



Australian Government
Department of Veterans' Affairs

ELECTRONIC RECORDS

NB: These documents have been obtained from an electronic record. An original hard-copy version of this record does not exist.



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Department of Veterans' Affairs

30 July 2024

DVA Complaints and compliments financial years 2022/23 and 2023 – 24.

As at 28 July 2024

Month	Complaint	Compliment
Jul-22	183	57
Aug	208	58
Sep	200	63
Oct	232	61
Nov	236	54
Dec	159	67
Jan-23	206	55
Feb	237	74
Mar	291	54
Apr	209	46
May	275	71
Jun	229	62
Total 22-23 financial year	2665	722
Jul	237	78
Aug	275	90
Sep	237	74
Oct	264	73
Nov	253	67
Dec	161	51
Jan-24	231	56
Feb	243	51
Mar	218	61
Apr	230	67
May	251	81
Jun	211	75
Total 23-24 financial year	2811	824