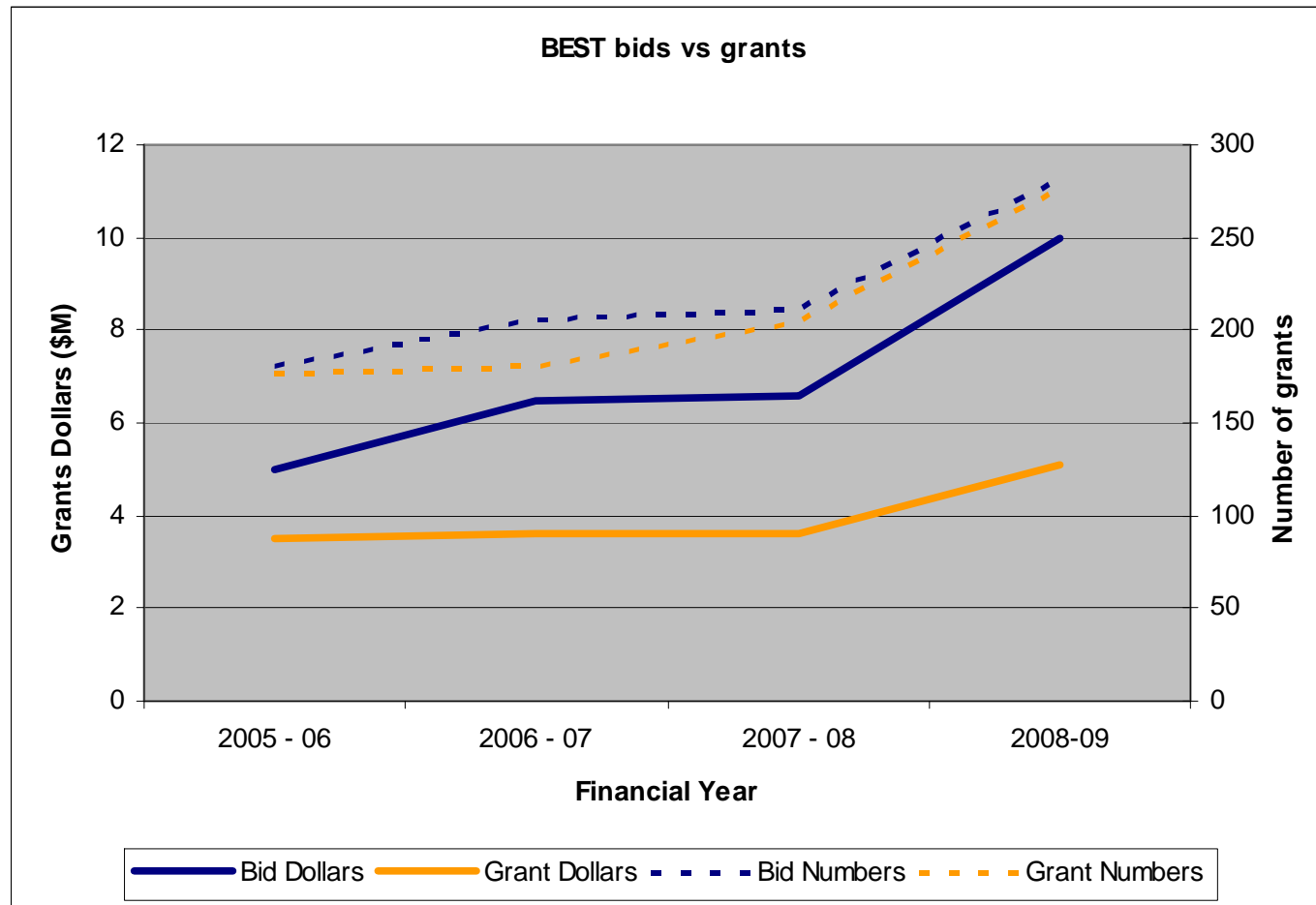
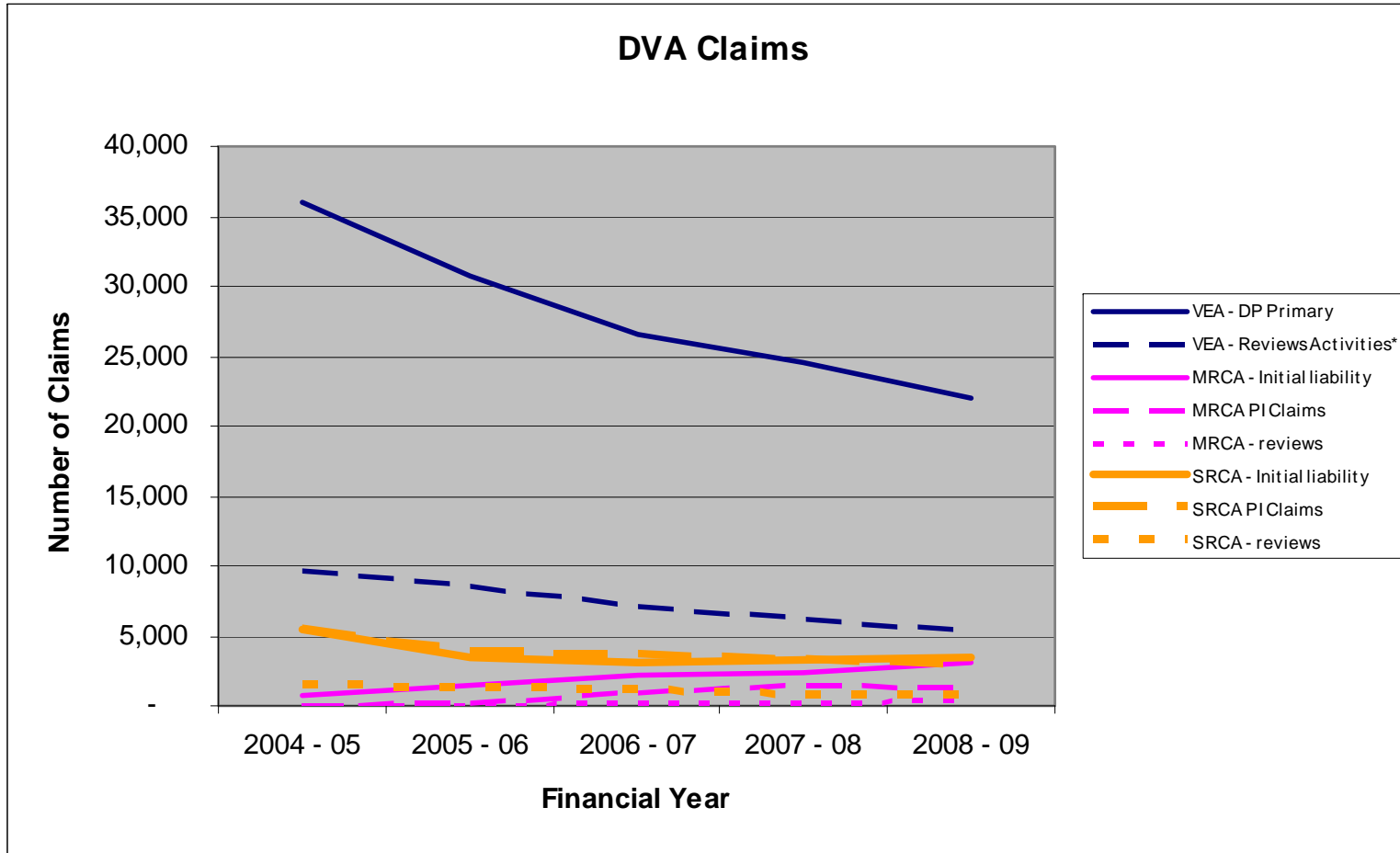


Graph 1: BEST applications 2005-06 to 2008-09



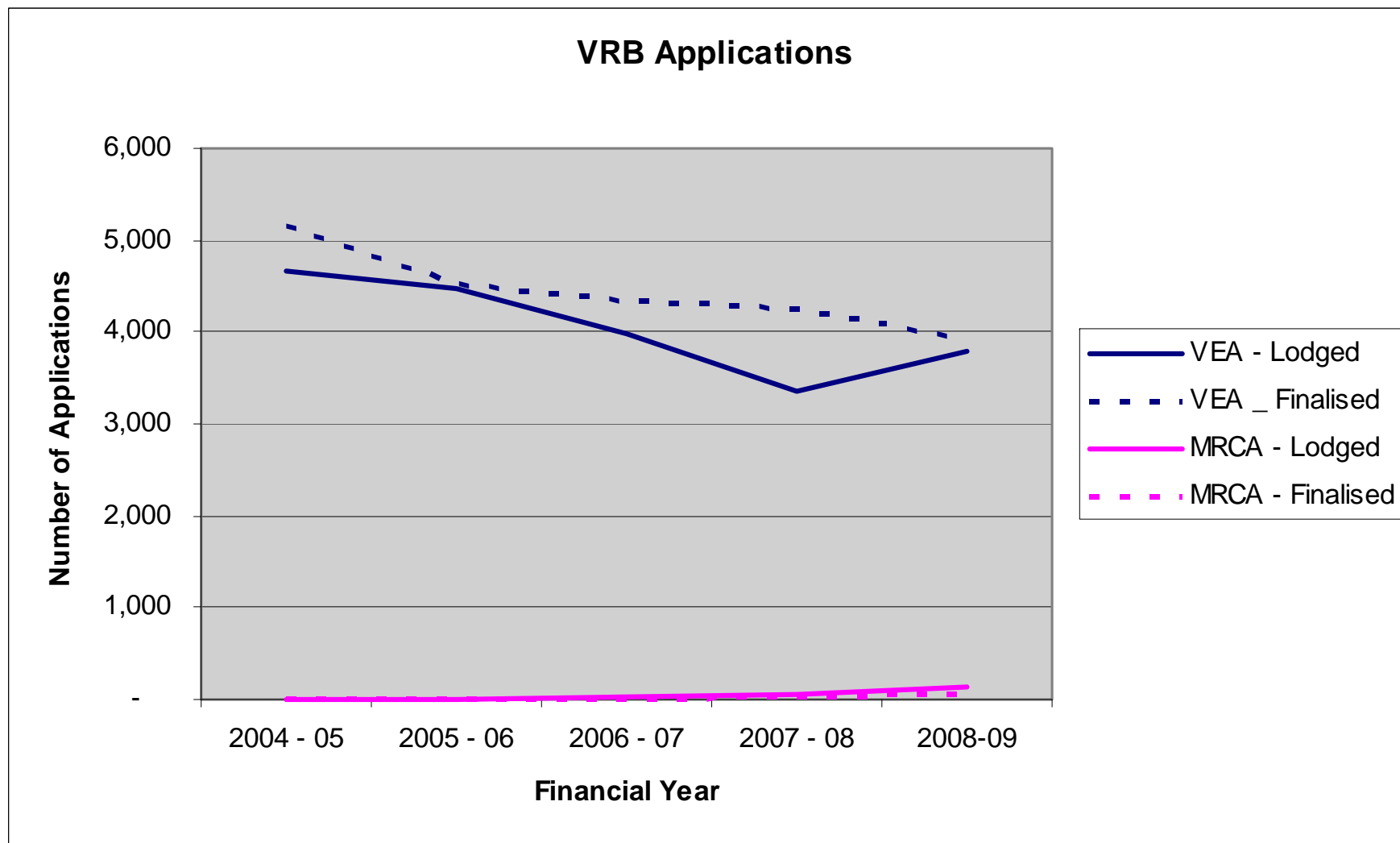
Source: DVA Grants and Bursaries Section

Graph 2: Claims Lodged – VEA, SRCA and MRCA 2004-05 to 2008-09



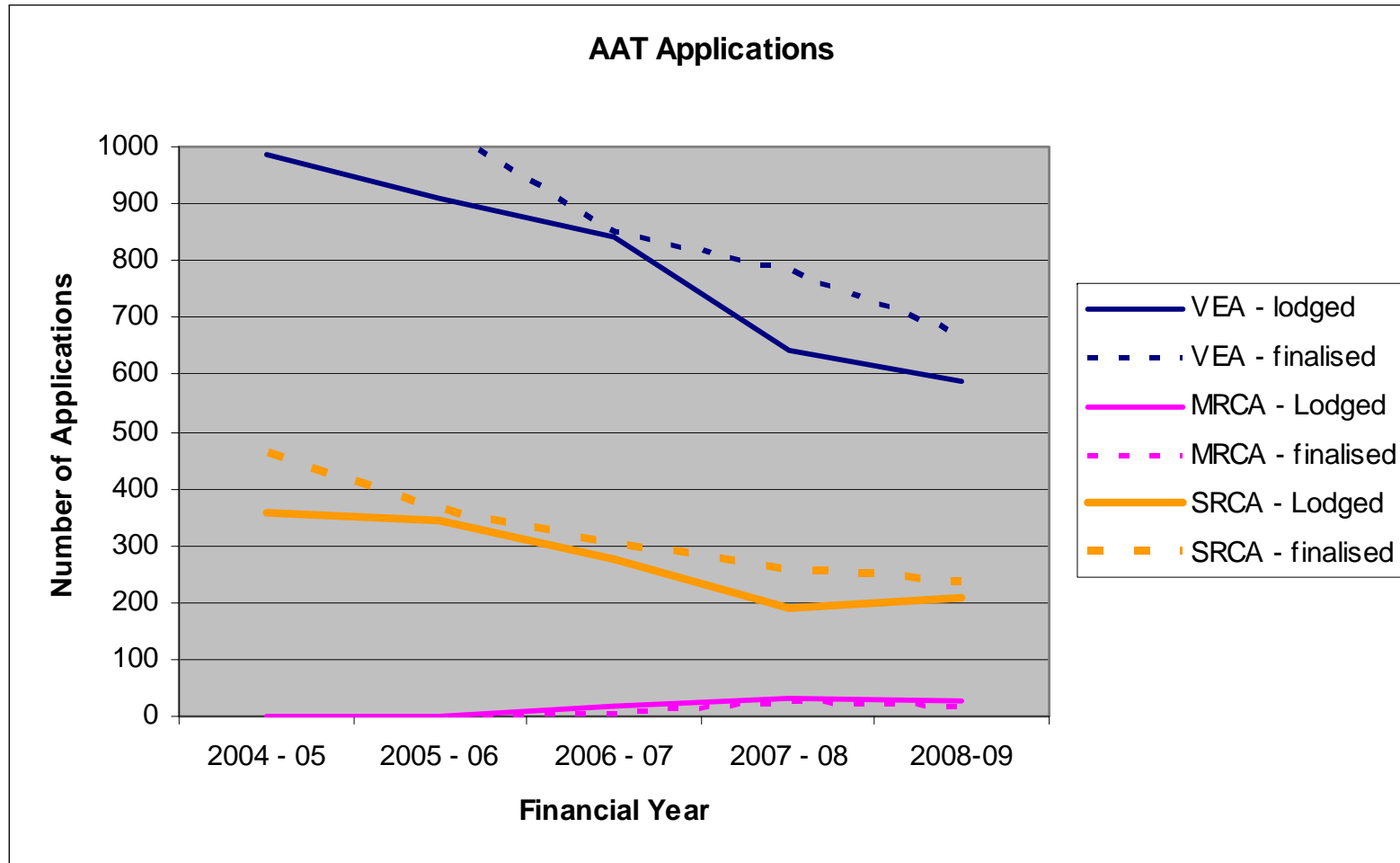
Source: Created from data within DVA Annual Reports

Graph 3: VRB Applications Lodged and Finalised 2004-05 to 2008-09



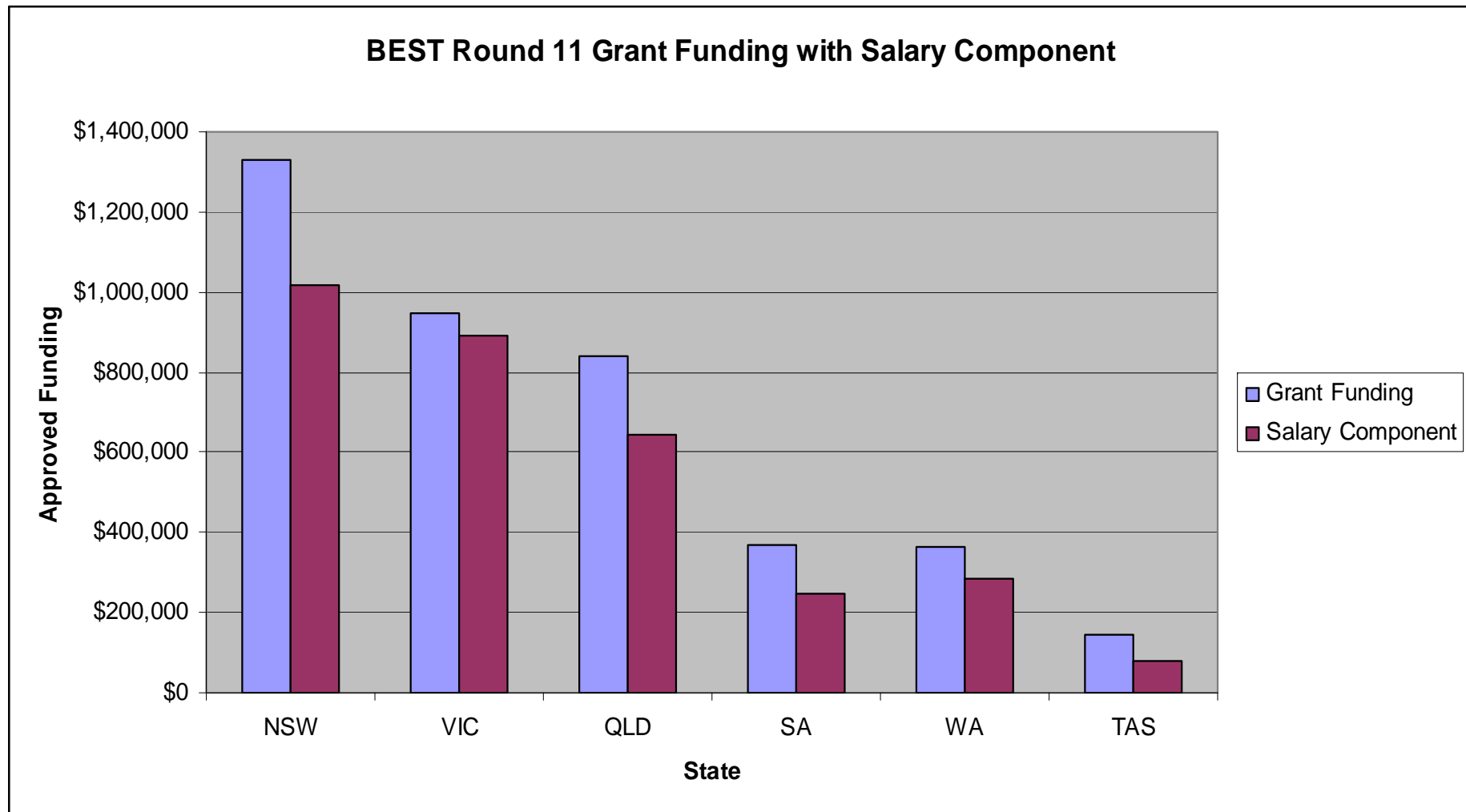
Source: Created from data within VRB Annual Reports

Graph 4: AAT Applications Lodged and Finalised 2004-05 to 2008-09



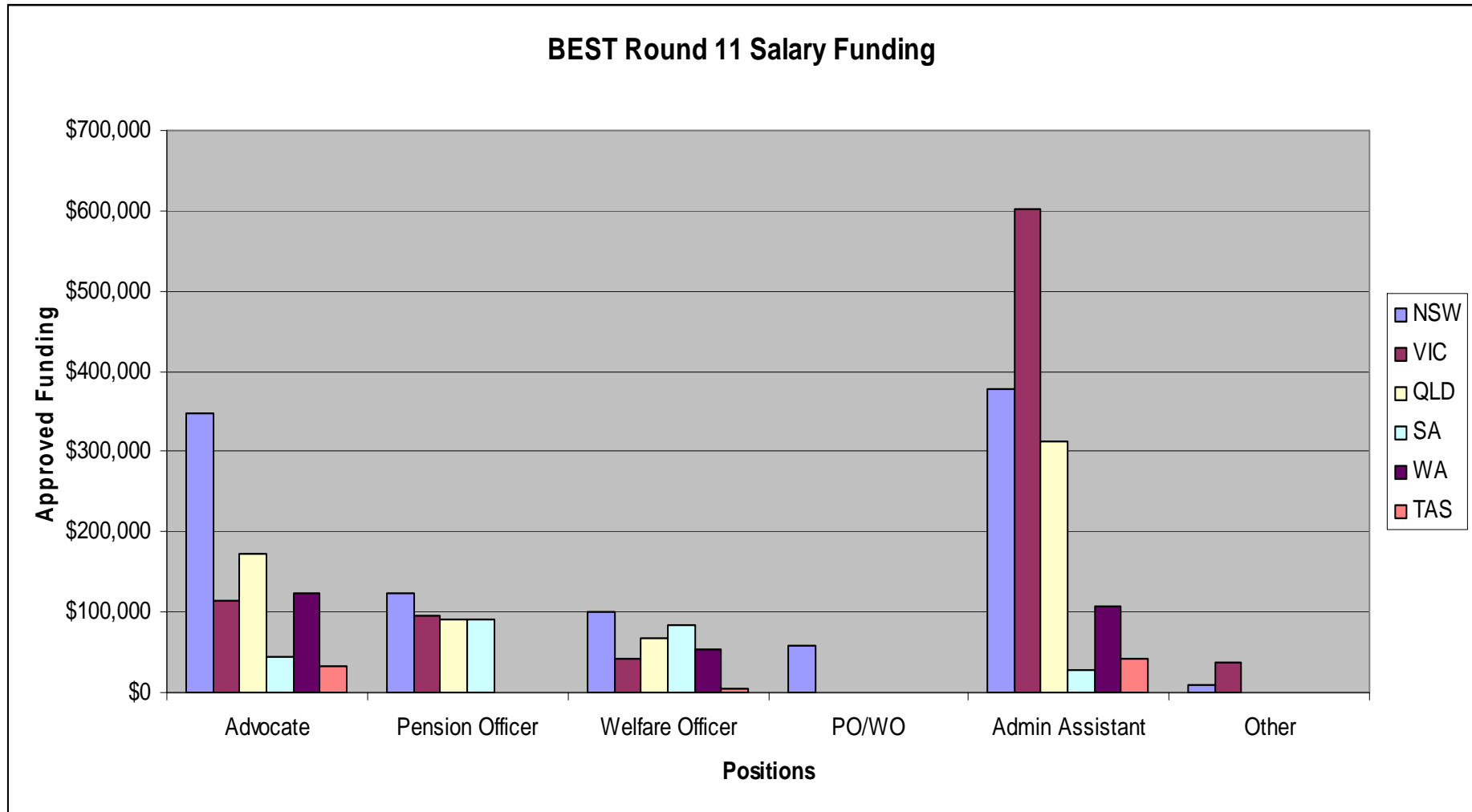
Source: Created from data within AAT Annual Reports

Graph 5: BEST R11 Grant Funding with Salary Component



Source: DVA Grants and Bursaries Section

Graph 6: BEST R11 Grant Funding with Salary Component by Positions



Source: DVA Grants and Bursaries Section

Chart 1a

Australia
DVA Funding vs Claims

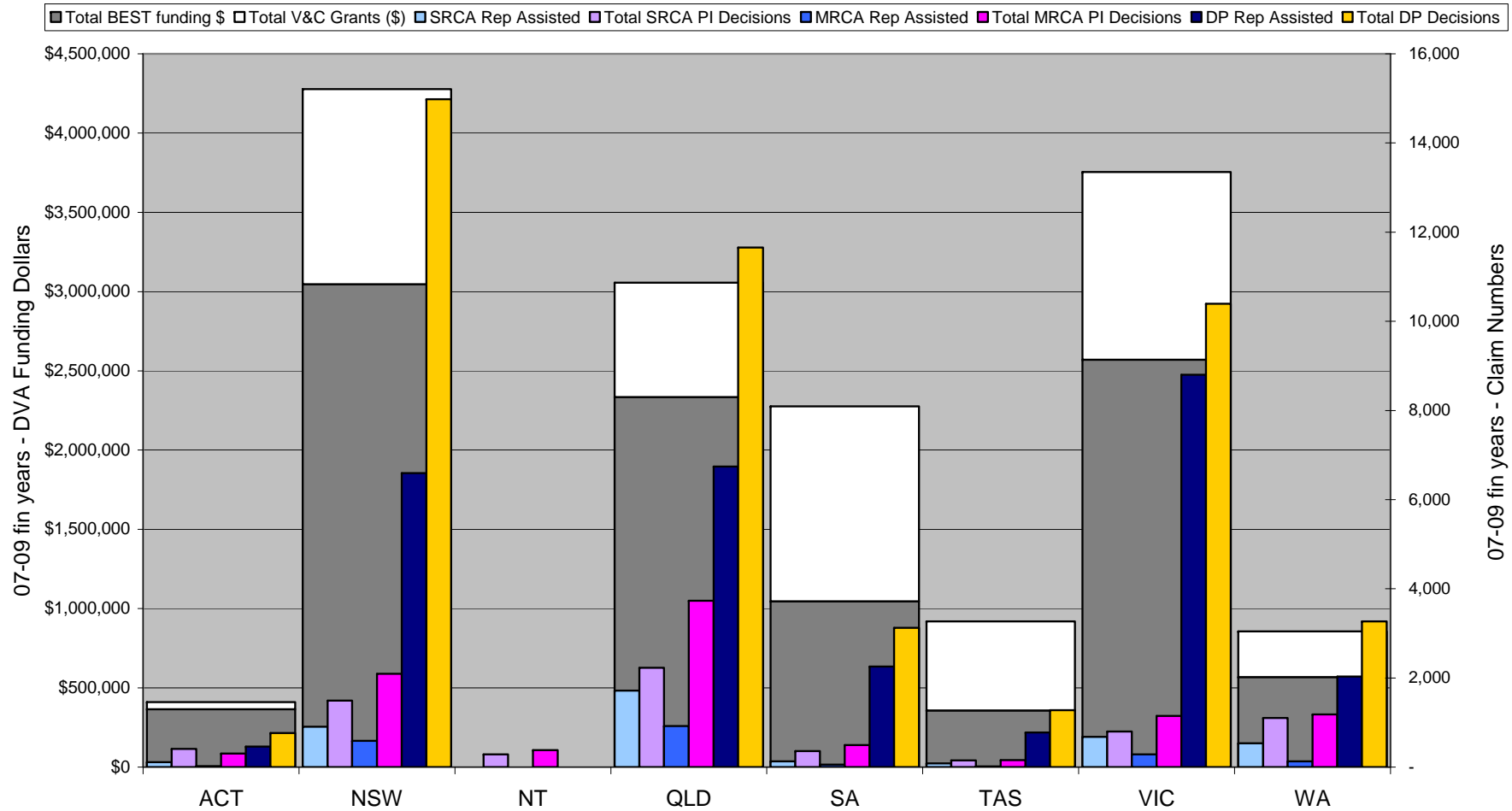


Chart 1b

Australia
DVA Clients vs Claims

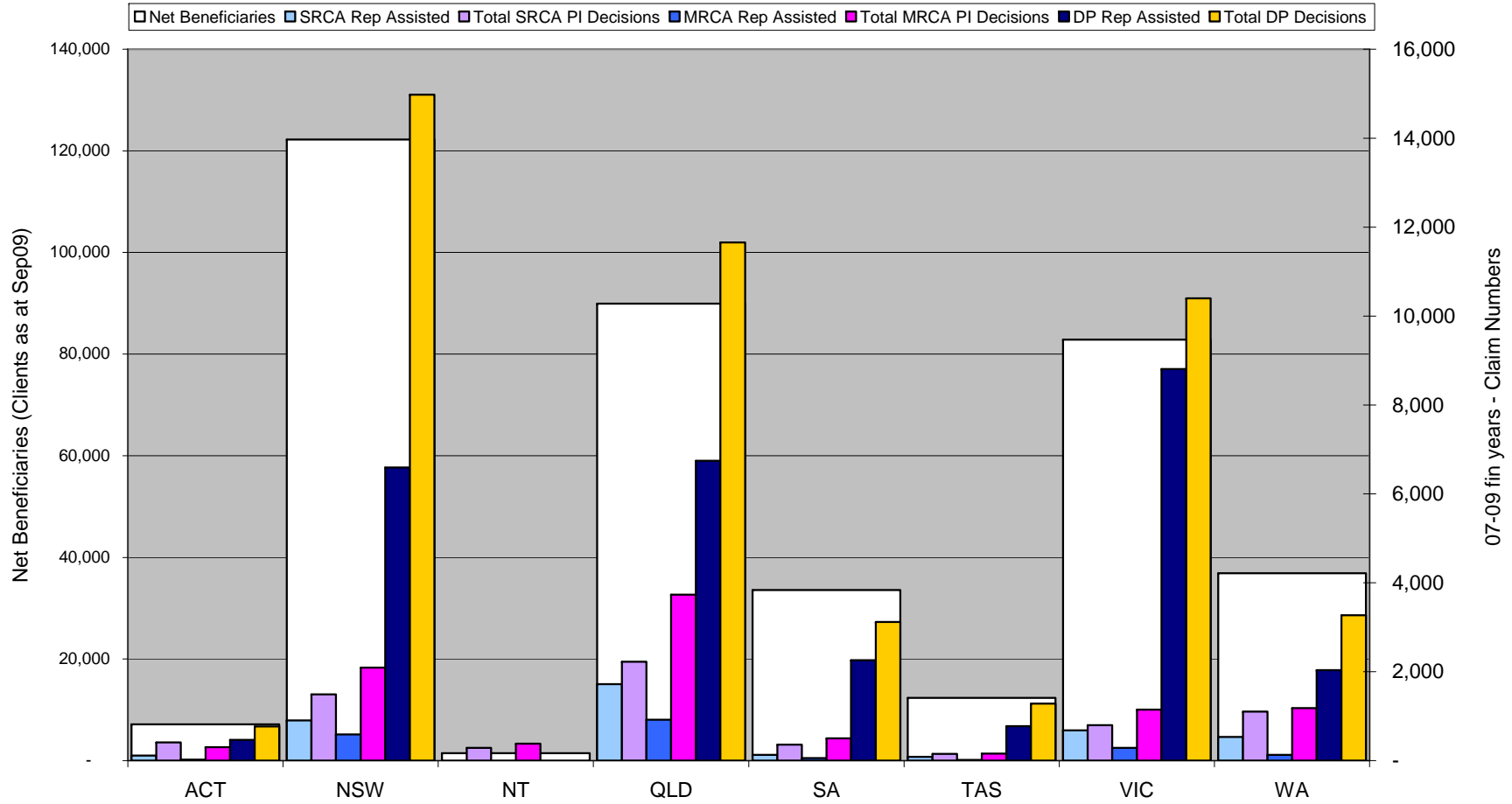


Chart 1c

Australia
DVA Funding vs Net Beneficiaries

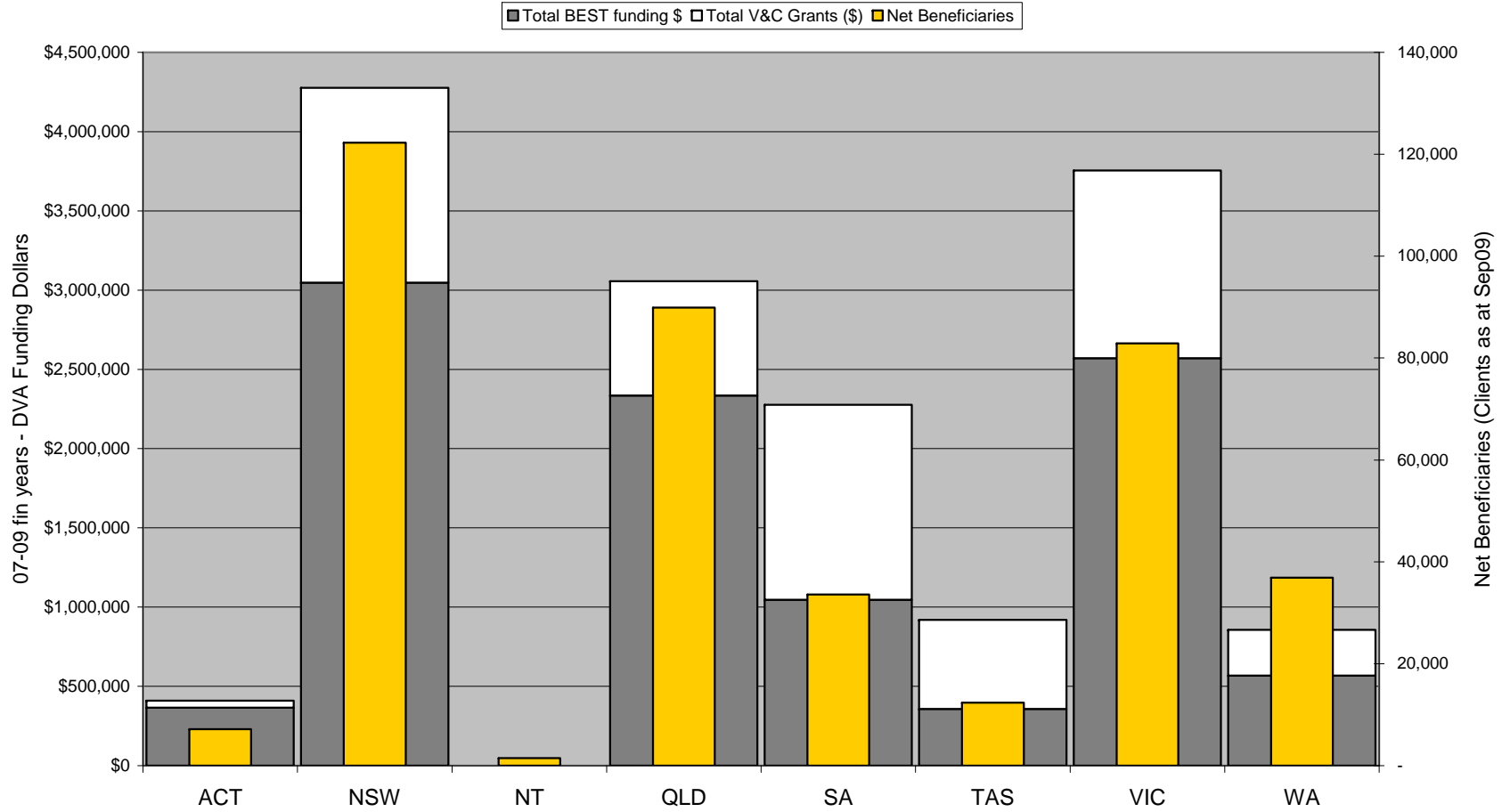


Chart 2a

**Australia - Metro vs Regional
DVA Funding vs Claims**

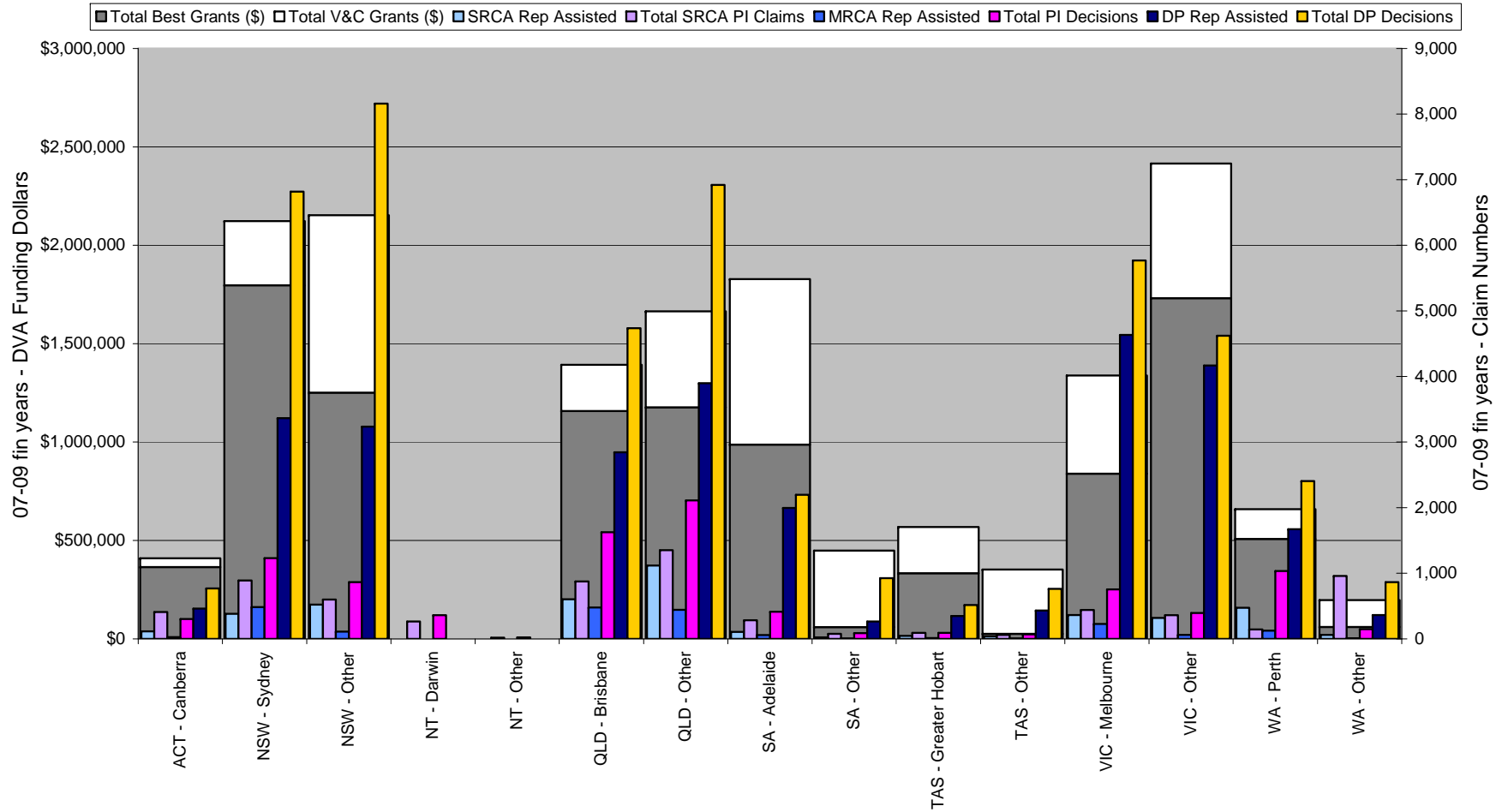


Chart 2b

Australia - Metro vs Regional
DVA Clients vs Claims

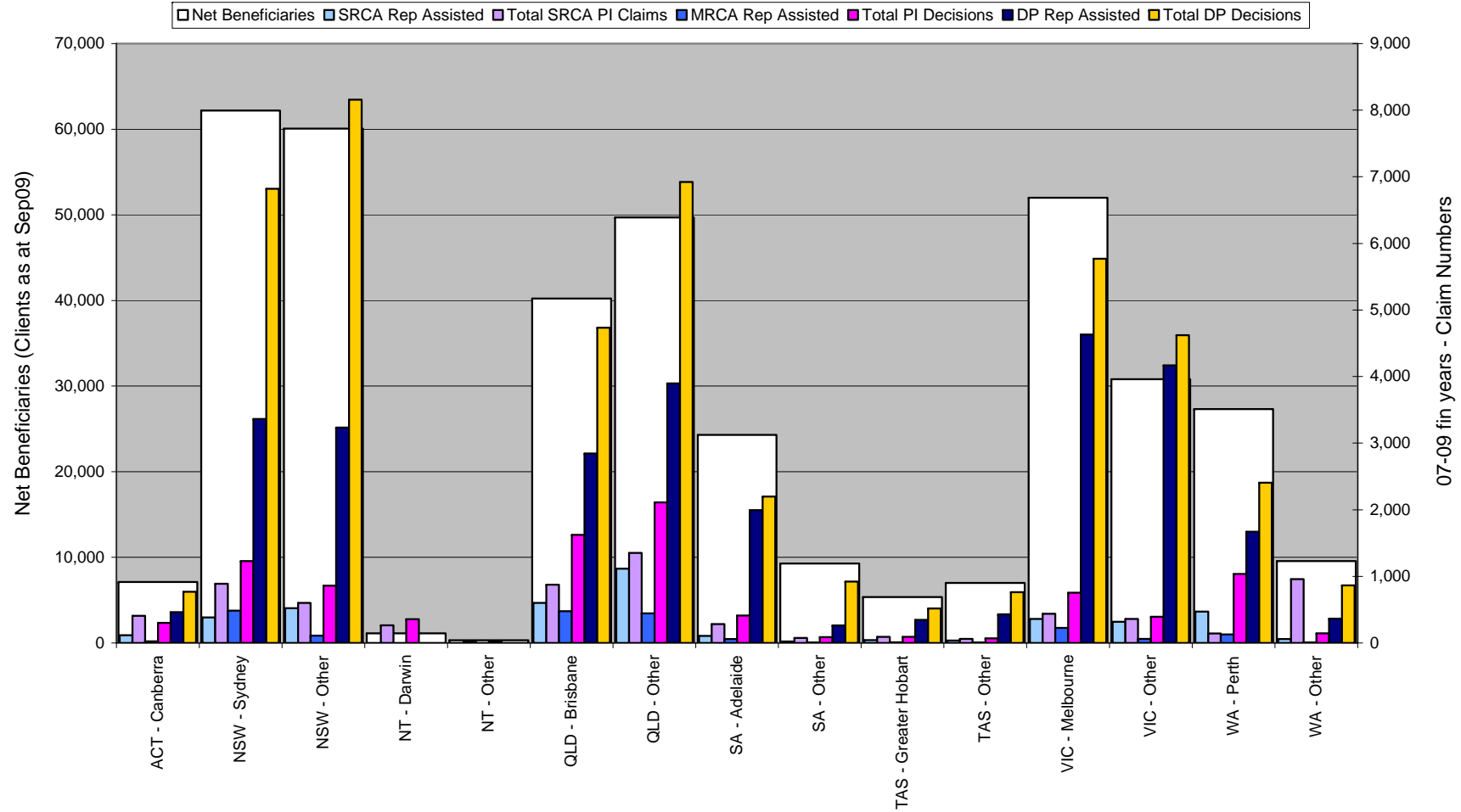


Chart 2c

**Australia - Metro vs Regional
DVA Funding vs Net Beneficiaries**

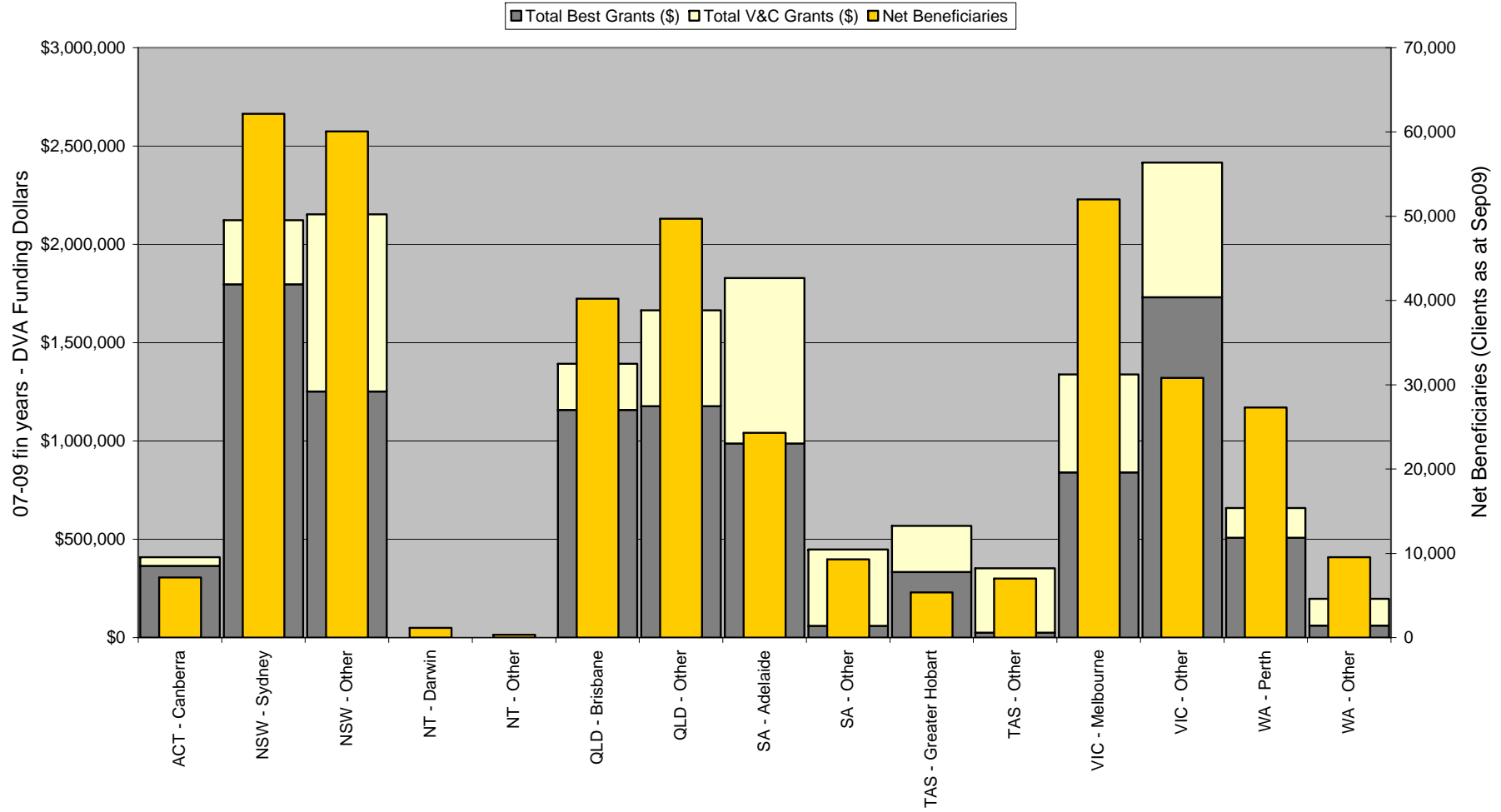


Chart 3a

Aust Capital City Districts DVA Funding vs Claims

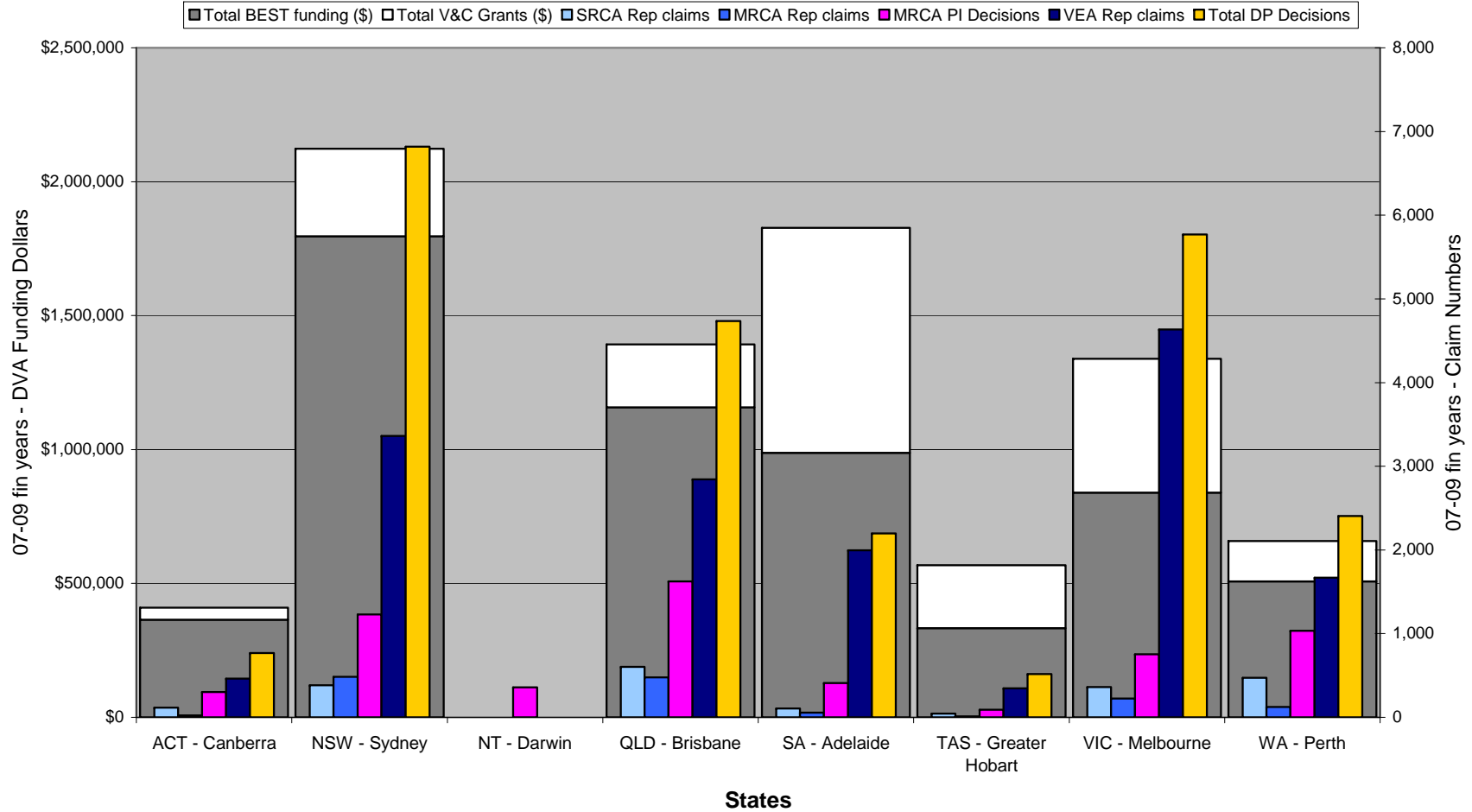


Chart 3b

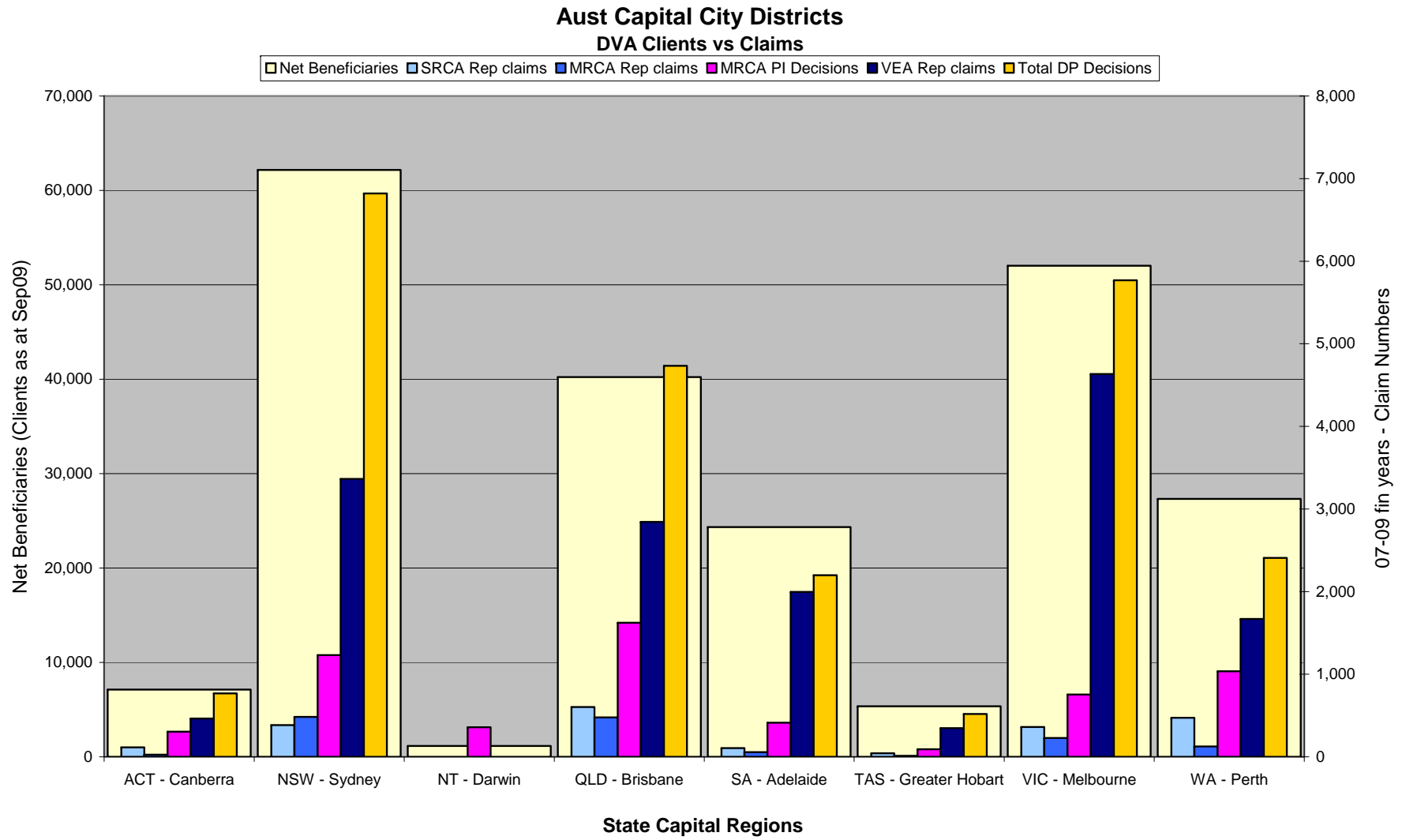


Chart 4a

**NSW Districts
DVA Funding vs Claims**

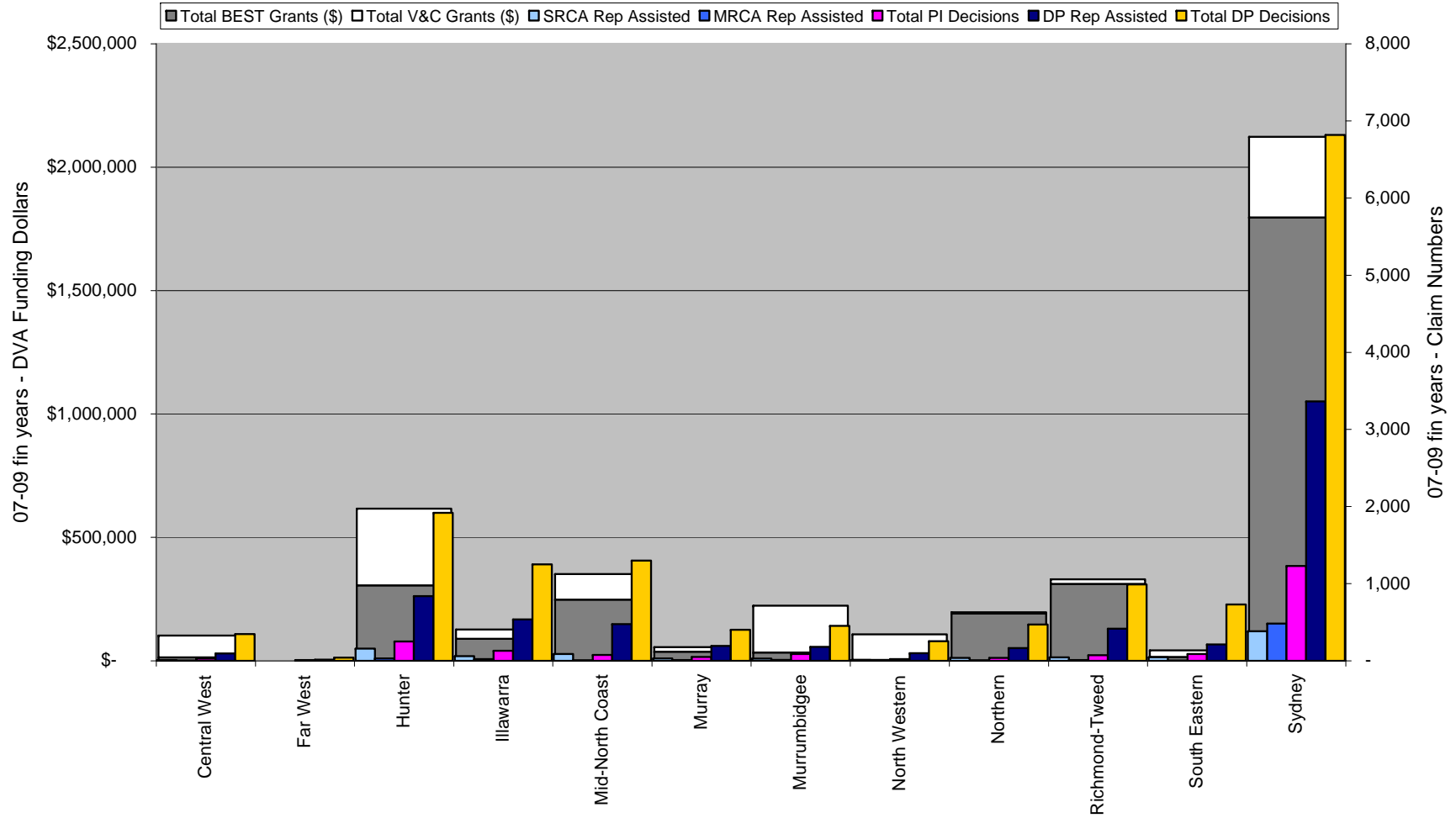


Chart 4b

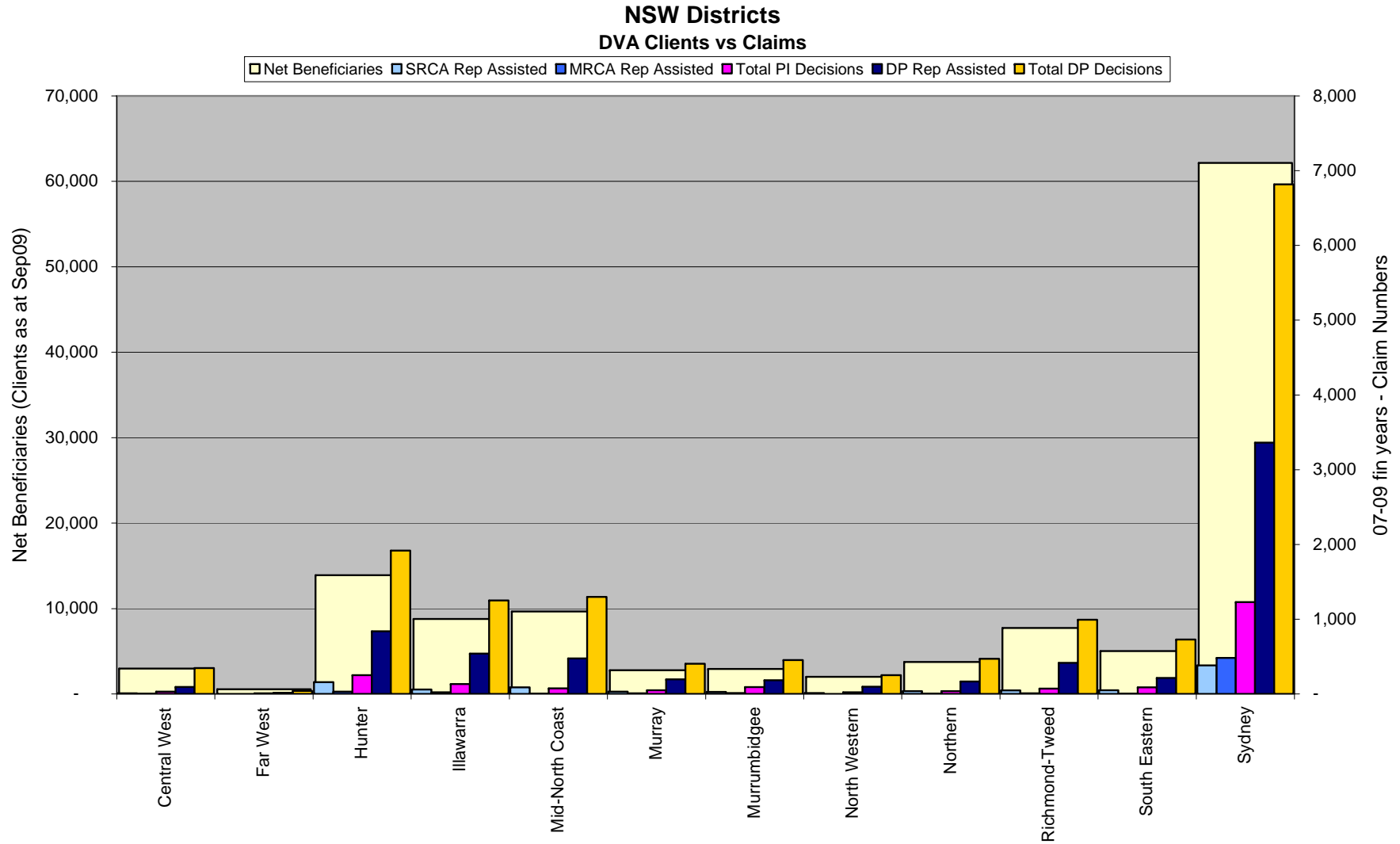


Chart 4c

Sydney SD by LGAs
DVA Funding vs Claims

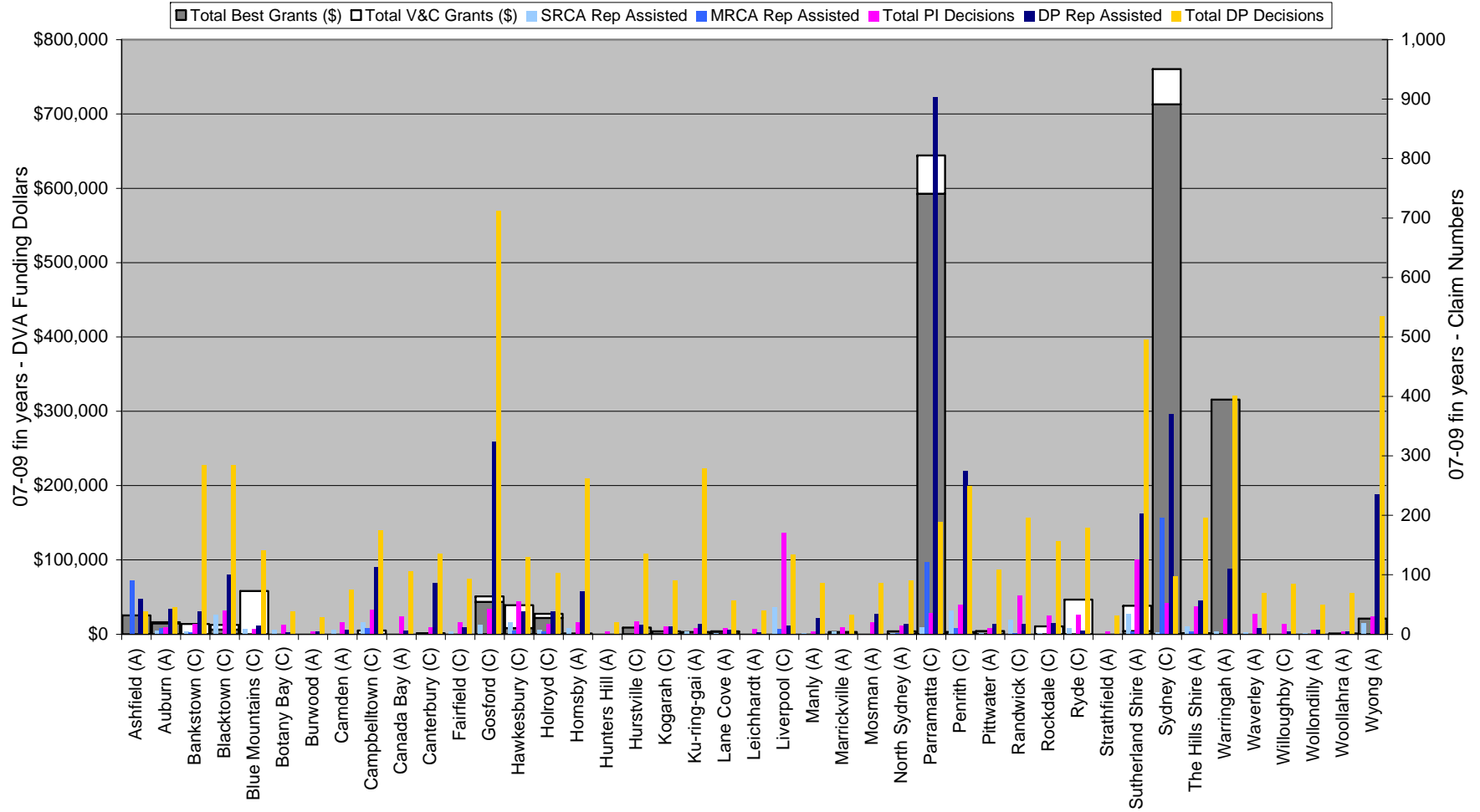


Chart 4d

Sydney SD by LGAs
DVA Clients vs Claims

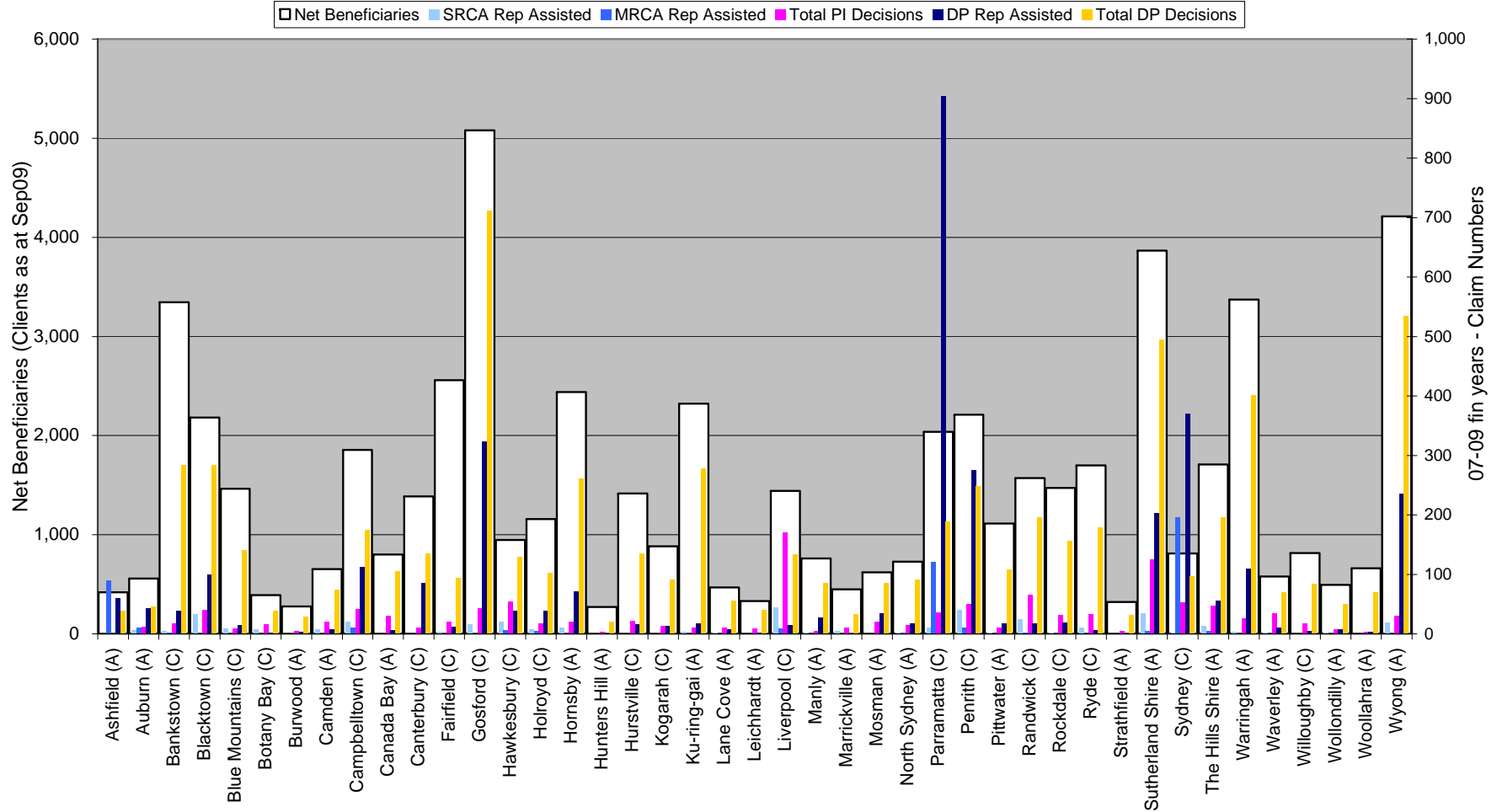


Chart 5a

Proposed NSW Regions

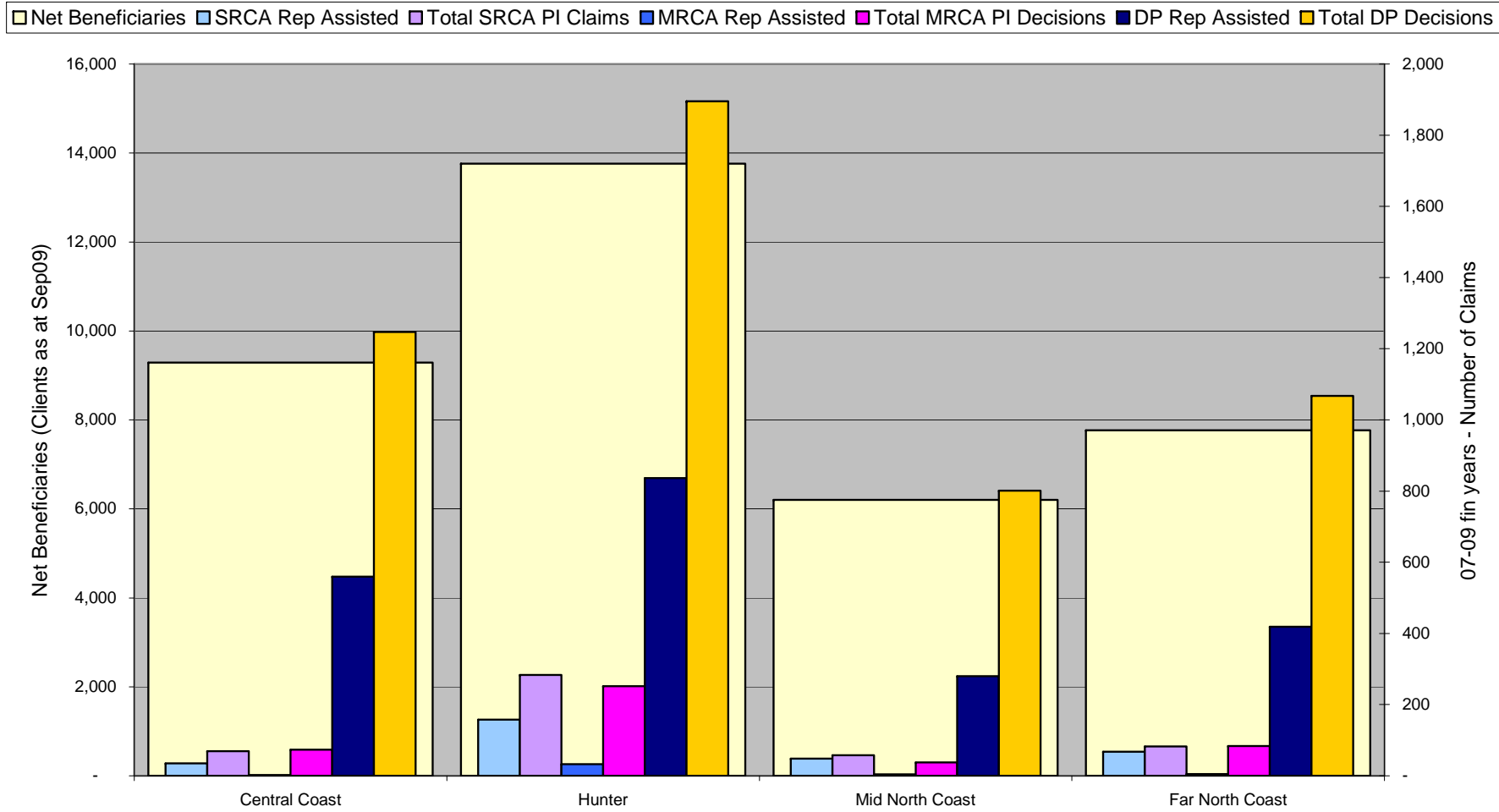


Chart 5b

Proposed NSW Regions by LGAs

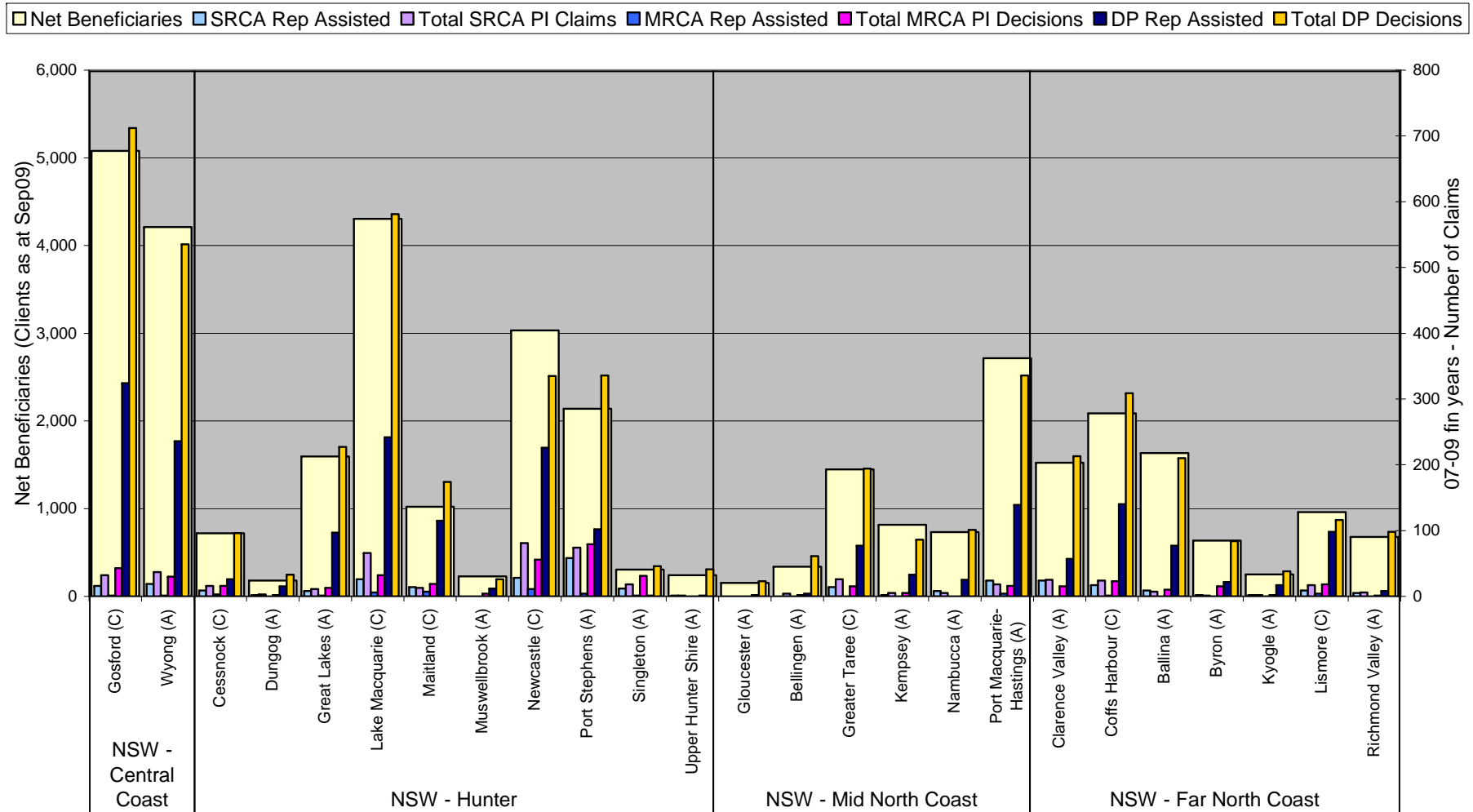


Chart 6a

Proposed NSW Region Central Coast
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

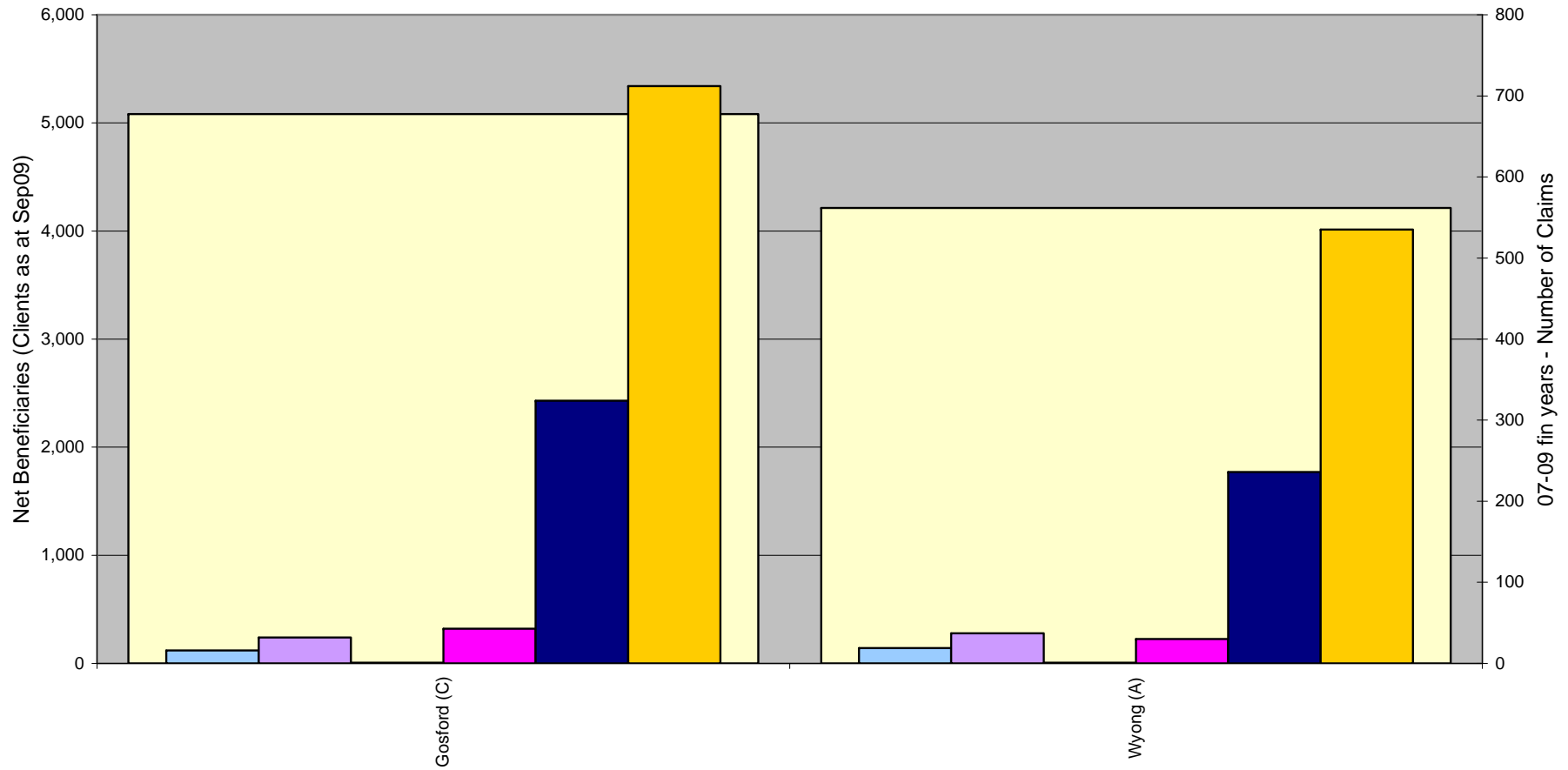


Chart 6b

Proposed NSW Region Hunter
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

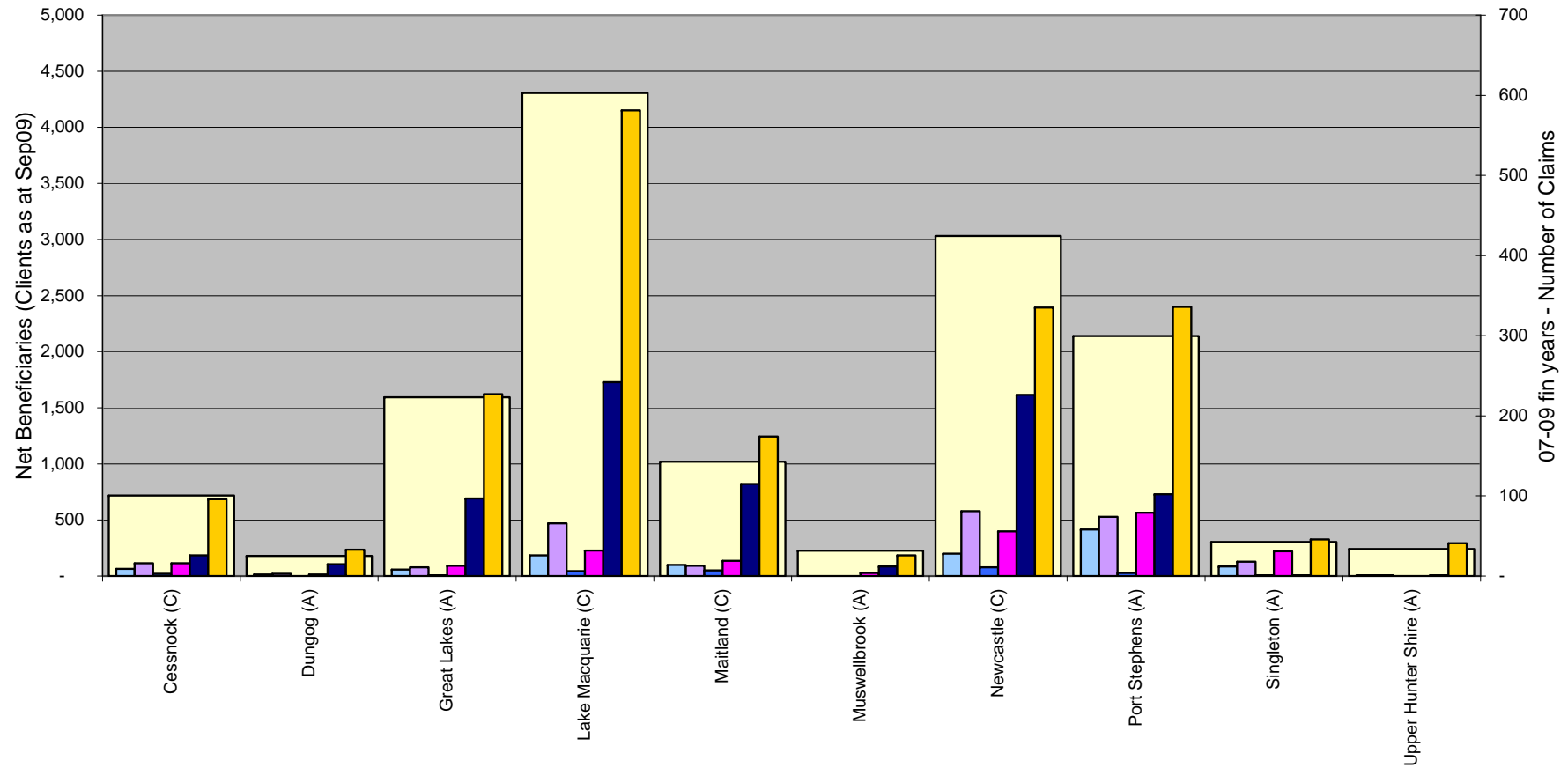


Chart 6c

Proposed NSW Region Mid North Coast
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

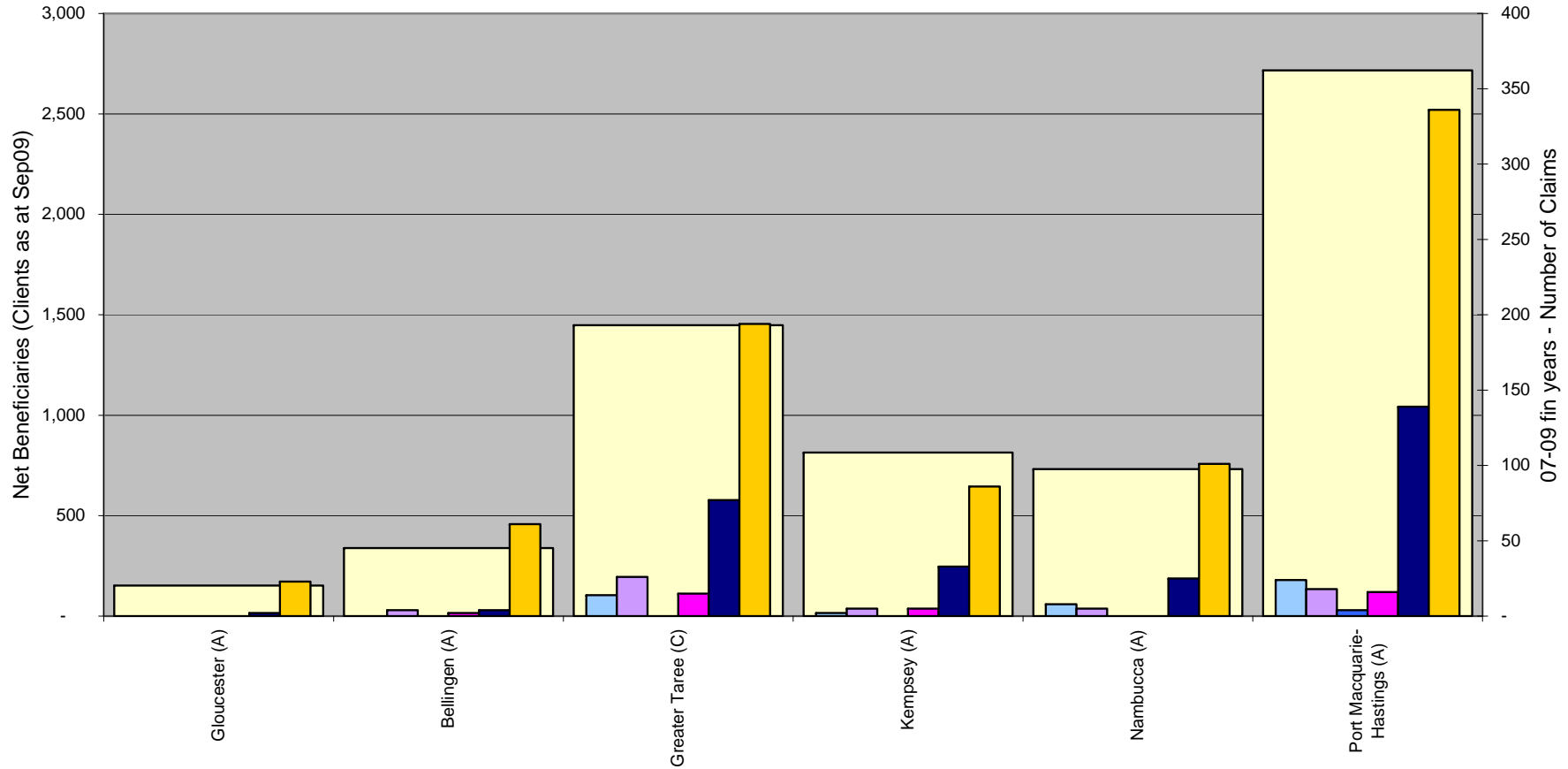


Chart 6d

Proposed NSW Region Far North Coast
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

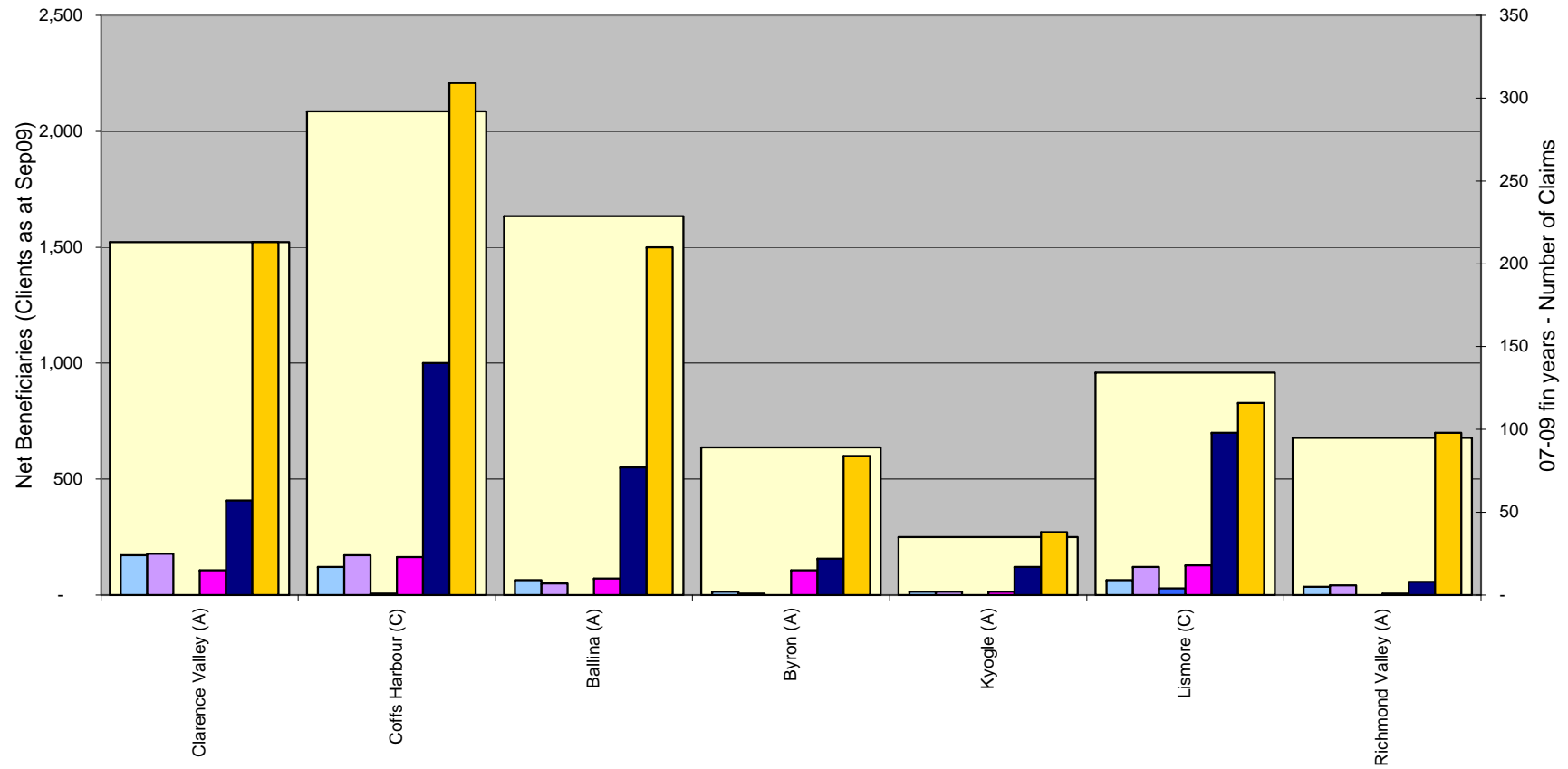


Chart 7a

Victoria Districts
DVA Funding vs Claims

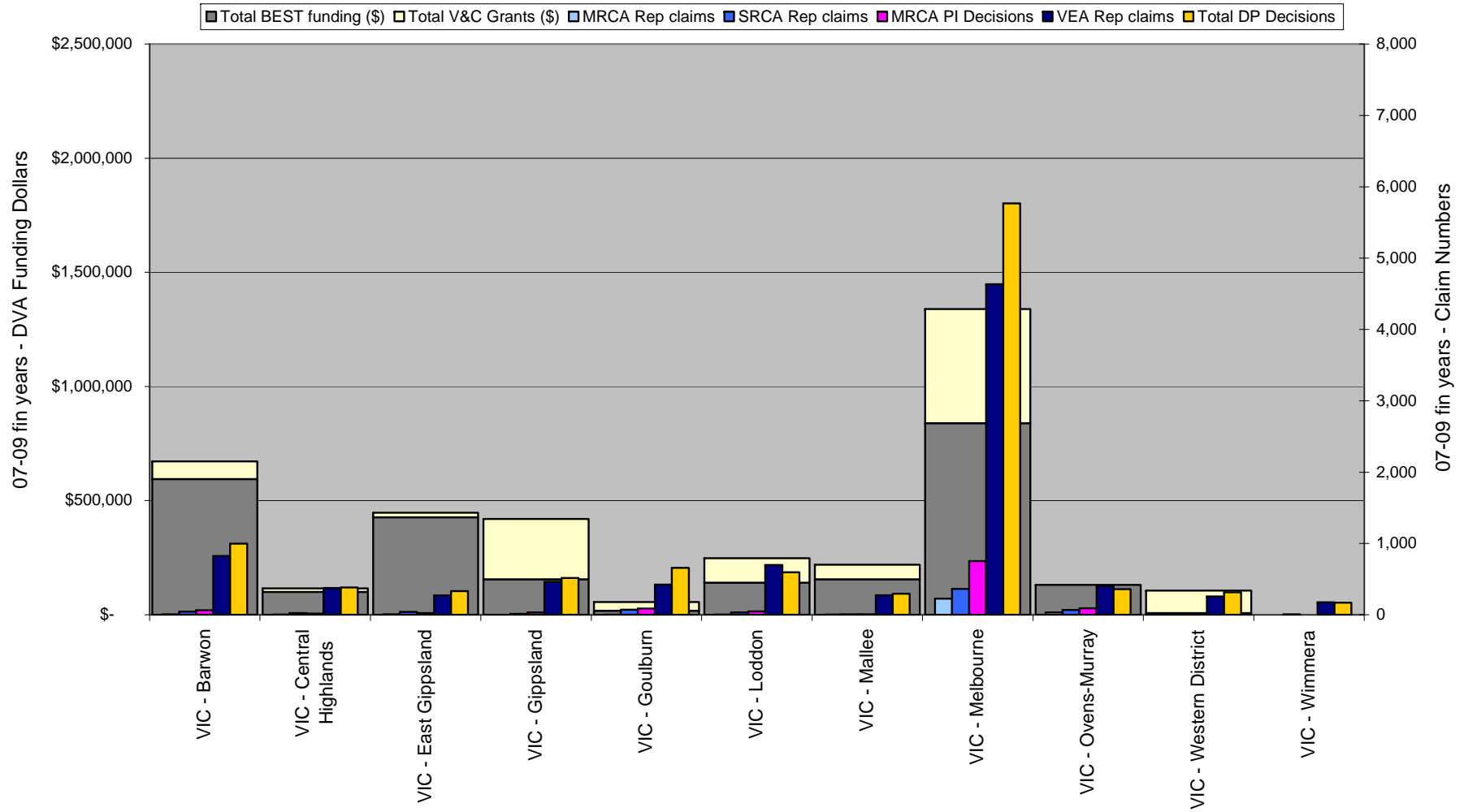


Chart 7b

Victoria Districts
DVA Clients vs Claims

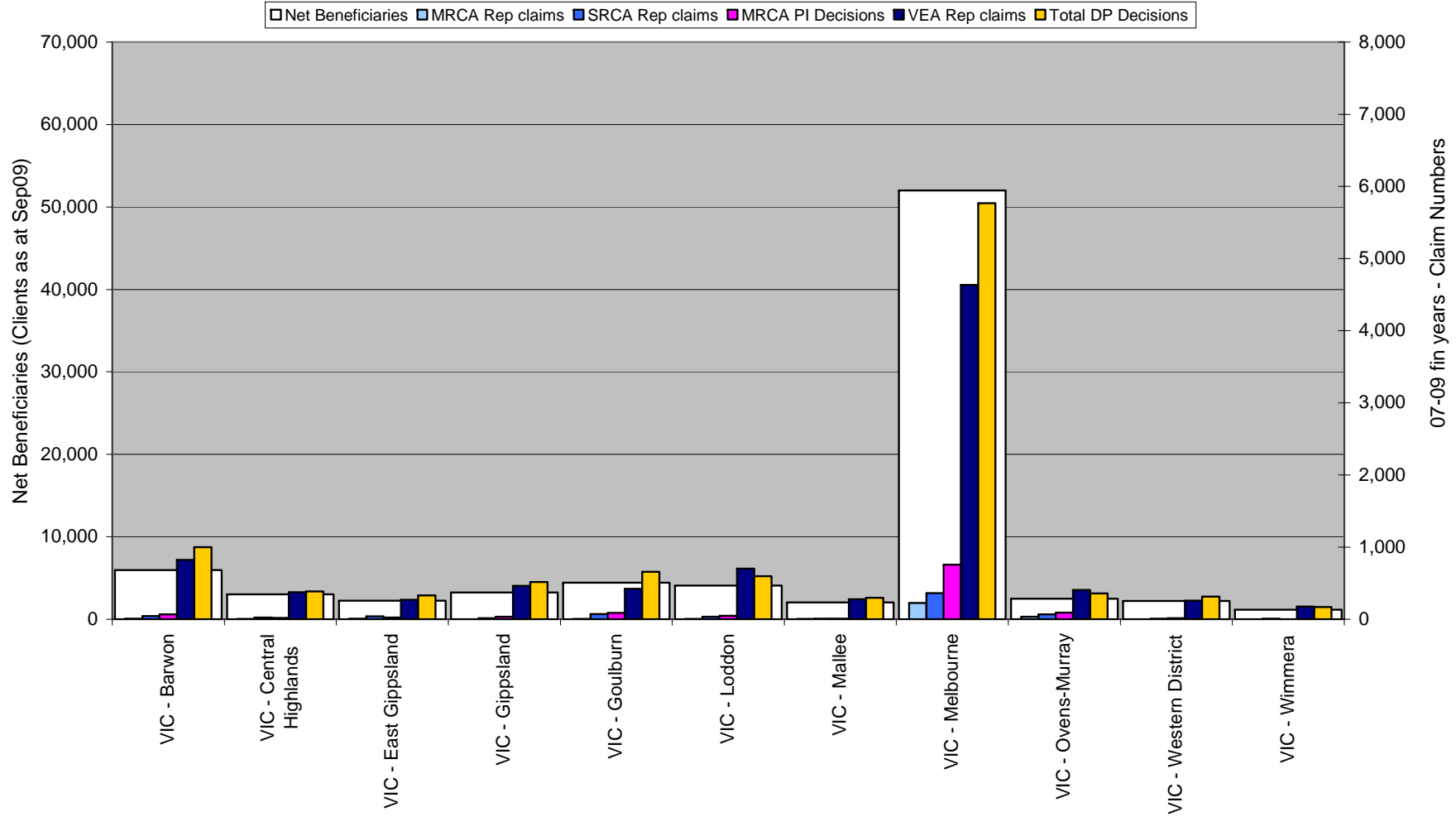


Chart 7c

Melbourne District - LGAs
DVA Funding vs Claims

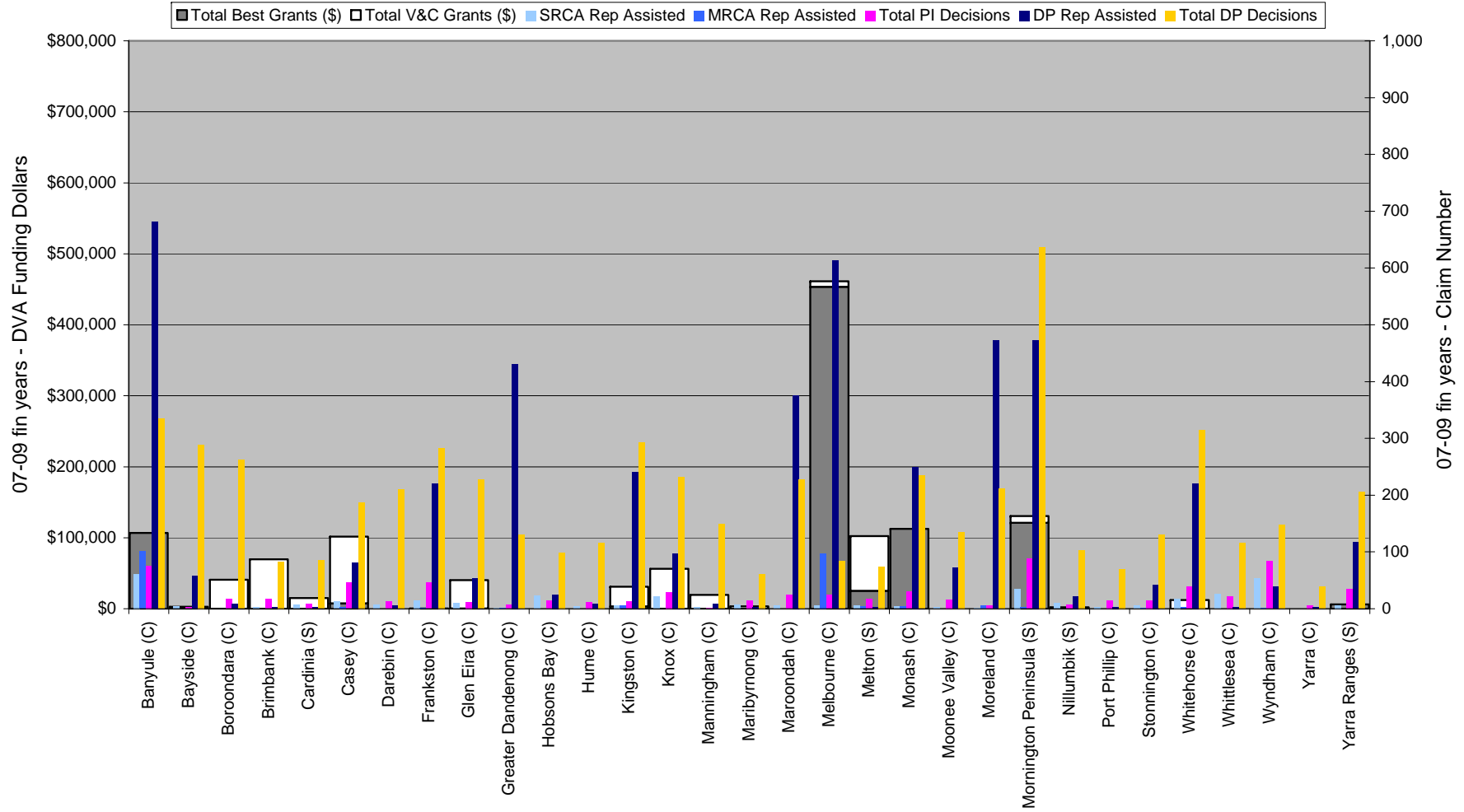


Chart 7d

Melbourne District - LGAs
DVA Clients vs Claims

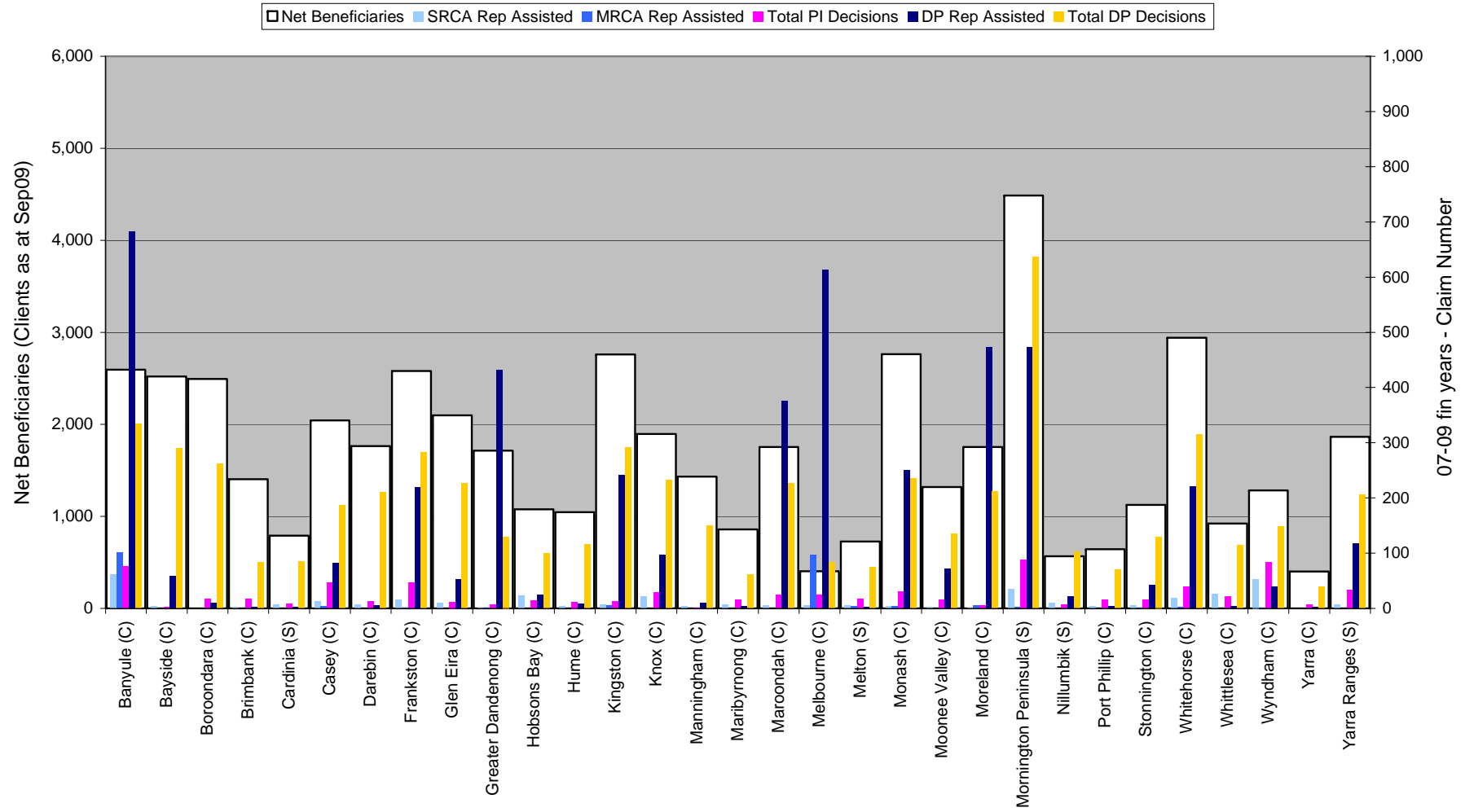


Chart 8a

Queensland Districts DVA Funding vs Claims

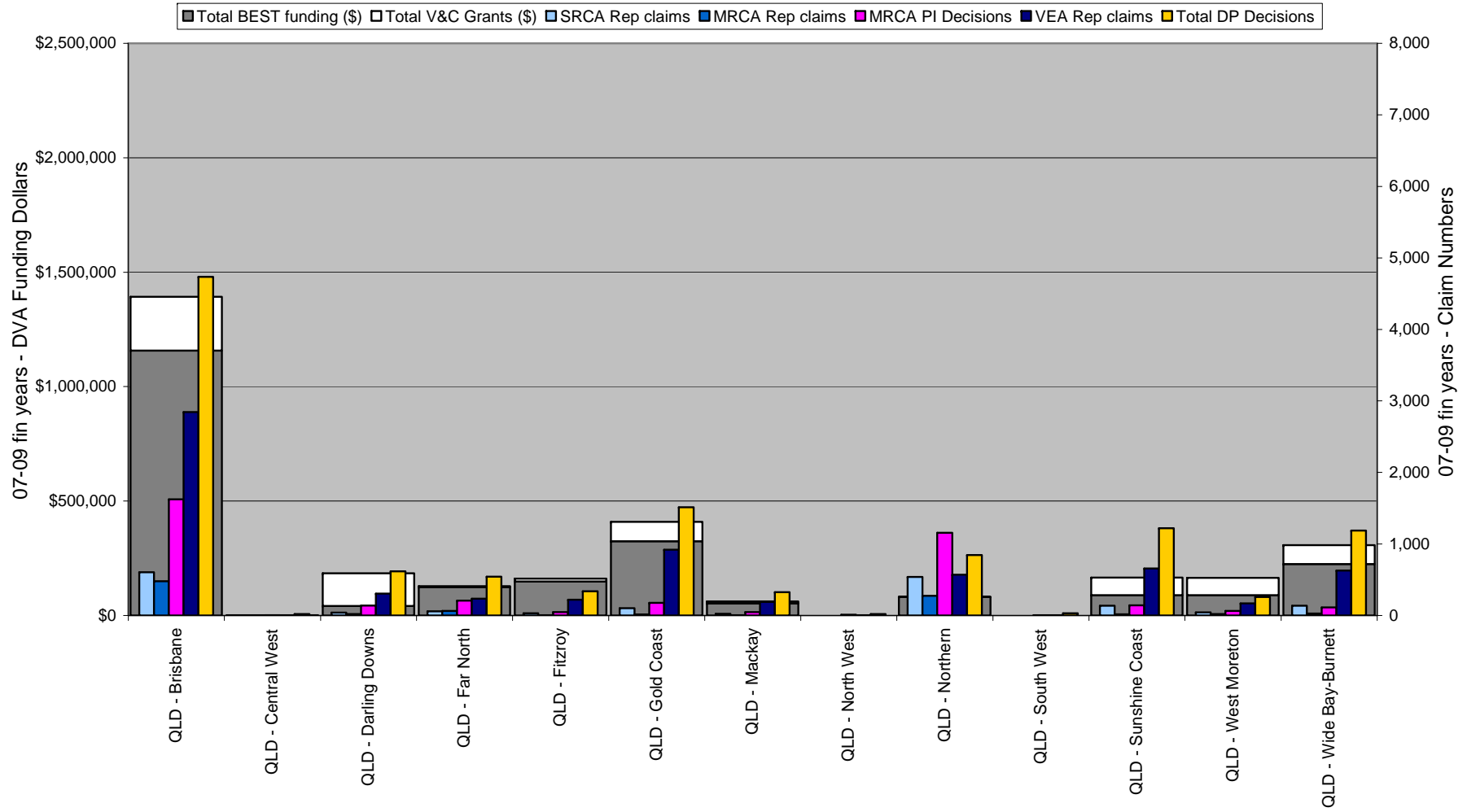


Chart 8b

Queensland Districts
DVA Clients vs Claims

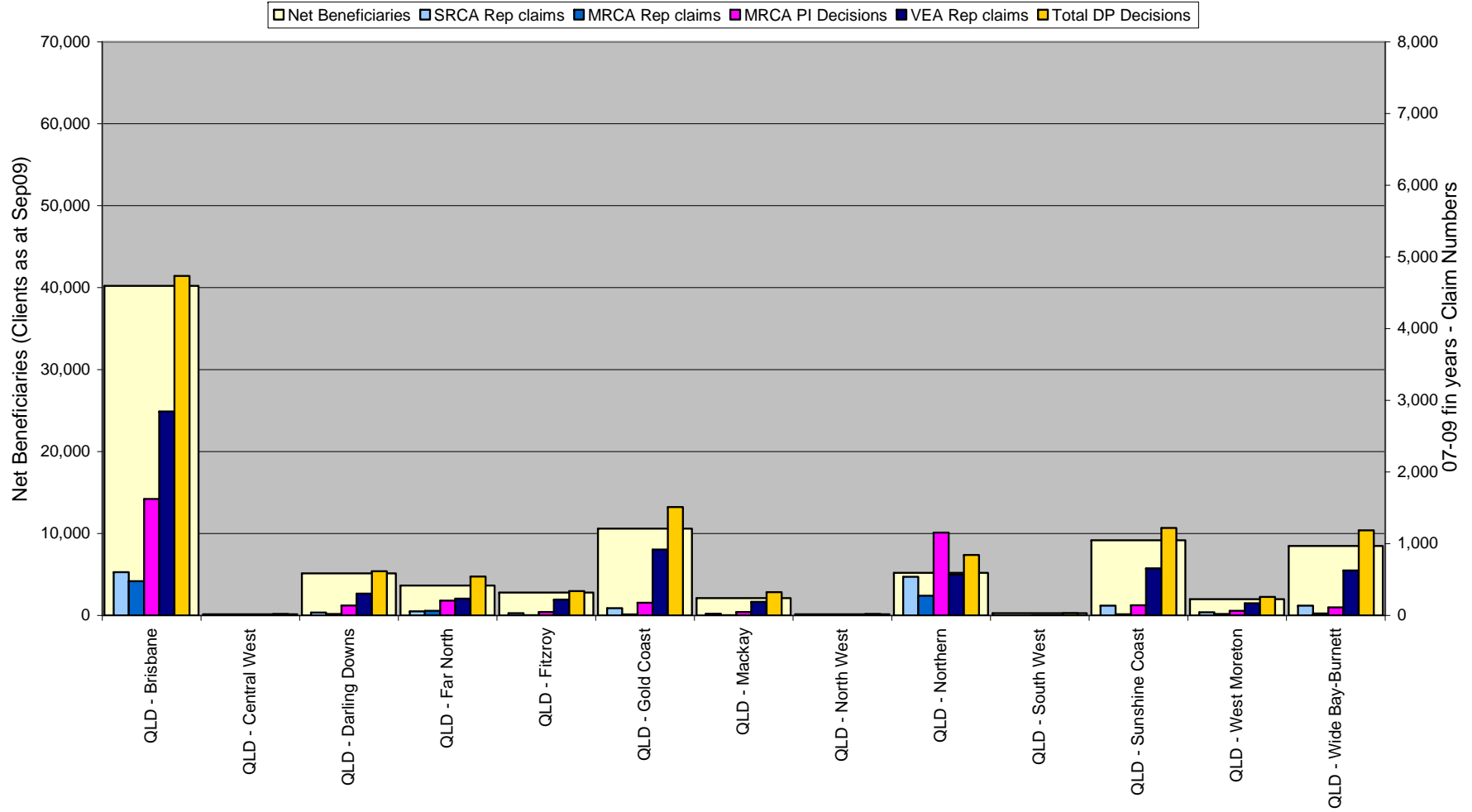


Chart 8c

**Brisbane District by LGAs
DVA Funding vs Claims**

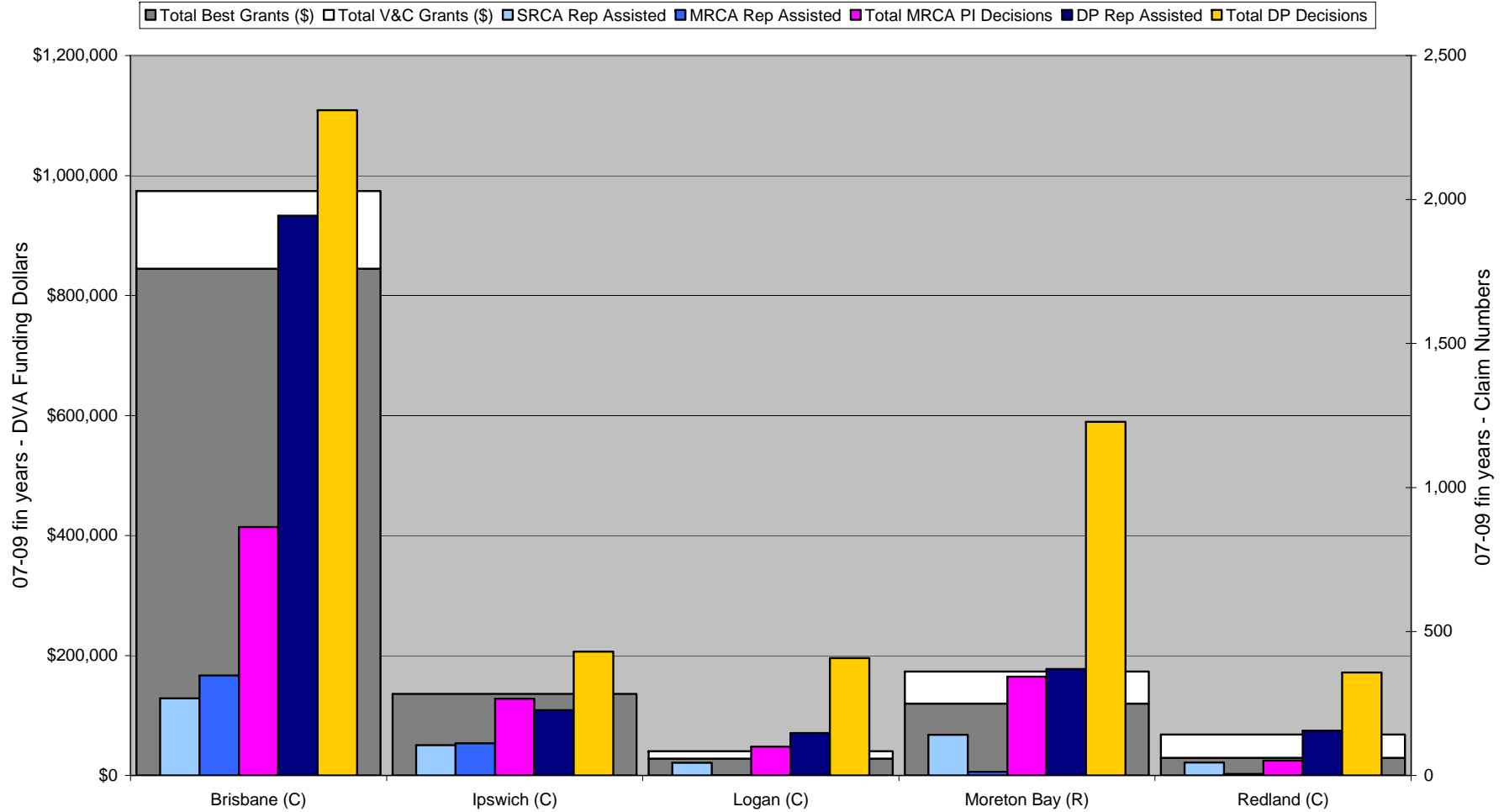


Chart 8d

Brisbane District by LGAs
DVA Clients vs Claims

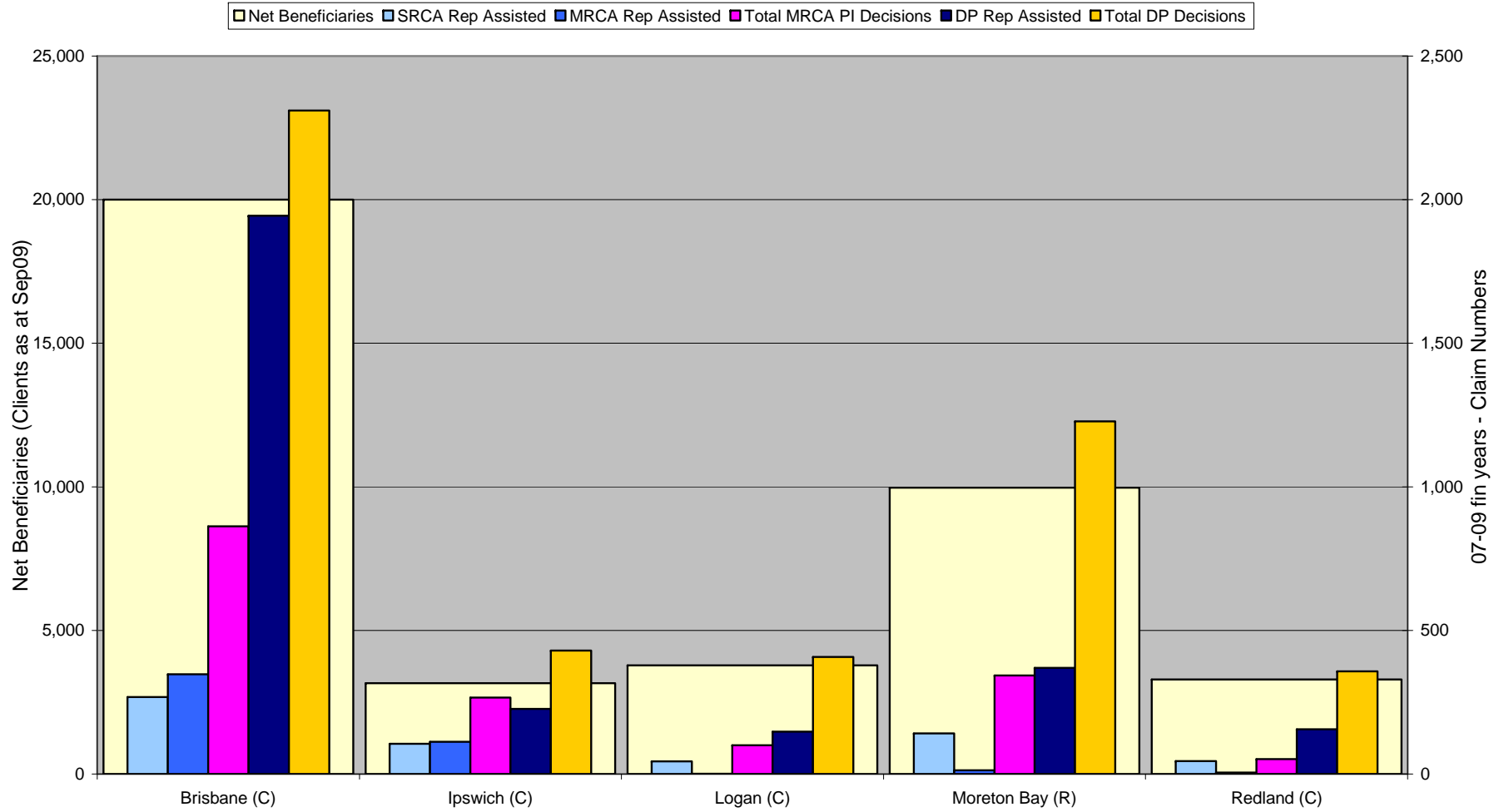


Chart 9a

Proposed QLD Regions
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

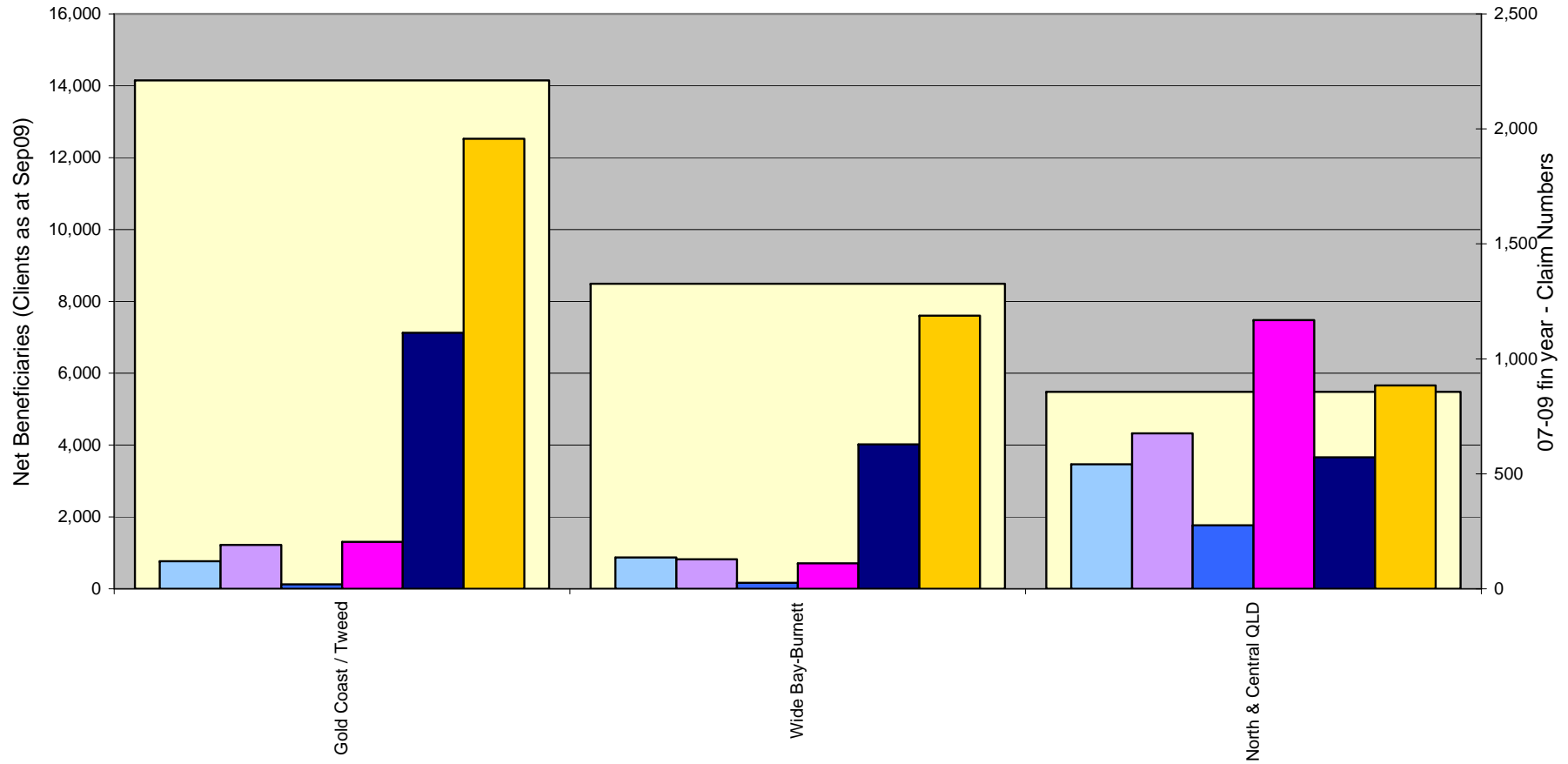


Chart 9b

Proposed QLD Regions
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

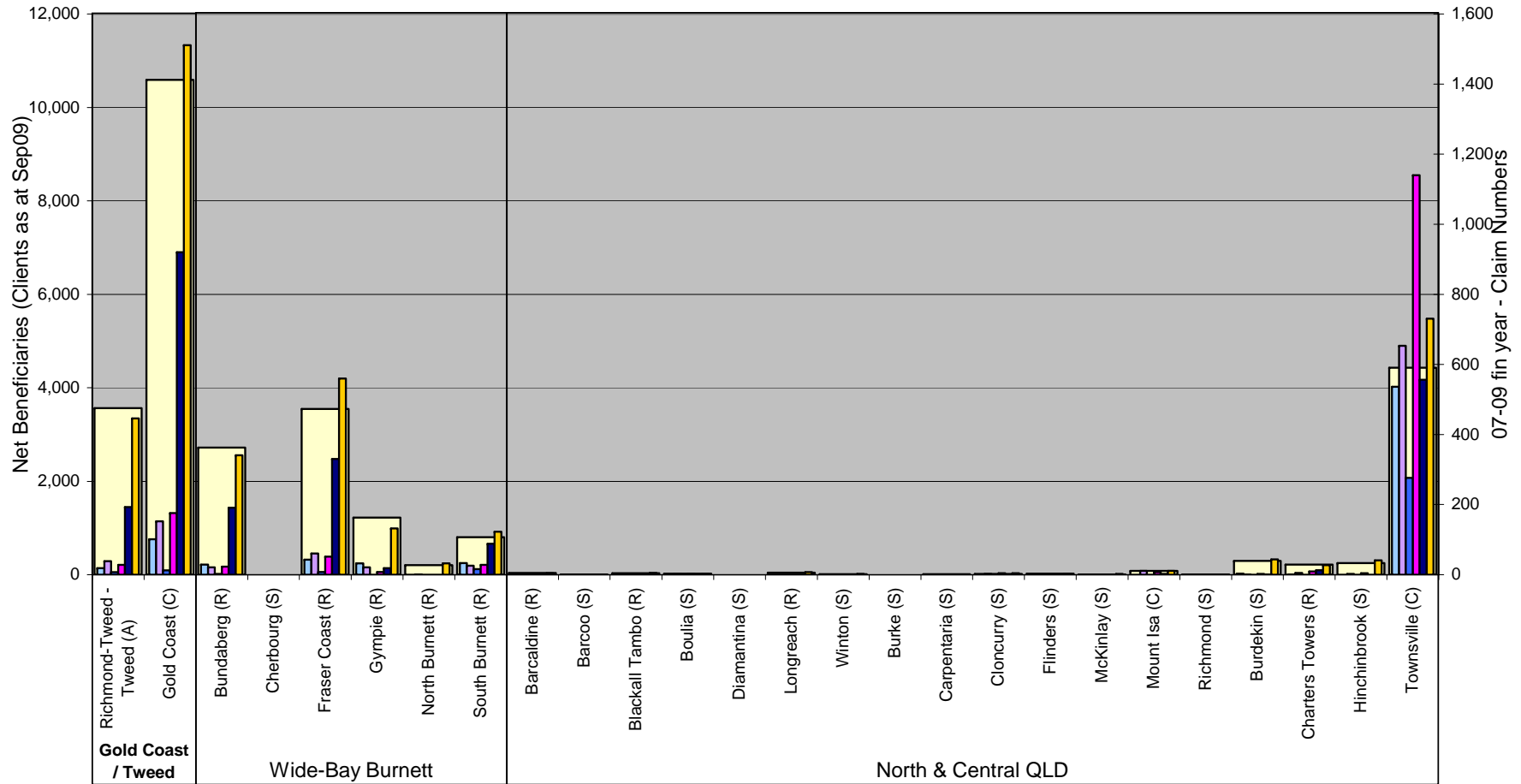


Chart 9c

QLD Districtsx4 - DVA Funding vs claims

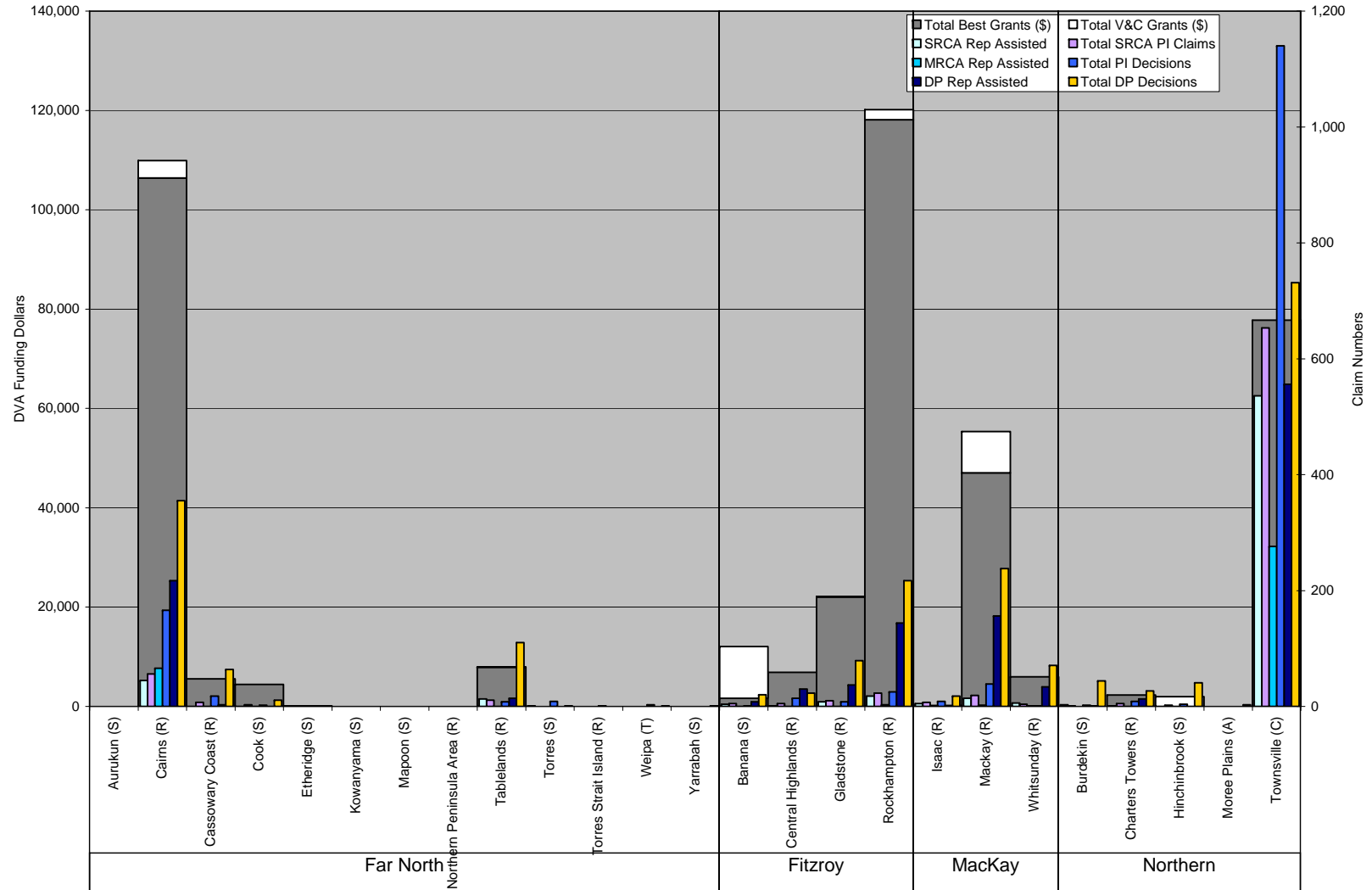


Chart 10a

**Proposed QLD Region Gold Coast / Tweed
by LGAs**

■ Net Beneficiaries
 ■ SRCA Rep Assisted
 ■ Total SRCA PI Claims
 ■ MRCA Rep Assisted
 ■ Total MRCA PI Decisions
 ■ DP Rep Assisted
 ■ Total DP Decisions

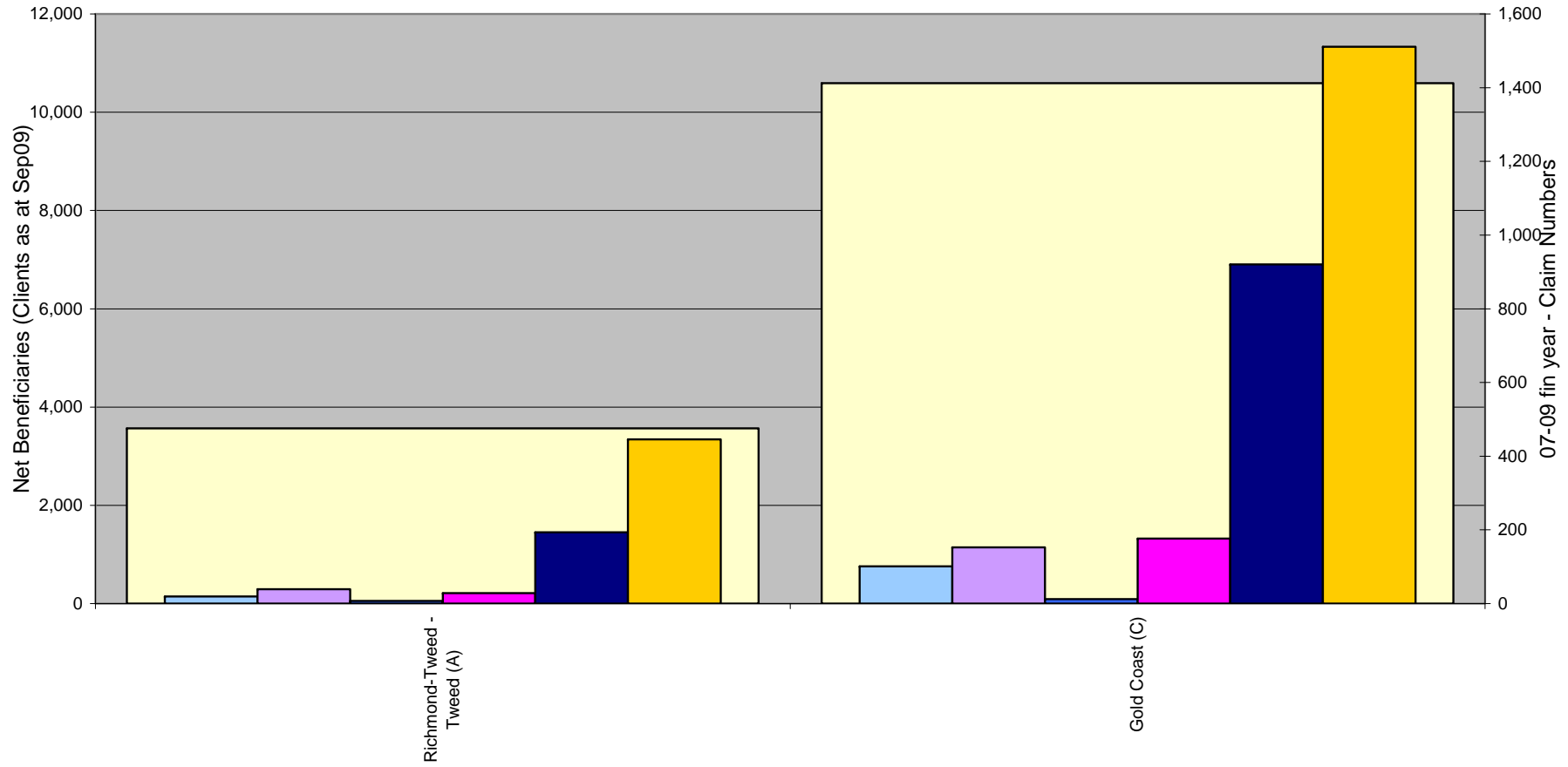


Chart 10b

Proposed QLD Region Wide-Bay Burnett
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

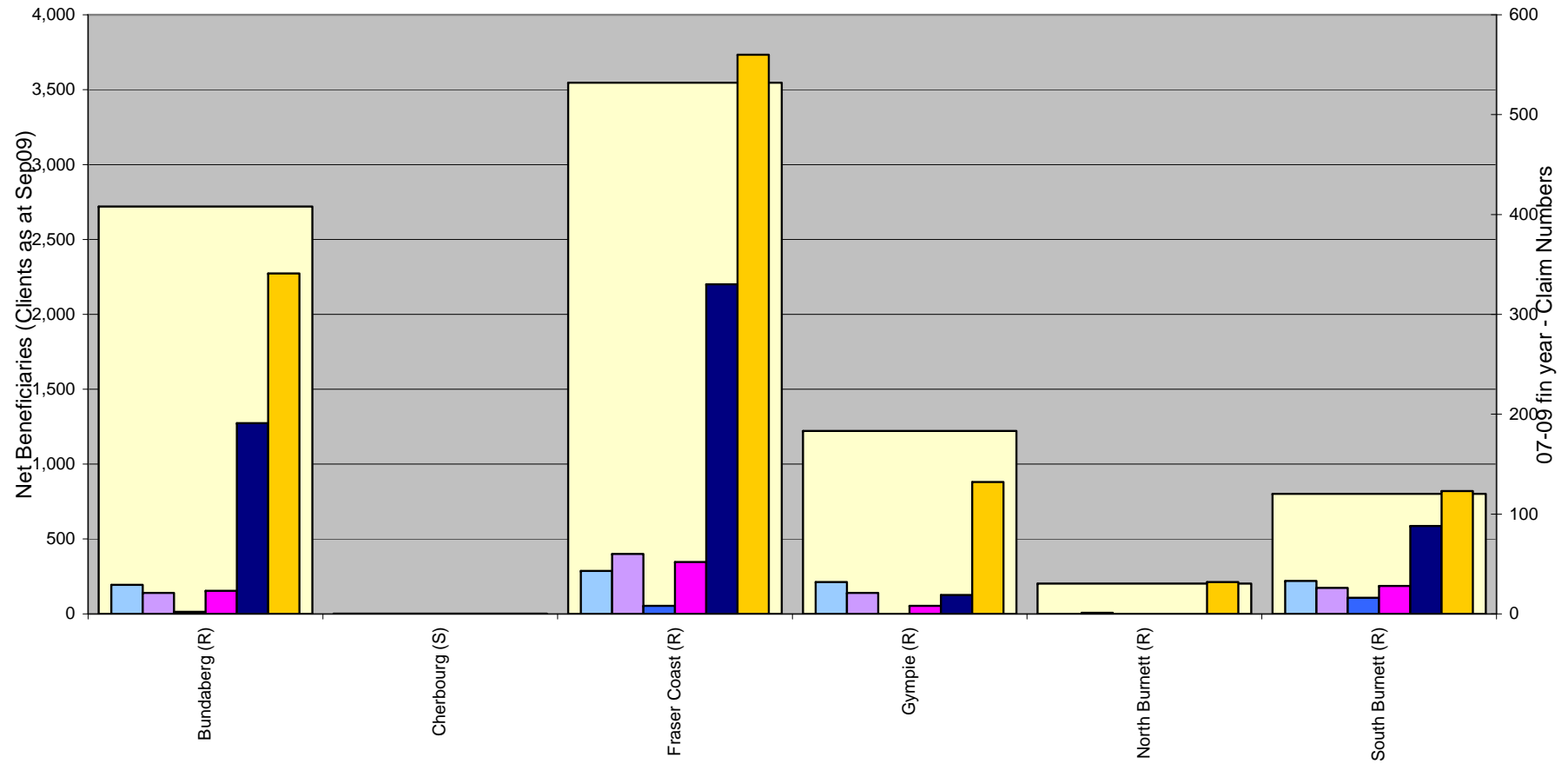


Chart 10c

Proposed QLD Region North & Central
by LGAs

Net Beneficiaries SRCA Rep Assisted Total SRCA PI Claims MRCA Rep Assisted Total MRCA PI Decisions DP Rep Assisted Total DP Decisions

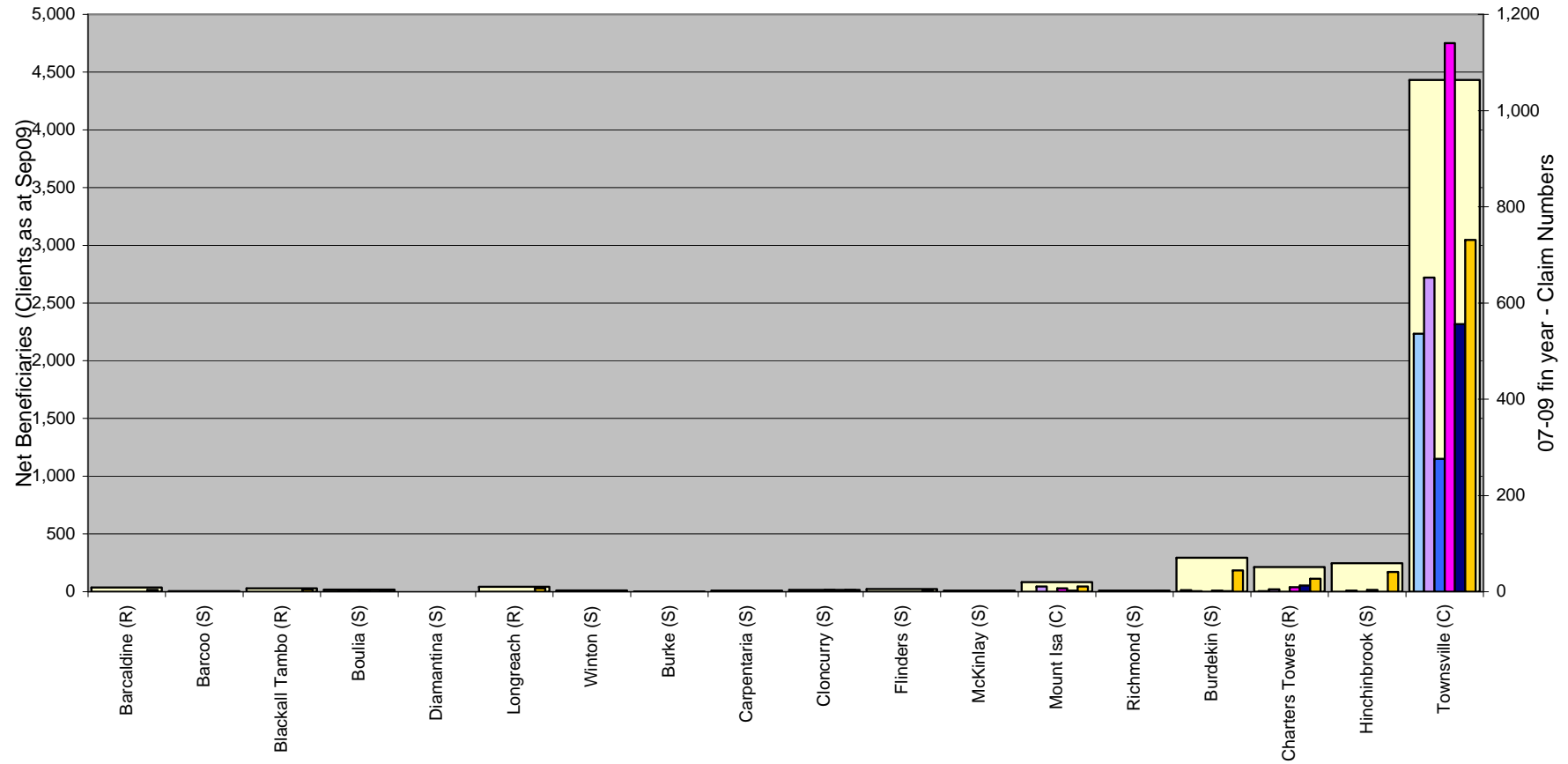


Chart 11

**Percentage of State's total Claims
with a Representative**
2007/08 and 2008/09 claims data

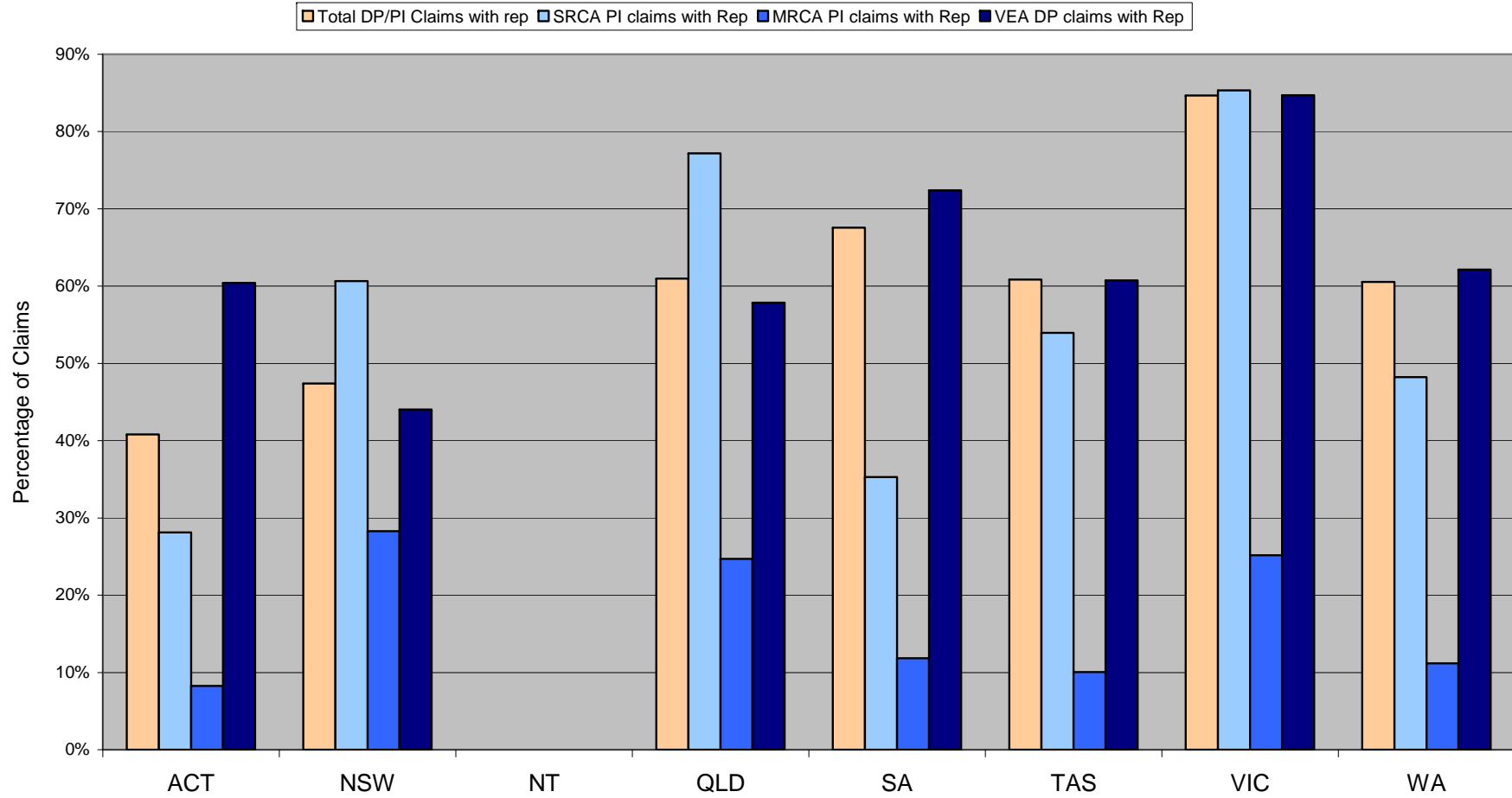


Chart 12a

Australia
DVA Best Funding vs Net Beneficiaries

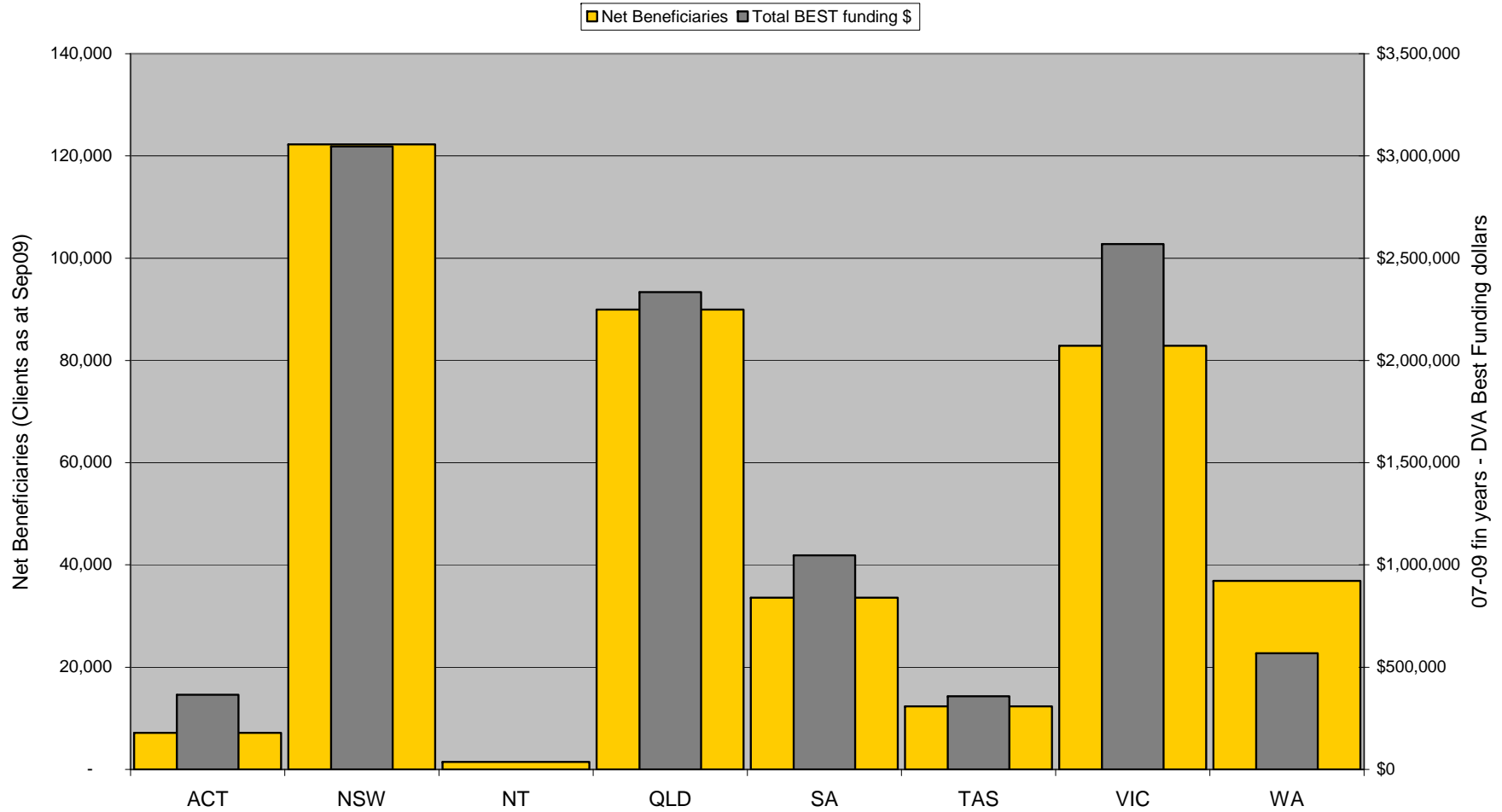


Chart 12b

Net Beneficiaries vs BEST Funding

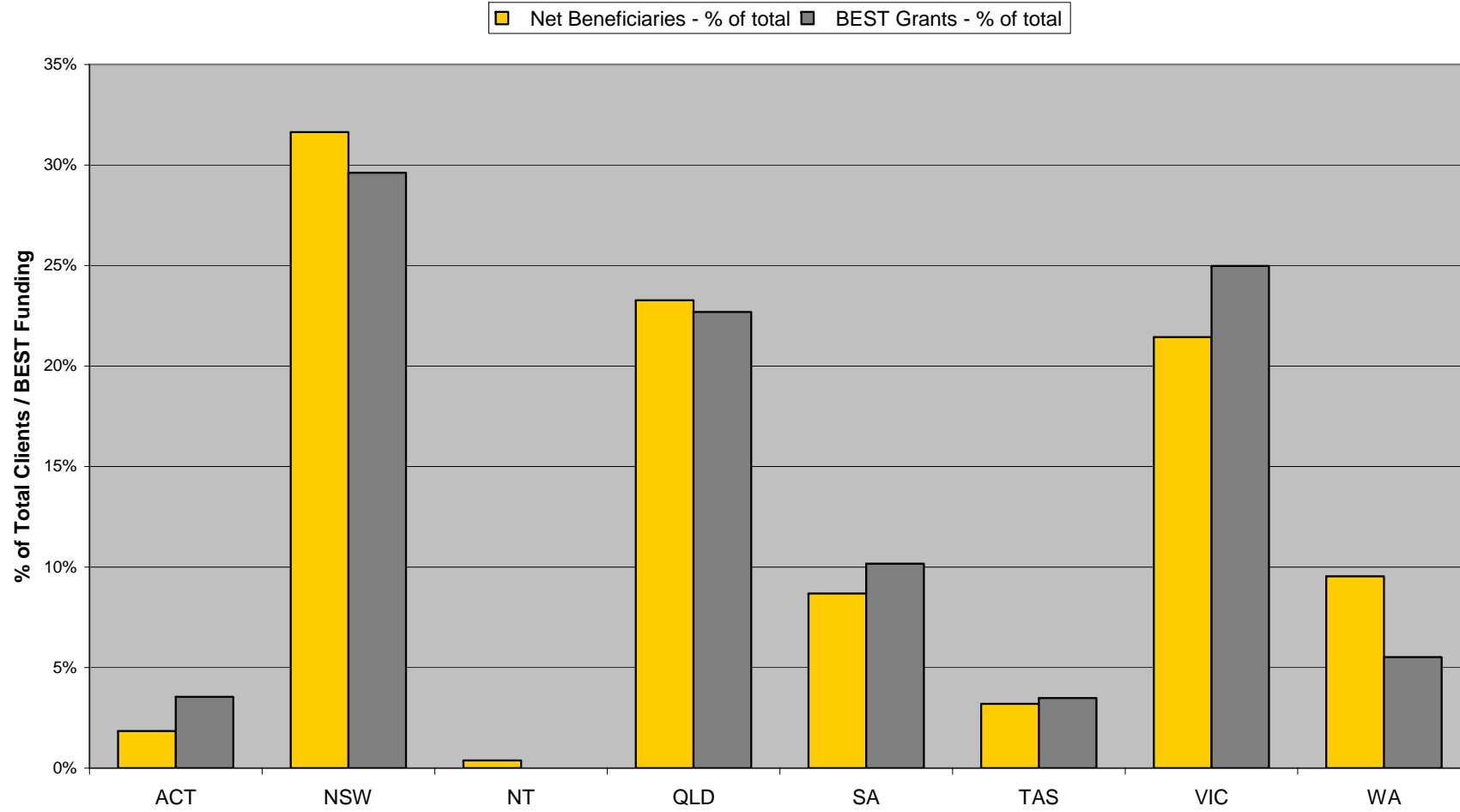


Chart 12c

**BEST dollars per Net Beneficiary
2007-09 fin years**

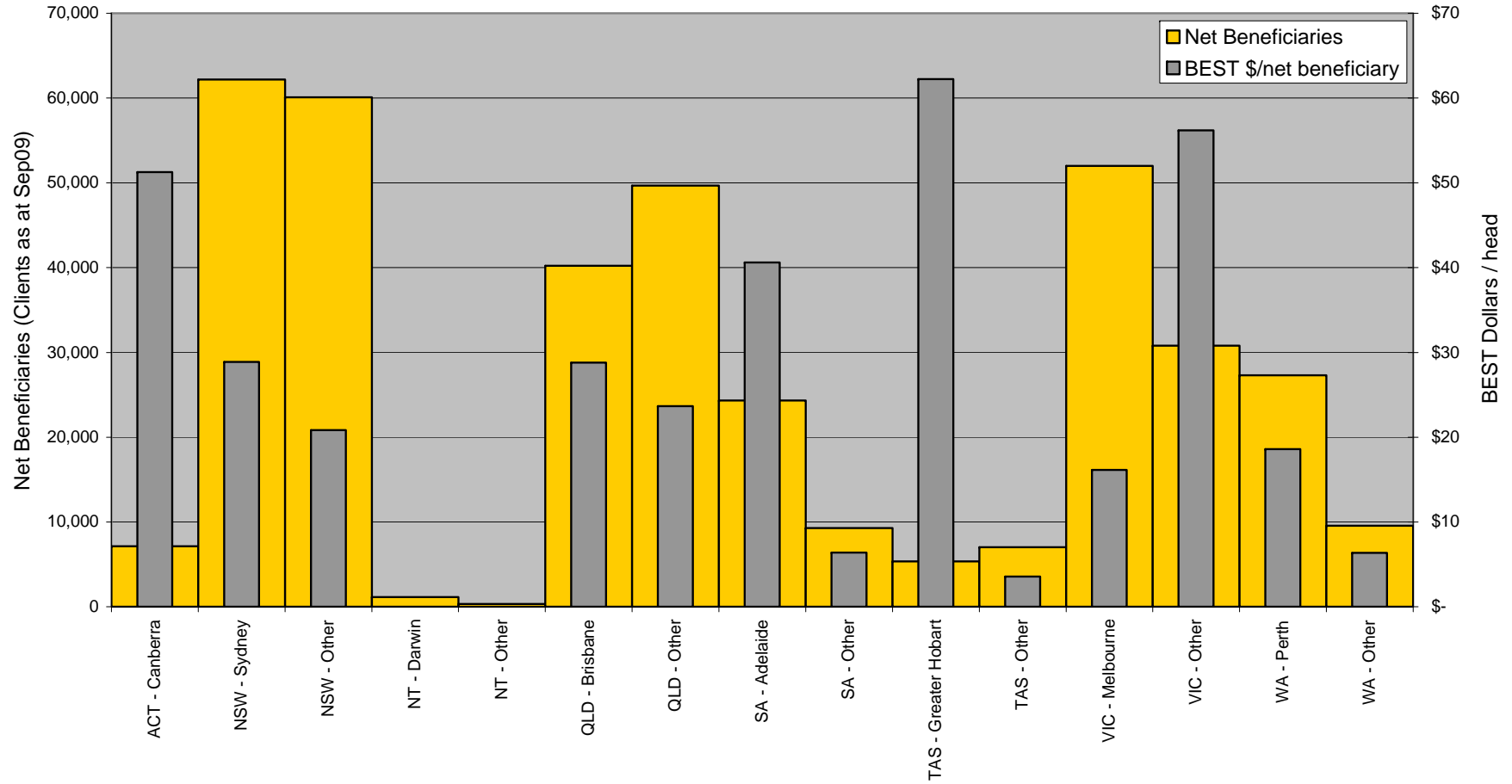


Chart 13a

Australia
DVA V&C Funding vs Net Beneficiaries

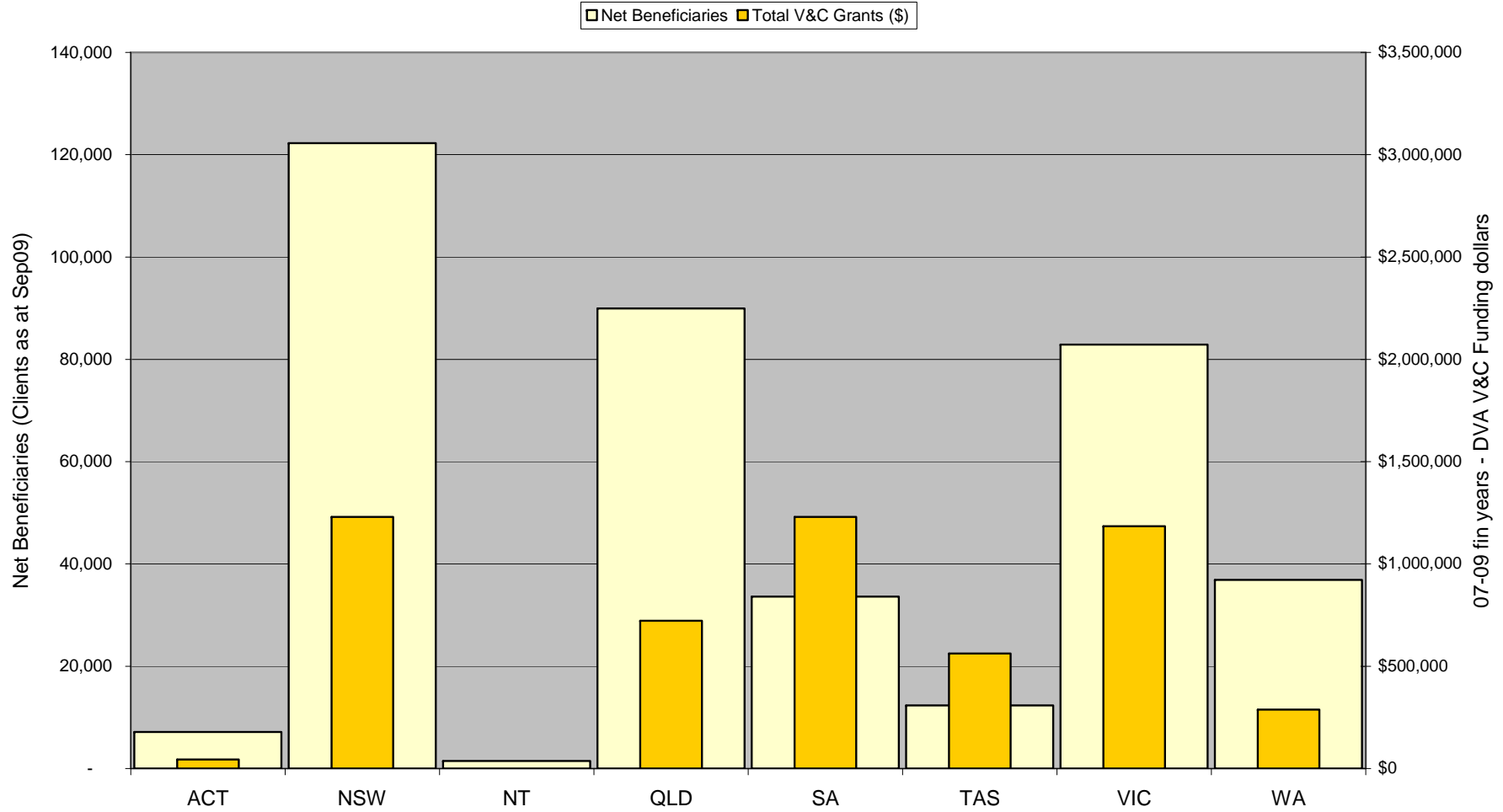


Chart 13b

Net Beneficiaries vs V&C Grants

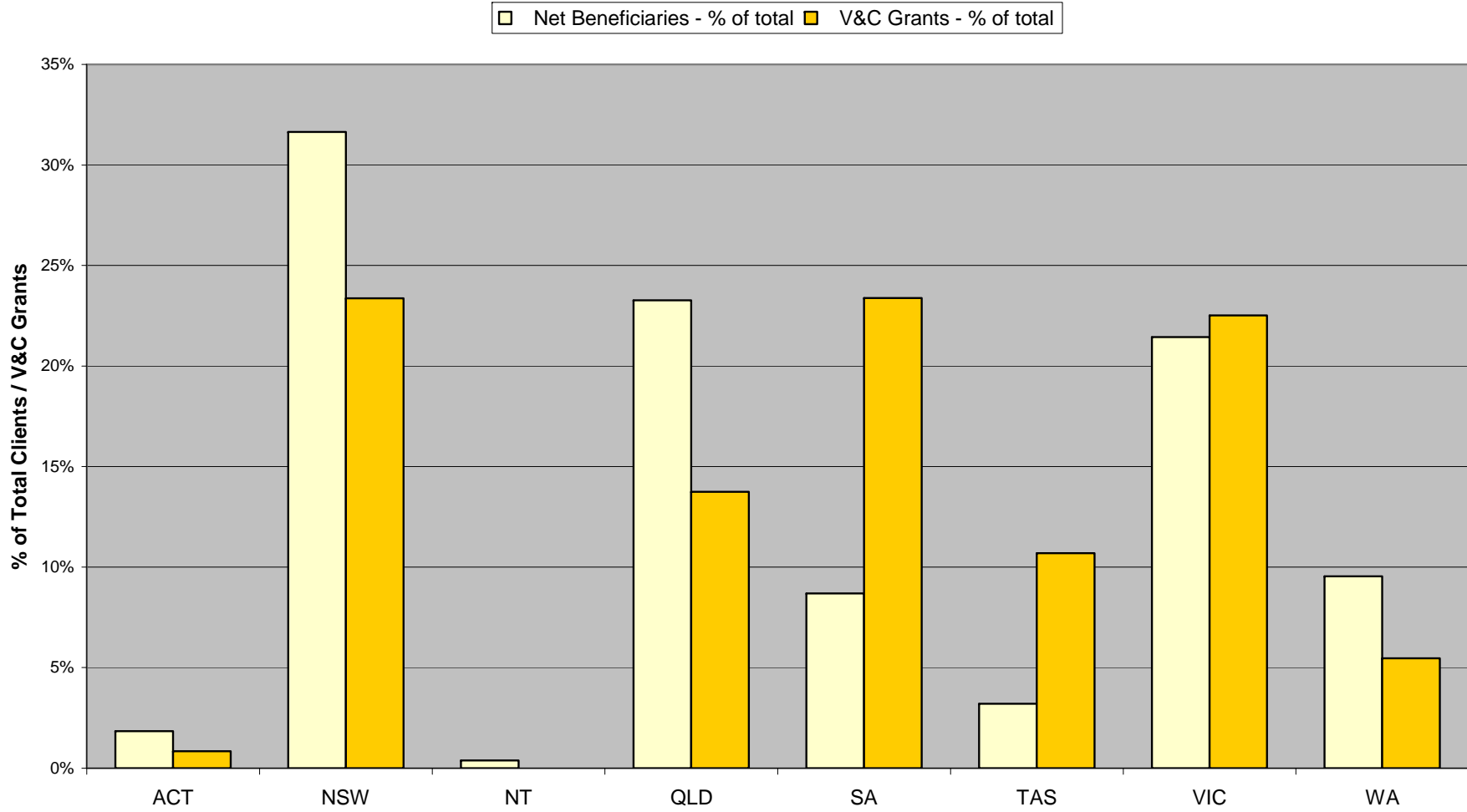


Chart 13c

V&C Funding Dollars per Net Beneficiary
2007-09 fin years

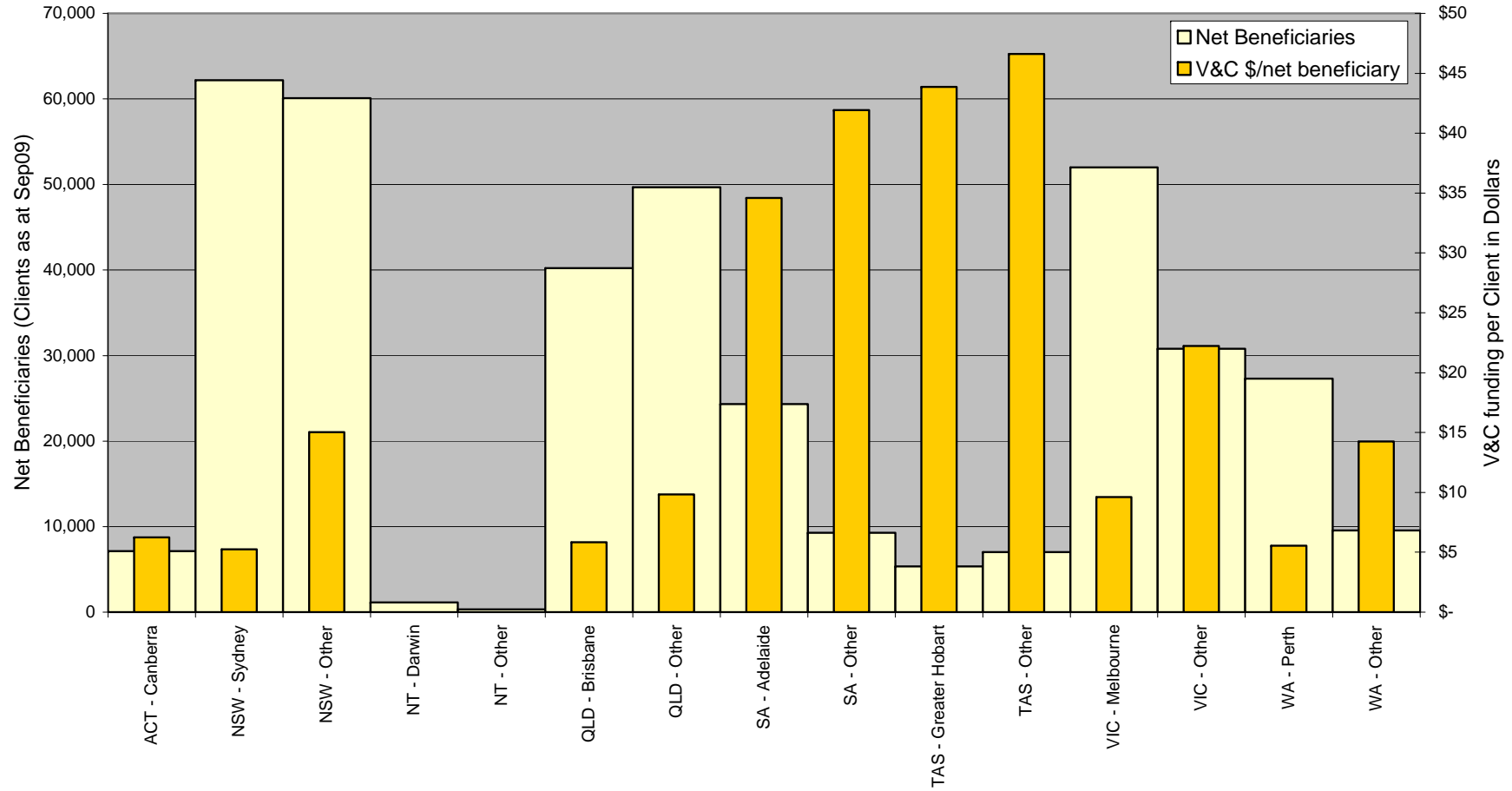


Chart 14

War Widowers
War Widow Pension grants vs War Widow population

— WWP Manual Grants — WWP Auto Grants — Total WWP grants — War Widow Population - - - War Widow Projection

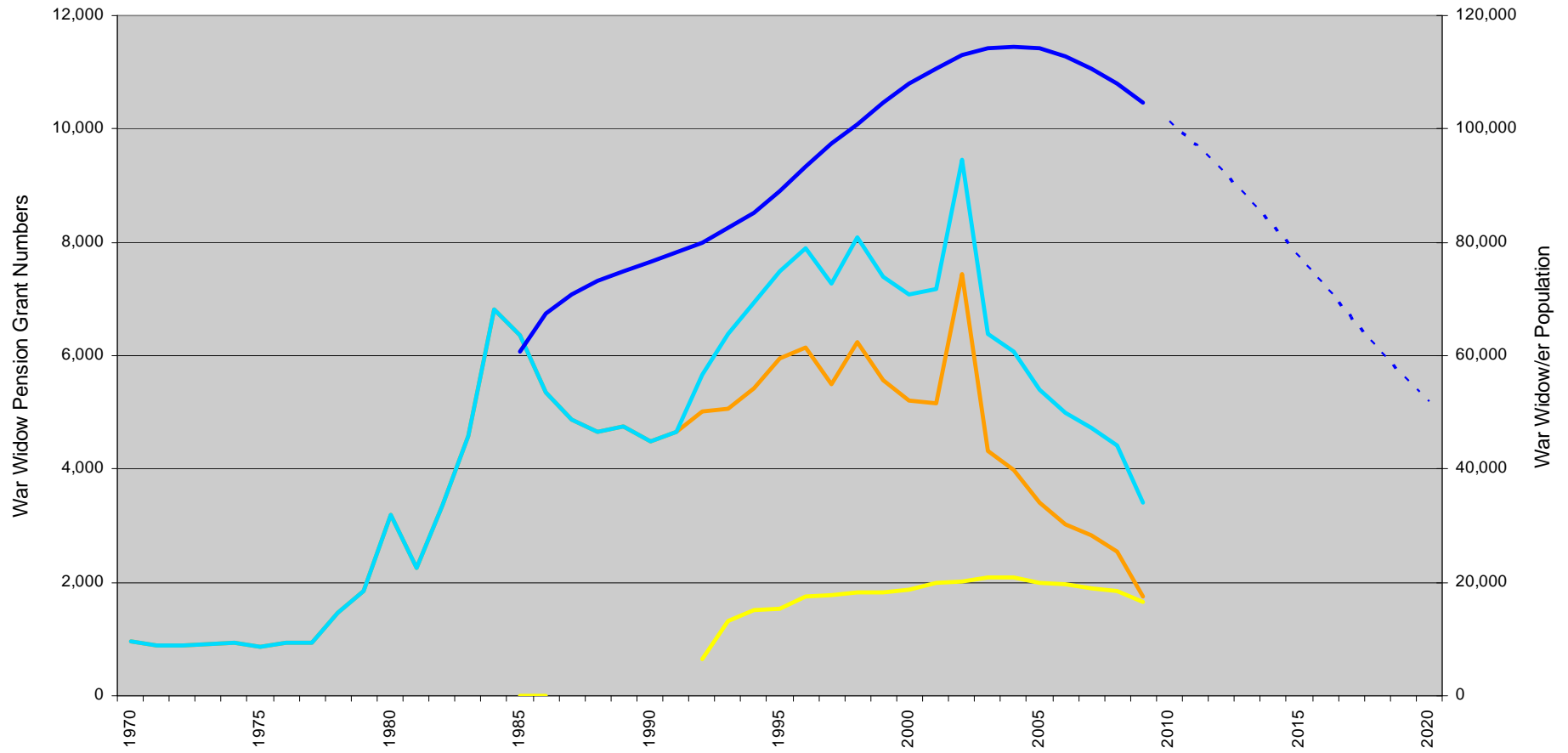


Chart 15

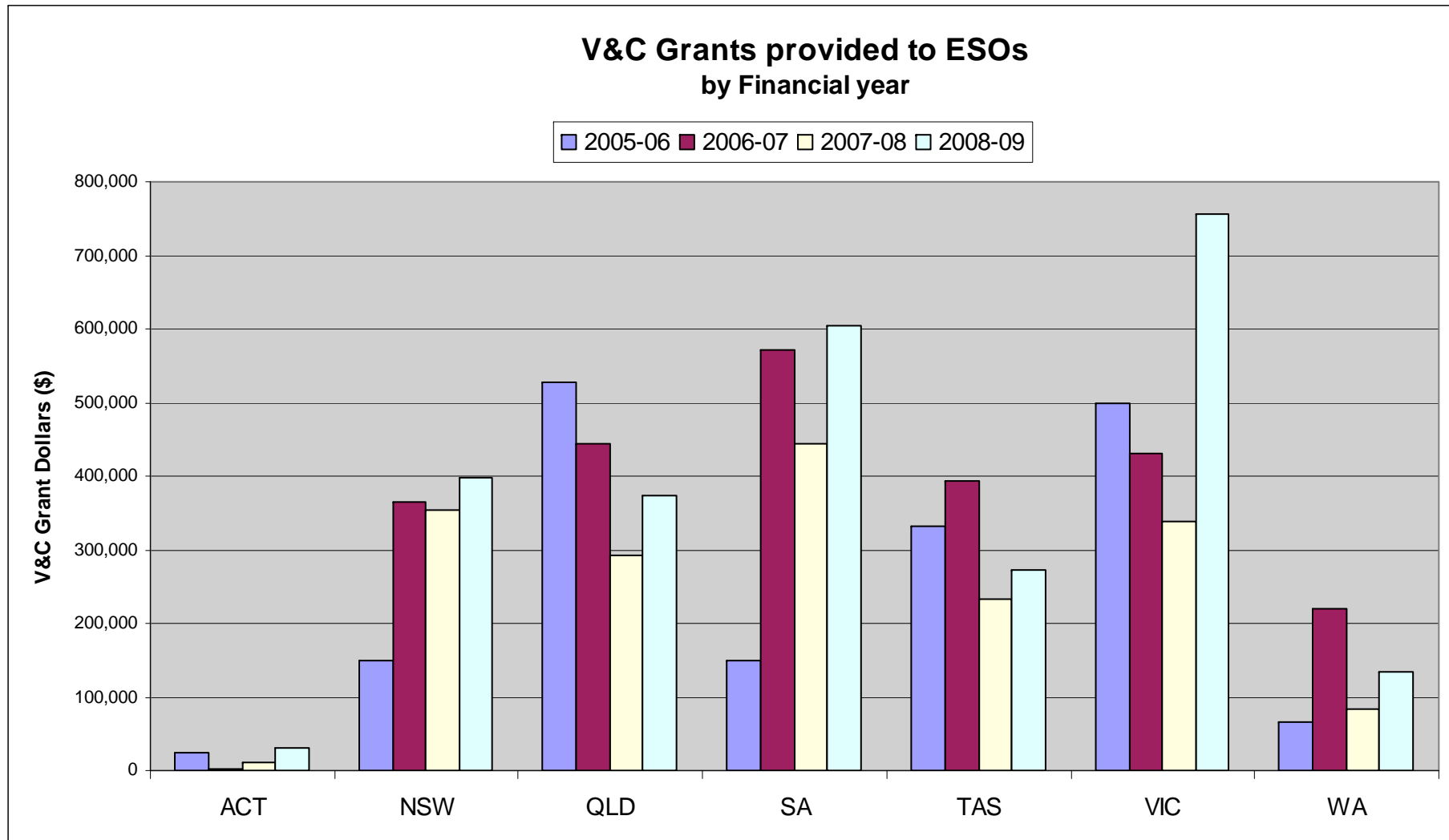
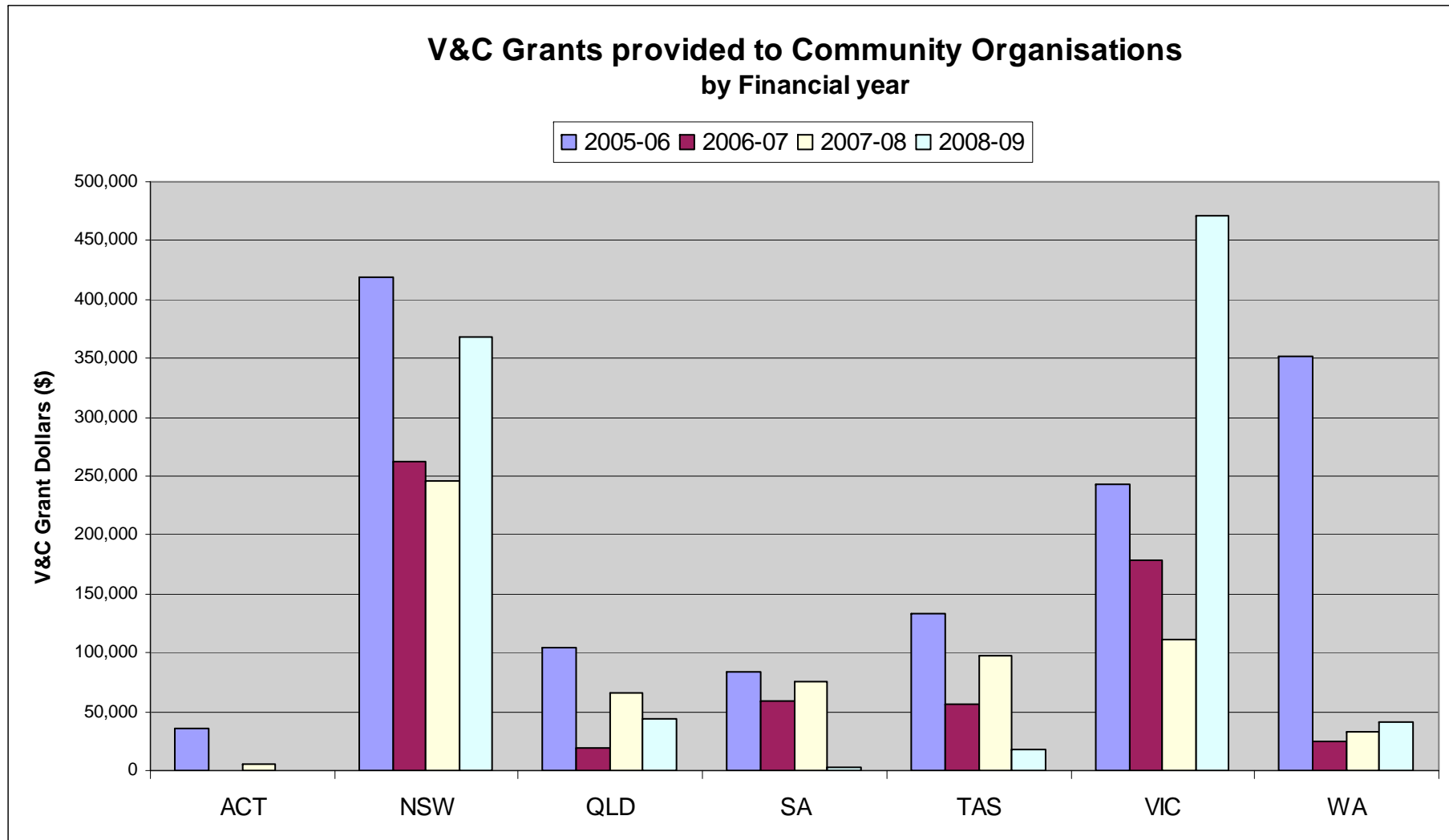


Chart 16



HIGH LEVEL DATA

	State	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Clients September 2009	WWP Clients	1,339	36,826	163	21,245	8,268	3,320	25,101	7,250	103,512
	DP Clients	3,261	38,037	810	34,220	9,115	3,982	24,269	11,803	125,497
	IS Clients	2,722	87,649	641	61,756	25,468	9,634	58,830	25,746	272,446
	MRCA (active)	159	949	161	1,444	258	98	489	452	4,010
	SRCA (active)	559	2,599	333	3,921	873	376	1,551	1,453	11,665
	Net Beneficiaries	7,132	122,268	1,462	89,934	33,592	12,362	82,860	36,864	386,474
	Net Beneficiaries - % of total	1.8%	31.6%	0.4%	23.3%	8.7%	3.2%	21.4%	9.5%	
Claims Rep assisted	MRCA Rep Assisted	25	592		922	59	16	289	132	2,035
	SRCA Rep Assisted	115	904		1,719	127	82	682	532	4,161
	DP Rep Assisted	464	6,595		6,742	2,259	777	8,804	2,032	27,673
	Total Rep Claims	604	8,091		9,383	2,445	875	9,775	2,696	33,869
	Rep Claims - % of total	1.8%	23.9%	0.0%	27.7%	7.2%	2.6%	28.9%	8.0%	
Total Claims	Total MRCA PI Decisions	303	2,093	383	3,734	498	159	1,149	1,182	9,501
	Total SRCA PI Decisions	409	1,491	286	2,227	360	152	799	1,103	6,827
	VEA IS Claims	578	5,784		5,017	1,344	486	4,205	1,897	19,311
	Total DP Decisions	768	14,979			3,121	1,279	10,395	3,270	45,470
	Total DP/PI Claims	1,480	17,072	383	15,392	3,619	1,438	11,544	4,452	54,971
	DP/PI Claims - % of total	2.7%	31.1%	0.7%	28.0%	6.6%	2.6%	21.0%	8.1%	
	% of State MRCA PI claims with rep	8.3%	28.3%	0.0%	24.7%	11.8%	10.1%	25.2%	11.2%	21.4%
	% of State SRCA PI claims with rep	28.1%	60.6%	0.0%	77.2%	35.3%	53.9%	85.4%	48.2%	60.9%
	% of State DP claims with rep	60.4%	44.0%		57.8%	72.4%	60.8%	84.7%	62.1%	60.9%
	% of State DP/PI claims with rep	40.8%	47.4%	0.0%	61.0%	67.6%	60.8%	84.7%	60.6%	61.6%

VRB	VRB Cases (08/09)	103	1,590	13	1,220	221	75	798	224	4,244
	VRB matters (08/09)	223	3,081	21	2,562	345	149	1,547	440	8,368
	VRB matters - % of total	2.7%	36.8%	0.3%	30.6%	4.1%	1.8%	18.5%	5.3%	
ESOs	Number of ESOs	34	445		306	137	106	269	115	1,412
	ESOs - % of total	2.4%	31.5%		21.7%	9.7%	7.5%	19.1%	8.1%	
	ESOs with BEST grants	8	97		92	19	6	38	23	283
TIP information	TIP Funds Allocation		\$376,000		\$452,000	\$126,000	\$100,000	\$426,000	\$260,000	\$1,740,000
	TIP Allocation - % of total		21.6%		26.0%	7.2%	5.7%	24.5%	14.9%	
	TIP Courses									
	VEA		68		27	17	9	55	25	201
	MRCA		24		15	4	7	13	12	75
	Welfare based		29		42	11	20	26	12	140
	Total Courses		121		84	32	36	94	49	416
	TIP attendees - % total		29.1%		20.2%	7.7%	8.7%	22.6%	11.8%	
	TIP Attendees									
	VEA		719		433	228	96	495	268	2,239
MRCA		290		220	147	60	102	181	900	
Welfare based		569		846	145	287	548	153	2,548	
Total Attendees		1,578		1,499	420	443	1,145	602	5,687	
TIP attendees - % total		27.7%		26.4%	7.4%	7.8%	20.1%	10.6%		
GRANTS	R10 Grants	\$125,765	\$1,280,634		\$930,254	\$396,409	\$146,743	\$1,055,195	\$245,599	\$4,180,599
	R11 Grants	\$172,810	\$1,092,542		\$877,873	\$388,360	\$149,502	\$1,094,561	\$215,875	\$3,991,523
	Cap Equip Grants	\$66,445	\$674,183		\$526,272	\$261,874	\$61,813	\$420,133	\$106,847	\$2,117,567
	Total BEST Grants (\$)	\$365,020	\$3,047,359		\$2,334,399	\$1,046,643	\$358,058	\$2,569,889	\$568,321	\$10,289,689
	BEST Grants - % of total	3.5%	29.6%		22.7%	10.2%	3.5%	25.0%	5.5%	

R10 grant numbers	6	78		65	17	5	29	17	217
R11 grant numbers	4	63		56	15	5	28	14	185
Cap grant numbers	7	82		77	16	5	35	18	240
Total BEST grants	17	223		198	48	15	92	49	642
Total V&C Grants (\$)	\$44,479	\$1,228,997		\$722,680	\$1,229,719	\$562,024	\$1,184,451	\$287,352	\$5,259,702
V&C Grants - % of total	0.8%	23.4%		13.7%	23.4%	10.7%	22.5%	5.5%	