



Welcome - In this issue

Welcome to the December issue of the CVC Practice News. We invite you to send in comments, feedback and your own practice stories. In this issue:

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2020

What a year this has been. We hope that you have been able to weather the storm that has been 2020. Between starting the year with massive bushfires and then all that COVID-19 has meant, 2020 is truly going to go down as a year to remember.

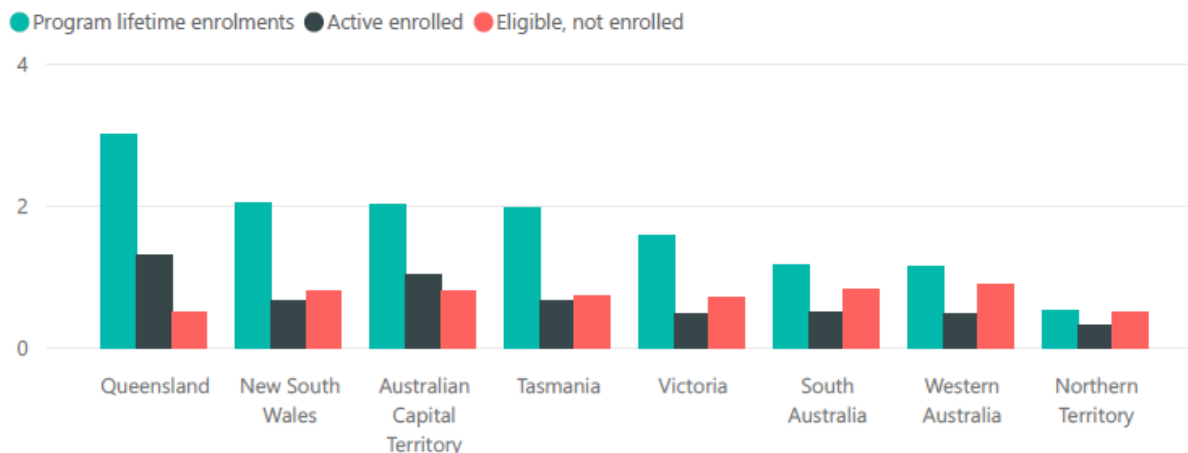
During these especially trying times we want to thank you for the continual support you have offered some of the most vulnerable members of our community through the CVC Program.

Understandably we have been unable to continue some of the activities of previous year. There were no conferences to provide opportunities to meet you and we were unable to travel and continue to run CVC workshops. We are still unsure what 2021 will look like with regards to attending events and conducting workshops, however we are dedicated to continuing to support you in delivering the CVC Program. If you have any feedback on how we can provide you support in your practice during this time please [contact us](#).

CVC Statistics

It's always interesting and informative to look at the statistics of the CVC Program, both as a snap-shot in time but also over the life of the program. Following are a few interesting statistics about the CVC Program on a national level. If you are interested in specific statistics for your state or region, please [contact us](#).

Average # Enrolees per GP by State



This graph above shows enrolments over the life of the program (turquoise column) but also shows those actively enrolled and identifies the gap of potentially eligible Gold Card holders who have never been enrolled in the program.

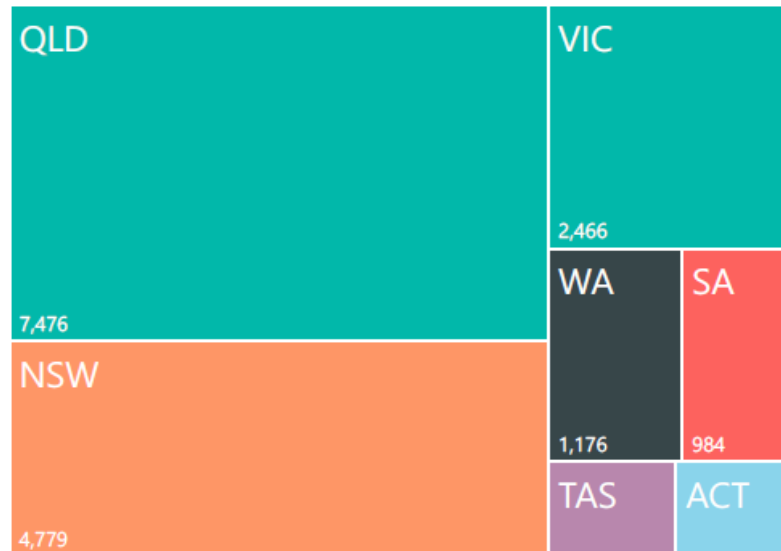
It can be useful for practices to look at their Gold Card patients to see if the CVC Program might be beneficial for them.

Looking at the statistics over the life of the CVC Program, showing Gold Card holders, active enrolees and those who have been enrolled at some point over the life of the program, we see that there may be a gap in those who are eligible and those currently benefiting from the program. Participants may leave the CVC Program for various reasons. Perhaps you have patients who were previously participating that may again benefit from being enrolled in the CVC Program.

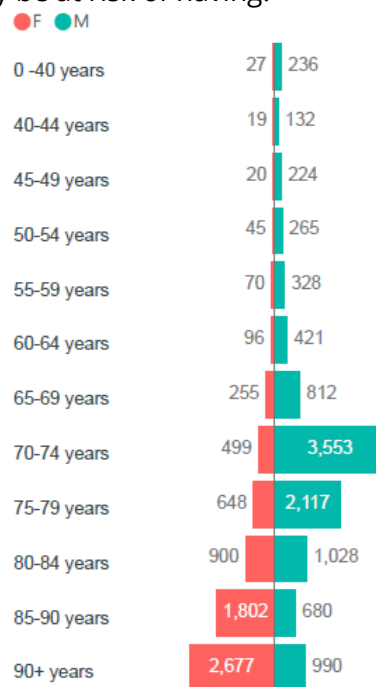
As of October 2020 there are 17,845 participants actively enrolled in the CVC Program. This means almost 18,000 Gold Card holders are benefitting from the coordinated care provided by GPs and nurses under the CVC Program.



A state breakdown is interesting and helps us to understand the uptake of the CVC Program.



Demographic information including age and gender can be helpful in understanding why at chronic conditions patients may be at risk of having.



CVC Champions

We are keen to work more closely with interested Nurses and GPs delivering the CVC Program and have continued our key consultative group we call the CVC Champions.

We are looking to build our CVC Champions group, which is made up of individual CVC practitioners who have self-nominated to work with DVA to support the continuous improvement of the CVC Program. As a Champion we would look to you to provide feedback on new ideas or updated and reviewed resources. An occasional email, survey or phone call would be all that's required so there's minimal effort needed but to us, it's highly valued input to inform the development of the program.

If you are interested in becoming a CVC Champion contact the CVC team on cvcprogram@dva.gov.au.

Merry Christmas!

The Department of Veterans' Affairs (DVA) offices, including the CVC Program, will be closed from 5.00pm Thursday 24 December 2020 and reopen at 8.30am Monday 4 January 2021.

We wish you a safe and Merry Christmas. From the CVC team, thank you for the care you provide to veterans, and we look forward to working with you again in 2021.

Contact Us

Information on the website and the [CVC Toolbox](#) are kept up-to-date and are a good resource for you if you are looking for information on the Program.

We are always happy to hear from you and to help with questions you might have about the CVC Program. Please feel free to contact us with your feedback, queries and compliments (of course). The best way to get in contact with the CVC team is via email. We look forward to hearing from you.

E | cvcprogram@dva.gov.au W | www.dva.gov.au/cvc