hey dva

i have been reading your reform ideas but doesnt go far enough ok.

not with the sub culture embedded within dva itself.

the sub culture of treating veterans as a number , a pay cheque and
nothing more.

instead of refusing what we are asking for , our requests , our claims
try thinking of what we have to live with every day of our lives.

the disablitys , the pain , the depression the anxiety the stress we
have to endure day after bloody day.

while your staff sit on there arse and tick dismiss boxs and refuse things.

this has been going on for decades and how does dva deal with it
probably promoted these people because of all the claims they have refused.

dva should go back the last 20 years and review every claim that has
been refused and re look at them and ask yourselves why they were
refused and by the person who refused it , how many others claims have
this person also refused.

we are not just a pay chque , not just a number.

and your staff who treat us this way should be held accountable and
removed from the dva system.

your improvements dont go far enough until your clean up dva itself.

and your staff see past a name and number on the paper in front of them
and strat using that thing sitting on there shoulders, why did the
person lodge this and read , what problems a person has .

not just dismiss everything.

like you always do.

the date you have to clear claim is a joke.

because dva stafs will just dismiss claim to clear everything by this
date and throw it back onto the vrb or the aat system to decide all the

claims

why would your staff do this

because there lazy, uncaring and cant find there arse with both hands and its gone on far to long.

fix the big issues then reform the process.

my current claim for ███████████████ i am told is refused because your staff cannot read.

see attached ██████ caused by operations on my feet with k wires inserted into my toes while in service.

yet your staff could not find anything about ██████

yet i supplied all to dva

make you wonder doent it how many others are being dismissed.

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you emply bloody idiots.

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