

**ORTHOPTISTS  
SCHEDULE OF FEES  
EFFECTIVE 1 JULY 2024**



Australian Government  
Department of Veterans' Affairs

ITEM NO.	DESCRIPTION Note: All items are subject to GST.	FEE
OR10	Consultation – rooms (up to ½ hour)	\$67.30
OR11	Consultation – rooms (up to ¾ hour)	\$101.15
OR12	Consultation – rooms (up to 1 hour)	\$134.90
OR13	Consultation – rooms (over 1 hour – state actual time)	\$168.55
OR14	Consultation – home or Residential Aged Care Facility (up to ½ hour)	\$97.50
OR15	Consultation – home or Residential Aged Care Facility (up to ¾ hour)	\$146.65
OR16	Consultation – home or Residential Aged Care Facility (up to 1 hour)	\$195.65
OR17	Consultation – home or Residential Aged Care Facility (over 1 hour – state actual time)	\$244.80
OR34*	Consultation – other location [e.g. hospital] <b>* This item requires prior financial authorisation from DVA</b>	Fee By Negotiation

## DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

### PHONE NUMBER:

1800 550 457 (Select Option 3, then Option 1)

### POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section  
Department of Veterans' Affairs  
GPO Box 9998  
BRISBANE QLD 4001

### DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

**DVA email for prior financial authorisation:**  
[health.approval@dva.gov.au](mailto:health.approval@dva.gov.au)

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>

## CLAIMS FOR PAYMENT

For more information about claims for payment visit: <https://www.dva.gov.au/providers/claiming-and-compliance/provider-claims>

**Claim Enquiries:** 1300 550 017  
(Option 2 Allied Health)

### Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Services Australia [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

- DVA Webclaim/Technical Support –  
Phone 1800 700 199 or email  
[eBusiness@servicesaustralia.gov.au](mailto:eBusiness@servicesaustralia.gov.au)
- Billing, banking and claim enquiries –  
Phone 1300 550 017
- Visit the Services Australia website at:  
[doing business online](#)

### Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing  
Services Australia  
GPO Box 964  
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:

<https://www.dva.gov.au/providers/provider-forms>