

## VEA CLIENTS

<b>VEA PENSIONERS*</b>	<b>151,670</b>
<b>DISABILITY COMPENSATION PAYMENT RECIPIENTS</b>	<b>75,419</b>
Special Rate	25,869
Intermediate Rate	648
EDA Rate	3,142
General Rate	45,760
<b>WAR WIDOW/ERS</b>	<b>31,979</b>
Receiving ISS	21,341
Not receiving ISS	10,638
<b>SERVICE PENSIONERS</b>	<b>69,732</b>
Veterans	36,886
Partners/Widows	32,846
<b>DVA HEALTH CARDS</b>	<b>241,293</b>
Gold Cards	86,678
White Cards	154,615

*\*includes age pensioners administered by DVA*

## MRCA CLIENTS

<b>VETERANS</b>	<b>74,947</b>
Permanent Impairment Payees*	47,437
Incapacity Payees	9,281
Open Rehabilitation Cases	2,952
<b>DEPENDANTS</b>	<b>614</b>
Widow/ers	307
Children	307
<b>DVA HEALTH CARDS</b>	<b>48,754</b>
Gold Cards	16,627
White Cards	32,127
<b>MRCA EXPENDITURE (2023-24)</b>	
Compensation and Support	\$3.30bn
Health	\$351m

*\* receiving either a commuted or periodic (MRCA only) permanent impairment payment*

## VEA RATES\*\* (PER FN)

<b>DISABILITY COMPENSATION PAYMENT</b>	
Special Rate	\$1,805.30
Intermediate Rate	\$1,196.80
EDA	\$974.20
General Rate (100%)	\$626.70
<b>WAR WIDOW PENSION</b>	<b>\$1,165.30</b>
<b>SERVICE PENSION</b>	
Partnered (each)	\$862.60
Single	\$1,144.40
<b>INCOME SUPPORT SUPPLEMENT</b>	
Ceiling rate	\$346.20
<b>VEA EXPENDITURE (2023-24)</b>	
Compensation and Support	\$4.48bn
Health	\$3.85bn

*\*\* includes energy supplement*

## DRCA CLIENTS

<b>VETERANS</b>	<b>64,861</b>
Permanent Impairment Payees*	22,120
Incapacity Payees	3,002
Open Rehabilitation Cases	412
<b>DVA HEALTH CARDS</b>	<b>3,414</b>
White Cards	3,414
<b>DRCA EXPENDITURE (2023-24)</b>	
Compensation and Support	\$518.2m
Health	\$77.19m



Australian Government  
Department of Veterans' Affairs

## STATS AT A GLANCE

September 2024

## DVA CLIENTS

**TOTAL DVA CLIENTS 352,221**

### DVA CLIENT AGE PROFILES

	MRCA	DRCA	VEA
Under 30	20.1%	0.0%	11.4%
30 - 34	16.8%	0.0%	4.8%
35 - 39	17.0%	0.6%	4.3%
40 - 44	13.6%	6.5%	4.1%
45 - 49	9.3%	11.3%	3.9%
50 - 54	8.3%	16.0%	5.5%
55 - 59	6.5%	15.6%	6.1%
60 - 64	4.7%	14.8%	7.0%
65 - 69	2.5%	11.5%	7.2%
70 - 74	1.0%	9.9%	11.4%
75 - 79	0.2%	8.4%	16.9%
80 - 84	0.0%	2.7%	5.8%
85 or over	0.0%	2.6%	11.8%

<b>DVA HEALTH CARDS</b>	<b>293,877</b>
Gold Cards issued	103,721
White Cards issued	190,156

### TREATMENT CARD COST (2022-23)\*

	Gold	White
Active Users	103,062	99,343
Cost per Active User	\$29,585	\$3,889

In 2021, DVA adopted a new model for estimating average treatment card cost. Rather than considering all cards issued, this model version used Active Users, a measure of the quarterly exposure of card holders that have ever had health expenditure covered to date. In 2022, the definition of 'Active Users' was further refined to only include card holders that have had any health expenditure covered in the past 5 years, rather than considering any health expenditure over all time.