



#### Claims Received

Claims received by DVA.

[Incoming claims - Net claims received](#)

[Unallocated claims](#)

[Age distribution of unallocated claims](#)

#### Claims Processed

Claims allocated to an officer for processing.

[Claims being Processed](#)

[Age distribution of claims being processed](#)

[Claims on hand](#)

[Age distribution of claims on hand](#)

#### Determinations

Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.

[Claim Determinations](#)

[Age distribution of Determinations](#)

#### Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, eg time to obtain medical information.

[to allocate](#)

[with a DVA Officer](#)

[to process - CLAIMS](#)

[to process - CONDITIONS](#)

#### Conditions

Reports the number of conditions determined across all Liability claims.

[Incoming Conditions - Net Conditions Received](#)

[Conditions Unallocated](#)

[Conditions Being Processed](#)

[Conditions On Hand](#)

[Conditions Determined](#)

#### Acceptance Rates

Reports acceptance rates for conditions and claims determined in the period.

[Condition Acceptance Rates](#)

[Claim Acceptance Rates](#)

#### Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:

- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2004* (MRCA).

#### Reporting based on Service

DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

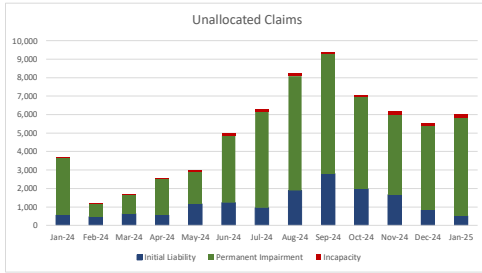
'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

#### 'DVA officer'

This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

**CLAIMS RECEIVED**  
[Incoming claims - Net claims received](#)  
[Unallocated claims](#)  
[Age distribution of unallocated claims](#)



Incoming claims	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD	% change from last FYTD
<b>Net claims received<sup>1</sup></b>																			
DRCA Initial Liability	2,524	2,169	2,163	135	178	200	207	270	235	243	240	210	226	233	179	185	1,516	1,073	41.3%
MRCA Initial Liability	18,852	20,499	23,648	1,787	1,830	2,099	2,312	2,595	2,372	2,561	2,471	2,309	2,478	2,323	1,643	1,979	15,764	12,440	26.7%
VEA Compensation Payment	3,237	1,546	1,740	117	129	121	162	183	131	164	204	177	178	169	116	110	1,118	1,014	10.3%
Dual Act II (VEA/DRCA)	2,492	2,741	2,252	180	196	242	264	294	302	300	239	177	199	251	207	233	1,606	954	68.3%
Tri Act II (MRCA/DRCA/VEA)	12,761	13,847	15,164	1,119	1,134	1,274	1,390	1,637	1,484	1,417	1,554	1,394	1,554	1,508	1,089	1,137	9,653	8,245	17.1%
VEA Application for Increase	1,566	1,555	1,809	107	163	137	144	193	149	160	172	127	161	158	112	123	1,013	1,023	-1.0%
<b>Total Initial Liability</b>	<b>41,432</b>	<b>42,357</b>	<b>46,776</b>	<b>3,445</b>	<b>3,630</b>	<b>4,073</b>	<b>4,479</b>	<b>5,172</b>	<b>4,673</b>	<b>4,845</b>	<b>4,880</b>	<b>4,394</b>	<b>4,796</b>	<b>4,642</b>	<b>3,346</b>	<b>3,767</b>	<b>30,670</b>	<b>24,749</b>	<b>23.9%</b>
MRCA Permanent Impairment	9,929	13,172	20,184	1,505	1,761	1,844	1,908	2,228	1,785	1,812	1,922	1,692	1,819	1,762	1,439	1,643	12,089	10,658	13.4%
DRCA Permanent Impairment	10,618	12,939	17,458	1,205	1,462	1,613	1,854	1,973	1,644	1,606	1,635	1,325	1,606	1,729	1,309	1,301	10,511	8,912	17.9%
<b>Total Permanent Impairment</b>	<b>20,547</b>	<b>26,111</b>	<b>37,642</b>	<b>2,710</b>	<b>3,223</b>	<b>3,457</b>	<b>3,762</b>	<b>4,201</b>	<b>3,429</b>	<b>3,418</b>	<b>3,557</b>	<b>3,017</b>	<b>3,425</b>	<b>3,491</b>	<b>2,748</b>	<b>2,944</b>	<b>22,600</b>	<b>19,570</b>	<b>15.5%</b>
MRCA/DRCA Incapacity	3,235	3,094	4,571	395	396	373	396	464	455	449	426	386	362	419	369	428	2,839	2,487	14.2%
VEA War Widow	610	503	376	21	21	33	41	41	27	38	34	37	43	37	23	30	242	213	13.6%
MRCA/DRCA Death Compensation	113	136	165	8	12	10	13	20	15	11	21	11	24	11	15	18	111	95	16.8%
<b>Total Compensation claims</b>	<b>65,937</b>	<b>72,201</b>	<b>89,530</b>	<b>6,579</b>	<b>7,282</b>	<b>7,946</b>	<b>8,691</b>	<b>9,898</b>	<b>8,599</b>	<b>8,761</b>	<b>8,918</b>	<b>7,845</b>	<b>8,650</b>	<b>8,600</b>	<b>6,501</b>	<b>7,187</b>	<b>56,462</b>	<b>47,114</b>	<b>19.8%</b>

1. Net claims does not include claims that have been withdrawn. A claim can be withdrawn for a number of reasons. Most commonly, this occurs when DVA combines multiple claims that are lodged online, on the same day, by the same claimant, into a single claim with multiple conditions, with the consent of the claimant.

Unallocated claims	30/06/2022	30/06/2023	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25
<b>Initial Liability</b>																
DRCA Initial Liability	635	599	72	14	16	28	23	59	72	36	91	152	133	98	66	22
MRCA Initial Liability	11,591	10,118	648	297	231	324	297	597	648	506	932	1,434	898	770	330	245
VEA Compensation Payment	762	665	36	21	28	33	33	68	36	46	112	158	123	106	48	24
Dual Act II (VEA/DRCA)	496	402	63	24	18	30	20	34	63	38	78	116	103	73	37	24
Tri Act II (MRCA/DRCA/VEA)	8,794	7,648	412	187	165	219	184	397	412	311	683	931	704	590	316	187
VEA Application for Increase	24	18	5	6	11	5	2	8	5	9	7	17	24	25	33	27
<b>Total Initial Liability</b>	<b>22,302</b>	<b>19,450</b>	<b>1,236</b>	<b>549</b>	<b>469</b>	<b>639</b>	<b>559</b>	<b>1,163</b>	<b>1,236</b>	<b>956</b>	<b>1,903</b>	<b>2,808</b>	<b>1,985</b>	<b>1,662</b>	<b>830</b>	<b>529</b>
MRCA Permanent Impairment	4,474	4,267	2,015	415	466	561	1,349	960	2,015	3,021	3,485	3,233	2,152	1,308	1,240	1,663
DRCA Permanent Impairment	7,688	8,009	1,610	2,715	232	425	629	809	1,610	2,194	2,699	3,237	2,847	3,010	3,337	3,648
<b>Total Permanent Impairment</b>	<b>12,162</b>	<b>12,276</b>	<b>3,625</b>	<b>3,130</b>	<b>698</b>	<b>986</b>	<b>1,978</b>	<b>1,769</b>	<b>3,625</b>	<b>5,215</b>	<b>6,184</b>	<b>6,470</b>	<b>4,999</b>	<b>4,318</b>	<b>4,577</b>	<b>5,311</b>
MRCA/DRCA Incapacity	332	427	125	18	21	57	32	71	125	145	158	95	98	168	154	216
VEA War Widow	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Compensation claims</b>	<b>34,796</b>	<b>32,153</b>	<b>4,986</b>	<b>3,697</b>	<b>1,188</b>	<b>1,682</b>	<b>2,569</b>	<b>3,003</b>	<b>4,986</b>	<b>6,316</b>	<b>8,245</b>	<b>9,373</b>	<b>7,082</b>	<b>6,148</b>	<b>5,561</b>	<b>6,056</b>

Age distribution of unallocated claims (calendar days) <sup>2</sup>	As at 31 January 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	22	0	0	0	0	0	0
MRCA Initial Liability	244	1	0	0	0	0	0
VEA Compensation Payment	23	0	1	0	0	0	0
Dual Act II (VEA/DRCA)	24	0	0	0	0	0	0
Tri Act II (MRCA/DRCA/VEA)	187	0	0	0	0	0	0
VEA Application for Increase	12	11	4	0	0	0	0
MRCA Permanent Impairment*	1,657	5	0	0	1	0	0
DRCA Permanent Impairment*	3,318	326	4	0	0	0	0
MRCA/DRCA Incapacity	215	0	1	0	0	0	0
VEA War Widow	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0
<b>Total Compensation claims</b>	<b>5,702</b>	<b>343</b>	<b>10</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>

2. Represents number of unallocated claims at the end of the month in each age bracket.

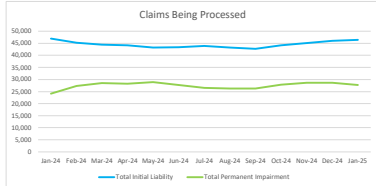
Age distribution of unallocated claims (calendar days) <sup>3</sup>	As at 31 January 2024						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	14	0	0	0	0	0	0
MRCA Initial Liability	297	0	0	0	0	0	0
VEA Compensation Payment	21	0	0	0	0	0	0
Dual Act II (VEA/DRCA)	24	0	0	0	0	0	0
Tri Act II (MRCA/DRCA/VEA)	187	0	0	0	0	0	0
VEA Application for Increase	6	0	0	0	0	0	0
MRCA Permanent Impairment	414	1	0	0	0	0	0
DRCA Permanent Impairment	2,692	23	0	0	0	0	0
MRCA/DRCA Incapacity	18	0	0	0	0	0	0
VEA War Widow	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0
<b>Total Compensation claims</b>	<b>3,673</b>	<b>24</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

3. Represents number of unallocated claims at the end of the month in each age bracket.

CLAIMS BEING PROCESSED

[Claims Being Processed](#)  
[Age distribution of claims being processed](#)  
[Claims on hand](#)  
[Age distribution of claims on hand](#)

**Note:**  
A claim is considered "being processed" when it has been allocated to a DVA officer for processing.  
A Claims Support Officer (CSO) will review information submitted with a new claim and information on file. For claims with information missing the CSO will liaise with the claimant, and once ready will send the claim to a delegate for investigation and determination. If no additional information is required, the claim is transferred to the appropriate Delegate teams



31-Jan-25

Claims being Processed	30/06/2023	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	% change from last month
DRCA Initial Liability	1,635	2,482	2,447	2,369	2,405	2,401	2,417	2,432	2,503	2,502	2,472	2,513	2,581	2,652	2,720	2.6%
MRCIA Initial Liability	10,086	16,850	19,229	18,286	17,576	17,324	16,705	16,850	17,105	16,639	16,106	17,050	17,395	17,813	17,791	-0.1%
VEA Compensation Payment	1,078	844	1,081	969	934	918	883	844	861	866	827	846	901	894	838	-6.3%
Dual Act II (VEA/DRCA)	4,120	5,895	5,272	5,407	5,498	5,648	5,703	5,895	6,181	6,257	6,334	6,478	6,588	6,876	7,086	3.1%
Tri Act II (MRCIA/DRCA/VEA)	11,644	16,619	18,234	17,479	17,220	17,177	16,751	16,619	16,610	16,341	16,213	16,560	16,876	17,163	17,304	0.8%
VEA Application for Increase	681	678	678	685	671	690	700	678	633	685	697	706	702	678	655	-3.4%
<b>Total Initial Liability</b>	<b>31,244</b>	<b>43,318</b>	<b>46,941</b>	<b>45,195</b>	<b>44,405</b>	<b>44,158</b>	<b>43,159</b>	<b>43,318</b>	<b>43,893</b>	<b>43,290</b>	<b>42,649</b>	<b>45,043</b>	<b>46,076</b>	<b>46,394</b>	<b>47,195</b>	1.7%
MRCIA Permanent Impairment	6,209	10,861	11,417	11,491	11,853	11,198	11,598	10,861	10,079	10,000	10,537	11,547	12,221	12,291	11,667	-5.1%
VEA Permanent Impairment	4,378	16,867	12,732	15,821	16,609	17,082	17,218	16,867	16,550	16,261	15,762	16,320	16,475	16,363	16,097	-1.8%
<b>Total Permanent Impairment</b>	<b>10,587</b>	<b>27,728</b>	<b>24,149</b>	<b>27,312</b>	<b>28,462</b>	<b>28,280</b>	<b>28,916</b>	<b>27,728</b>	<b>26,589</b>	<b>26,261</b>	<b>26,299</b>	<b>27,867</b>	<b>28,696</b>	<b>28,654</b>	<b>27,734</b>	-3.2%
MRCIA/DRCA Incapacity	798	950	851	874	820	828	816	950	882	914	991	963	977	1,046	1,148	9.8%
VEA War Widow	161	169	206	166	183	168	171	177	169	170	177	171	165	152	147	-5.6%
MRCIA/DRCA Death Compensation	98	142	129	136	132	143	136	142	142	147	148	167	163	166	168	1.2%
<b>Total Compensation claims</b>	<b>42,888</b>	<b>72,307</b>	<b>72,276</b>	<b>73,700</b>	<b>73,987</b>	<b>73,580</b>	<b>73,204</b>	<b>72,307</b>	<b>71,676</b>	<b>70,789</b>	<b>70,258</b>	<b>73,353</b>	<b>75,031</b>	<b>76,089</b>	<b>75,600</b>	-0.6%

Age distribution of claims being processed (calendar days)	As at 31 January 2025						
	0-100	101-200	201-300	301-400	401-600	601-800+ 800+	
DRCA Initial Liability	619	566	477	314	467	164	113
MRCIA Initial Liability	5,443	5,159	3,090	1,613	1,408	607	471
VEA Compensation Payment	273	206	106	73	102	43	35
Dual Act II (VEA/DRCA)	978	1,243	1,252	931	1,309	789	584
Tri Act II (MRCIA/DRCA/VEA)	3,479	3,464	2,725	1,934	2,673	1,520	1,509
VEA Application for Increase	297	127	75	45	56	25	30
MRCIA Permanent Impairment	3,126	4,275	2,326	916	798	163	63
DRCA Permanent Impairment	1,286	4,011	3,848	2,616	2,757	1,264	285
MRCIA/DRCA Incapacity	749	265	103	36	12	2	1
VEA War Widow	78	41	12	8	9	5	3
MRCIA/DRCA Death Compensation	37	35	23	16	29	12	16
<b>Total Compensation claims</b>	<b>16,365</b>	<b>19,392</b>	<b>14,037</b>	<b>8,482</b>	<b>9,620</b>	<b>4,594</b>	<b>3,110</b>

1. Represents number of claims being processed at the end of the month in each age bracket.

Age distribution of claims being processed (calendar days)	As at 31 January 2024						
	0-100	101-200	201-300	301-400	401-600	601-800+ 800+	
DRCA Initial Liability	513	463	470	263	273	151	114
MRCIA Initial Liability	5,017	4,610	2,823	1,589	2,771	1,386	1,033
VEA Compensation Payment	329	272	172	109	97	54	48
Dual Act II (VEA/DRCA)	802	908	863	656	1,003	556	484
Tri Act II (MRCIA/DRCA/VEA)	3,596	3,592	2,377	2,007	2,930	1,695	2,037
VEA Application for Increase	304	166	74	38	41	34	21
MRCIA Permanent Impairment	4,708	3,885	1,561	686	444	114	19
DRCA Permanent Impairment	1,745	3,827	2,898	1,919	1,931	297	115
MRCIA/DRCA Incapacity	666	123	36	13	12	1	0
VEA War Widow	97	64	24	11	7	2	1
MRCIA/DRCA Death Compensation	29	36	23	12	14	9	6
<b>Total Compensation claims</b>	<b>17,806</b>	<b>18,346</b>	<b>11,321</b>	<b>7,303</b>	<b>9,523</b>	<b>4,299</b>	<b>3,878</b>

2. Represents number of claims being processed at the end of the month in each age bracket.

Claims on hand <sup>3</sup>	30/06/2023	30/06/2024	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25
DRCA Initial Liability	2,122	2,234	2,504	2,461	2,385	2,434	2,434	2,476	2,504	2,539	2,593	2,634	2,644	2,679	2,718	2,742
MRCIA Initial Liability	21,815	22,204	17,498	19,526	18,517	17,900	17,621	17,302	17,498	17,611	17,571	17,540	17,988	18,165	18,143	18,036
VEA Compensation Payment	2,534	1,743	880	1,102	997	967	951	951	880	907	978	985	969	1,007	942	862
Dual Act II (VEA/DRCA)	3,157	4,522	5,958	5,296	5,425	5,538	5,688	5,737	5,958	6,209	6,335	6,450	6,581	6,661	6,913	7,110
Tri Act II (MRCIA/DRCA/VEA)	18,937	19,292	17,031	18,421	17,644	17,644	17,639	17,148	17,031	16,941	17,024	17,144	17,264	17,466	17,478	17,491
VEA Application for Increase	679	699	683	684	696	676	692	708	683	642	692	714	730	727	711	682
<b>Total Initial Liability</b>	<b>49,244</b>	<b>50,694</b>	<b>44,554</b>	<b>47,490</b>	<b>45,664</b>	<b>45,044</b>	<b>44,717</b>	<b>44,322</b>	<b>44,554</b>	<b>44,849</b>	<b>45,193</b>	<b>45,457</b>	<b>46,176</b>	<b>46,705</b>	<b>46,906</b>	<b>46,923</b>
MRCIA Permanent Impairment	7,387	10,476	12,876	11,832	11,957	12,414	12,547	12,558	12,676	13,100	13,485	13,770	13,899	13,999	14,531	15,330
DRCA Permanent Impairment	1,148	12,387	18,477	15,447	16,053	17,034	17,171	18,127	18,477	18,704	18,960	18,999	19,167	19,485	19,700	19,715
<b>Total Permanent Impairment</b>	<b>14,515</b>	<b>22,863</b>	<b>31,353</b>	<b>27,279</b>	<b>28,010</b>	<b>29,448</b>	<b>30,258</b>	<b>30,685</b>	<b>31,353</b>	<b>32,445</b>	<b>32,769</b>	<b>32,866</b>	<b>33,014</b>	<b>33,214</b>	<b>33,045</b>	<b>33,045</b>
MRCIA/DRCA Incapacity	1,205	1,225	1,075	869	895	877	860	887	1,075	1,027	1,072	1,086	1,061	1,145	1,200	1,364
VEA War Widow	136	161	169	166	166	163	166	171	177	169	170	177	171	165	152	147
MRCIA/DRCA Death Compensation	112	98	142	129	136	132	143	136	142	142	147	148	167	163	166	168
<b>Total Compensation claims</b>	<b>65,202</b>	<b>75,041</b>	<b>77,293</b>	<b>75,973</b>	<b>74,888</b>	<b>75,669</b>	<b>76,149</b>	<b>76,207</b>	<b>77,293</b>	<b>77,992</b>	<b>79,034</b>	<b>79,631</b>	<b>80,435</b>	<b>81,179</b>	<b>81,650</b>	<b>81,656</b>

3. Includes unallocated claims and claims being processed.

Age distribution of claims on hand (calendar days)	As at 31 January 2025						
	0-100	101-200	201-300	301-400	401-600	601-800+ 800+	
DRCA Initial Liability	641	566	477	314	467	164	113
MRCIA Initial Liability	5,687	5,160	3,090	1,613	1,408	607	471
VEA Compensation Payment	296	206	107	73	102	43	35
Dual Act II (VEA/DRCA)	1,002	1,243	1,252	931	1,309	789	584
Tri Act II (MRCIA/DRCA/VEA)	3,666	3,464	2,725	1,934	2,673	1,520	1,509
VEA Application for Increase	309	138	79	45	56	25	30
MRCIA Permanent Impairment	4,783	4,280	2,326	916	798	163	63
DRCA Permanent Impairment	4,604	4,337	3,852	2,616	2,757	1,264	285
MRCIA/DRCA Incapacity	964	265	104	36	12	2	1
VEA War Widow	78	41	12	8	9	5	3
MRCIA/DRCA Death Compensation	37	35	23	16	29	12	16
<b>Total Compensation claims</b>	<b>22,067</b>	<b>19,735</b>	<b>14,047</b>	<b>8,482</b>	<b>9,621</b>	<b>4,594</b>	<b>3,110</b>

4. Represents number of claims on hand at the end of the month in each age bracket.

Age distribution of claims on hand (calendar days)	As at 31 January 2024						
	0-100	101-200	201-300	301-400	401-600	601-800+ 800+	
DRCA Initial Liability	527	463	470	263	273	151	114
MRCIA Initial Liability	5,314	4,610	2,823	1,589	2,771	1,386	1,033
VEA Compensation Payment	350	272	172	109	97	54	48
Dual Act II (VEA/DRCA)	826	908	863	656	1,003	556	484
Tri Act II (MRCIA/DRCA/VEA)	3,783	3,592	2,377	2,007	2,930	1,695	2,037
VEA Application for Increase	310	166	74	38	41	34	21
MRCIA Permanent Impairment	5,122	3,886	1,561	686	444	114	19
DRCA Permanent Impairment	4,437	3,850	2,898	1,919	1,931	297	115
MRCIA/DRCA Incapacity	684	123	36	13	12	1	0
VEA War Widow	97	64	24	11	7	2	1
MRCIA/DRCA Death Compensation	29	36	23	12	14	9	6
<b>Total Compensation claims</b>	<b>21,479</b>	<b>18,370</b>	<b>11,321</b>	<b>7,303</b>	<b>9,523</b>	<b>4,299</b>	<b>3,878</b>

5. Represents number of claims on hand at the end of the month in each age bracket.

Average Days on Hand Profile - June 2022 to January 2025

Month	Claim Type	Average Days on Hand	Month	Claim Type	Average Days on Hand
Jun-22	MRCIA IL	324.5	Jun-22	MRCIA PI	158.9
Dec-22	MRCIA IL	341.6	Dec-22	MRCIA PI	172.7
Jun-23	MRCIA IL	315.1	Jun-23	MRCIA PI	164.2
Dec-23	MRCIA IL	285.8	Dec-23	MRCIA PI	147.4
Jun-24	M				

**DETERMINATIONS**

[Claim Determinations](#)  
[Age distribution of Determinations](#)

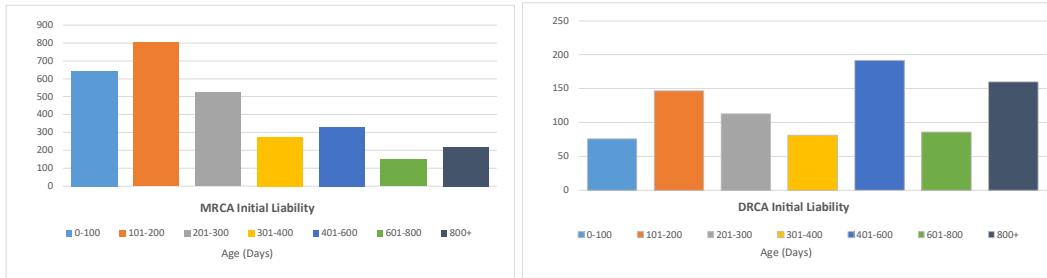
**Note:**

**Determinations** report the outcome of a claim as defined by three Acts:

For **Initial Liability claims only**, the number of determinations is not the same as the number of claims completed. IL can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions rejected under VEA. This would be counted as three determinations.

All other claims are reported as a single determination.

Age distribution of Determinations (January 2025) - MRCA Initial Liability and DRCA Initial Liability



Claim Determinations	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	FYTD	Last FYTD	% change from last FYTD
DRCA Initial Liability <sup>1</sup>	6,425	9,107	12,124	837	1,182	1,063	1,056	1,180	1,019	950	954	915	1,121	1,013	726	855	6,534	6,624	-1.4%
MRCA Initial Liability <sup>2</sup>	20,665	30,767	45,307	3,335	4,362	4,348	3,913	4,324	3,263	3,673	3,780	3,386	3,422	3,233	2,422	2,941	22,857	25,097	-8.9%
VEA Compensation Payment	4,496	5,733	7,580	528	686	661	629	753	629	502	530	507	647	609	434	543	3,772	4,222	-10.7%
VEA Application for Increase	1,628	1,459	1,716	128	142	148	117	153	155	186	129	101	147	159	134	129	985	1,001	-1.6%
<b>Initial Liability claims determined</b>	<b>33,214</b>	<b>47,066</b>	<b>66,727</b>	<b>4,828</b>	<b>6,372</b>	<b>6,220</b>	<b>5,715</b>	<b>6,410</b>	<b>5,066</b>	<b>5,311</b>	<b>5,393</b>	<b>4,909</b>	<b>5,337</b>	<b>5,014</b>	<b>3,716</b>	<b>4,468</b>	<b>34,148</b>	<b>36,944</b>	<b>-7.6%</b>
MRCA Permanent Impairment	8,149	9,497	17,377	1,483	1,542	1,496	1,686	1,866	1,477	1,419	1,406	1,233	1,819	1,682	1,225	1,626	10,410	9,310	11.8%
DRCA Permanent Impairment	8,513	7,391	12,150	813	862	914	1,160	1,295	1,144	1,317	1,362	1,208	1,437	1,418	981	1,167	8,890	6,775	31.2%
<b>Permanent Impairment claims determined</b>	<b>16,662</b>	<b>16,888</b>	<b>29,527</b>	<b>2,296</b>	<b>2,404</b>	<b>2,410</b>	<b>2,846</b>	<b>3,161</b>	<b>2,621</b>	<b>2,736</b>	<b>2,768</b>	<b>2,441</b>	<b>3,256</b>	<b>3,100</b>	<b>2,206</b>	<b>2,793</b>	<b>19,300</b>	<b>16,085</b>	<b>20.0%</b>
MRCA/DRCA Incapacity	2,941	3,166	3,723	208	336	332	313	330	197	413	327	302	349	289	276	162	2,118	2,215	-4.4%
VEA War Widow	563	511	563	33	62	65	38	53	52	46	46	39	59	58	33	29	310	291	6.5%
MRCA/DRCA Death Compensation	128	183	157	9	10	16	17	22	9	15	21	13	12	18	12	16	107	83	28.9%
<b>Compensation claims determined*</b>	<b>53,508</b>	<b>67,814</b>	<b>100,697</b>	<b>7,374</b>	<b>9,184</b>	<b>9,043</b>	<b>8,929</b>	<b>9,976</b>	<b>7,945</b>	<b>8,521</b>	<b>8,555</b>	<b>7,704</b>	<b>9,013</b>	<b>8,479</b>	<b>6,243</b>	<b>7,468</b>	<b>55,983</b>	<b>55,618</b>	<b>0.7%</b>

1. Total claims decided under DRCA, including those that were received and on hand as a Dual Act or Tri Act claim.  
2. Total claims decided under MRCA, including those that were received and on hand as a Tri Act claim.

Age distribution of determinations (calendar days) <sup>3</sup>	As at 31 January 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	76	147	113	81	192	86	160
MRCA Initial Liability	645	802	522	275	331	148	218
VEA Compensation Payment	35	90	75	57	102	56	128
VEA Application for Increase	81	36	8	1	2	1	0
MRCA Permanent Impairment	146	598	518	185	145	25	9
DRCA Permanent Impairment	109	178	276	163	226	174	41
MRCA/DRCA Incapacity	113	26	14	6	3	0	0
VEA War Widow	15	7	1	4	2	0	0
MRCA/DRCA Death Compensation	7	1	4	1	3	0	0
<b>Total Compensation claims</b>	<b>1,227</b>	<b>1,885</b>	<b>1,531</b>	<b>773</b>	<b>1,006</b>	<b>490</b>	<b>556</b>

3. Represents number of claims determined in month in each age bracket.

Age distribution of determinations (calendar days) <sup>4</sup>	As at 31 January 2024						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	113	86	108	94	155	121	160
MRCA Initial Liability	508	626	459	261	680	414	387
VEA Compensation Payment	74	39	68	59	102	87	99
VEA Application for Increase	68	26	11	11	4	3	5
MRCA Permanent Impairment	504	229	443	178	93	31	5
DRCA Permanent Impairment	142	49	172	94	295	45	16
MRCA/DRCA Incapacity	160	36	6	2	3	0	1
VEA War Widow	21	9	1	1	1	0	0
MRCA/DRCA Death Compensation	5	2	0	1	0	0	1
<b>Total Compensation claims</b>	<b>1,595</b>	<b>1,102</b>	<b>1,268</b>	<b>701</b>	<b>1,333</b>	<b>701</b>	<b>674</b>

4. Represents number of claims determined in month in each age bracket.



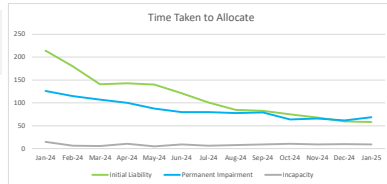
**TIME TAKEN**

- [to allocate](#)
- [with a DVA Officer](#)
- [to process - CLAIMS](#)
- [to process - CONDITIONS](#)

Note: The figures in the tables below are the average processing time for claims determined in that month/year, not the number of claims.

All timeliness measures are in calendar days - includes weekends, public holidays.

For Initial Liability claims the determination date is when all conditions have been determined.



Time taken to allocate <sup>1</sup> (average time in calendar days)	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD
<b>Initial Liability</b>	304	206	214	180	141	143	140	121	101	85	83	75	68	60	58	77	140
DRCA Initial Liability	270	238	238	214	209	204	255	171	174	153	157	137	128	112	111	140	268
MIRCA Initial Liability	332	206	216	178	133	140	263	119	92	77	79	67	60	52	52	70	258
VEA Compensation Payment	267	252	244	234	222	220	261	194	195	170	176	158	155	127	120	157	275
<b>Permanent Impairment</b>	112	123	126	115	107	100	88	80	80	78	79	64	66	62	69	71	145
MIRCA Permanent Impairment	120	92	93	82	67	61	53	49	49	45	45	48	47	48	47	47	118
DRCA Permanent Impairment	102	168	185	175	170	156	137	120	112	112	113	84	88	81	99	99	182
<b>Incapacity</b>	30	22	15	7	6	11	5	9	7	8	9	11	9	10	9	9	32

1. Time taken to allocate includes time taken to register

Time with a DVA officer (average time in calendar days)	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD
<b>Initial Liability</b>	128	175	188	191	195	213	225	235	238	233	238	248	243	234	263	242	149
DRCA Initial Liability	192	243	242	244	259	279	217	301	314	322	325	330	346	346	367	335	234
MIRCA Initial Liability	113	162	179	183	184	201	139	222	225	221	227	232	224	214	243	226	133
VEA Compensation Payment	216	269	249	267	290	311	242	328	335	345	349	357	377	373	391	362	239
<b>Permanent Impairment</b>	135	133	145	135	133	140	153	167	180	191	210	195	204	441	225	202	123
MIRCA Permanent Impairment	129	131	132	127	126	137	145	154	175	171	185	181	182	372	191	181	124
DRCA Permanent Impairment	143	137	169	149	146	144	163	184	185	213	235	212	231	307	272	226	120
<b>Incapacity</b>	64	60	69	58	58	63	66	62	64	63	60	63	75	62	93	66	59

Time Taken to Process - Claims <sup>2</sup> (average time in calendar days)	Target	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD	% change from last FYTD
DRCA Initial Liability	100	336	460	480	430	468	468	469	472	472	488	475	483	467	474	458	478	475	481	-1.2%
MIRCA Initial Liability	90	302	441	368	387	414	408	340	400	340	316	296	307	298	283	265	295	296	391	-24.3%
VEA Compensation Payment	100	357	488	520	452	495	456	520	508	522	520	515	524	515	532	500	511	519	514	1.0%
VEA Application for Increase	100	151	162	182	197	171	178	153	183	175	160	148	152	139	185	166	104	152	189	-19.6%
MIRCA Permanent Impairment	90	221	262	222	224	208	193	197	197	203	223	215	229	228	227	226	237	227	241	-5.8%
DRCA Permanent Impairment	100	196	259	305	353	324	316	299	300	305	297	324	347	296	319	328	371	325	302	7.6%
MIRCA Incapacity	50	65	99	80	84	60	83	67	69	72	69	68	69	71	83	71	91	73	90	-18.9%
DRCA Incapacity	50	72	100	87	79	96	87	89	79	66	76	77	67	88	86	64	97	78	91	-14.3%
<b>Incapacity - Combined</b>	50	67	99	81	83	64	63	74	70	71	71	71	68	74	84	71	101	75	81	-7.4%
VEA War Widow	30	77	88	112	92	130	117	130	88	113	106	98	102	100	103	96	147	106	108	-1.9%

2. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Time Taken to Process - Claims <sup>2</sup> (median time in calendar days)	Target	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD
DRCA Initial Liability	100	439	411	416	361	414	411	442	398	407	385	404	394	397	400	413	400
MIRCA Initial Liability	90	424	281	324	252	210	233	238	245	231	196	202	204	178	171	203	197
VEA Compensation Payment	100	472	469	433	450	471	497	536	456	452	429	431	438	457	448	422	440
VEA Application for Increase	100	97	96	97	99	76	84	91	72	94	76	92	100	89	85	85	85
MIRCA Permanent Impairment	90	267	198	202	180	163	176	181	189	191	180	195	192	198	207	211	197
DRCA Permanent Impairment	100	251	293	343	287	289	273	273	258	271	281	311	250	270	286	315	284
MIRCA Incapacity	50	73	55	60	40	43	48	46	49	51	54	60	53	63	61	67	55
DRCA Incapacity	50	70	56	57	55	44	50	37	40	51	34	64	52	73	50	75	56
VEA War Widow	30	51	73	70	99	108	73	57	48	62	74	60	80	71	80	96	75

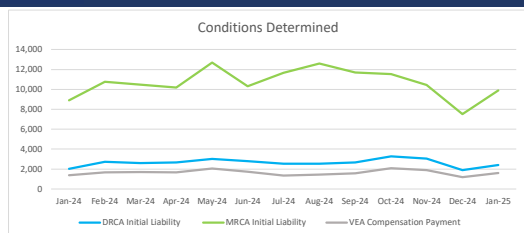
3. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Claim type	Measure	2023 calendar year Received and Determined	2024 calendar year Received and Determined	Difference 2023 - 2024 year Calendar years	% Difference	Jan 25 Received and Determined
MIRCA IL	Claims determined	12,458	16,895	4,437	35.62%	160
	Avg time to allocate (days)	37	8	-29	-78.38%	2
	Average TTTP (days)	105	96	-9	-8.57%	4
	Median TTTP (days)	90	84	-6	-6.67%	1
DRCA IL	Claims determined	2,053	2,622	569	27.72%	10
	Avg time to allocate (days)	43	9	-34	-79.07%	2
	Average TTTP (days)	135	121	-14	-10.37%	11
	Median TTTP (days)	133	106	-27	-20.30%	10
VEA Disability Compensation Payment	Claims determined	1,008	1,251	243	24.11%	4
	Avg time to allocate (days)	47	9	-38	-80.85%	2
	Average TTTP (days)	156	134	-22	-14.10%	5
	Median TTTP (days)	161	126	-35	-21.74%	10

	1 Feb 24 - 31 Jan 25	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25
MIRCA IL Average TTTP Received & Determined in last 12 months	100					
MIRCA IL Median TTTP Received & Determined in last 12 months	87					

CONDITIONS

- [Incoming Conditions - Net Conditions Received](#)
- [Conditions Unallocated](#)
- [Conditions Being Processed](#)
- [Conditions On Hand](#)
- [Conditions Determined](#)



Incoming Conditions - Net Conditions Received	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD
DRCA Initial Liability	3,775	4,846	317	401	427	453	593	562	514	654	474	484	472	363	466	3,427	2,410
MRCA Initial Liability	45,428	69,556	5,646	5,406	5,854	7,972	7,868	7,112	8,293	7,856	7,051	7,798	7,021	5,593	6,278	49,890	35,344
VEA Compensation Payment	4,294	4,235	261	328	282	534	473	426	402	439	433	448	393	275	279	2,669	2,192
Dual Act IL (VEA/DRCA)	4,817	6,845	570	598	630	897	920	880	798	877	536	625	760	632	720	4,948	2,920
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	4,608	4,016	4,505	5,719	5,841	5,112	5,011	5,410	4,774	5,091	5,122	3,841	3,828	33,077	29,711
<b>Total Conditions</b>	<b>96,804</b>	<b>140,386</b>	<b>11,402</b>	<b>10,749</b>	<b>11,698</b>	<b>15,575</b>	<b>15,695</b>	<b>14,092</b>	<b>15,018</b>	<b>15,236</b>	<b>13,268</b>	<b>14,446</b>	<b>13,768</b>	<b>10,704</b>	<b>11,571</b>	<b>94,011</b>	<b>72,577</b>

Conditions Unallocated	30/06/2023	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	% change from last month	% of total on hand
DRCA Initial Liability	1,198	148	40	35	69	40	122	148	69	230	376	243	228	119	52	-56.3%	0.6%
MRCA Initial Liability	25,362	2,180	1,184	754	897	1,025	1,998	2,180	1,856	3,392	5,100	3,379	2,791	1,510	883	-41.5%	1.0%
VEA Compensation Payment	1,574	60	40	95	76	68	197	60	118	254	391	324	223	113	51	-54.9%	2.0%
Dual Act IL (VEA/DRCA)	1,500	194	95	71	103	102	92	194	87	342	399	320	205	134	121	-9.7%	0.4%
Tri Act IL (MRCA/DRCA/VEA)	26,649	1,729	879	490	830	852	1,419	1,729	1,229	2,601	3,590	2,574	2,155	1,372	598	-56.4%	0.6%
<b>Total Initial Liability Conditions</b>	<b>56,283</b>	<b>4,311</b>	<b>2,238</b>	<b>1,445</b>	<b>1,975</b>	<b>2,087</b>	<b>3,828</b>	<b>4,311</b>	<b>3,359</b>	<b>6,819</b>	<b>9,856</b>	<b>6,840</b>	<b>5,602</b>	<b>3,248</b>	<b>1,705</b>	<b>-47.5%</b>	<b>0.8%</b>

Conditions Being Processed	30/06/2023	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	% change from last month	% of total on hand
DRCA Initial Liability	4,480	7,032	6,708	6,634	6,819	6,865	6,984	7,032	7,236	7,411	7,290	7,519	7,541	7,866	8,104	3.0%	99.4%
MRCA Initial Liability	37,592	74,403	69,404	69,688	70,499	72,879	72,995	74,403	76,623	76,448	75,449	79,541	81,411	84,307	85,432	1.3%	99.0%
VEA Compensation Payment	2,867	2,643	3,093	2,884	2,766	2,809	2,615	2,643	2,537	2,504	2,457	2,463	2,601	2,571	2,473	-3.8%	98.0%
Dual Act IL (VEA/DRCA)	14,505	22,226	19,171	19,791	20,229	21,085	21,558	22,226	23,239	23,710	24,178	24,840	25,304	26,100	27,012	3.5%	99.6%
Tri Act IL (MRCA/DRCA/VEA)	44,380	86,081	82,715	82,917	84,210	85,882	86,006	86,081	86,870	86,869	86,478	87,969	89,209	90,851	92,048	1.3%	99.4%
<b>Total Initial Liability Conditions</b>	<b>103,824</b>	<b>192,385</b>	<b>181,091</b>	<b>181,914</b>	<b>184,523</b>	<b>189,520</b>	<b>190,158</b>	<b>192,385</b>	<b>196,505</b>	<b>196,942</b>	<b>195,852</b>	<b>202,332</b>	<b>206,066</b>	<b>211,695</b>	<b>215,069</b>	<b>1.6%</b>	<b>99.2%</b>

Conditions On Hand	30/06/2023	30/06/2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	% change from last month
DRCA Initial Liability	5,678	7,180	6,748	6,669	6,888	6,905	7,106	7,180	7,305	7,641	7,666	7,762	7,769	7,985	8,156	2.1%
MRCA Initial Liability	62,954	76,583	70,588	70,442	71,396	73,904	74,993	76,583	78,479	79,840	80,549	82,920	84,202	85,817	86,315	0.6%
VEA Compensation Payment	4,441	2,703	3,133	2,979	2,842	2,877	2,812	2,703	2,655	2,758	2,848	2,787	2,824	2,684	2,524	-6.0%
Dual Act IL (VEA/DRCA)	16,005	22,420	19,266	19,862	20,332	21,187	21,650	22,420	23,326	24,052	24,577	25,160	25,509	26,234	27,133	3.4%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	83,594	83,407	85,040	86,734	87,425	87,810	88,099	89,470	90,068	90,543	91,364	92,223	92,646	0.5%
<b>Total Initial Liability Conditions</b>	<b>160,107</b>	<b>196,696</b>	<b>183,329</b>	<b>183,359</b>	<b>186,498</b>	<b>191,607</b>	<b>193,986</b>	<b>196,696</b>	<b>199,864</b>	<b>203,761</b>	<b>205,708</b>	<b>209,172</b>	<b>211,668</b>	<b>214,943</b>	<b>216,774</b>	<b>0.9%</b>

Conditions Determined <sup>1</sup>	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Current FYTD	Last FYTD
DRCA Initial Liability	15,543	22,267	29,909	2,017	2,733	2,615	2,667	3,020	2,773	2,515	2,549	2,676	3,262	3,037	1,897	2,406	18,342	16,101
MRCA Initial Liability	45,476	69,486	115,364	8,910	10,747	10,474	10,199	12,701	10,312	11,674	12,594	11,698	11,543	10,442	7,505	9,903	75,359	60,931
VEA Compensation Payment	11,688	14,914	19,241	1,362	1,677	1,687	1,673	2,043	1,718	1,342	1,447	1,571	2,088	1,884	1,197	1,599	11,128	10,443
<b>Total Condition determined</b>	<b>72,707</b>	<b>106,667</b>	<b>164,514</b>	<b>12,289</b>	<b>15,157</b>	<b>14,776</b>	<b>14,539</b>	<b>17,764</b>	<b>14,803</b>	<b>15,531</b>	<b>16,590</b>	<b>15,945</b>	<b>16,893</b>	<b>15,363</b>	<b>10,599</b>	<b>13,908</b>	<b>104,829</b>	<b>87,475</b>

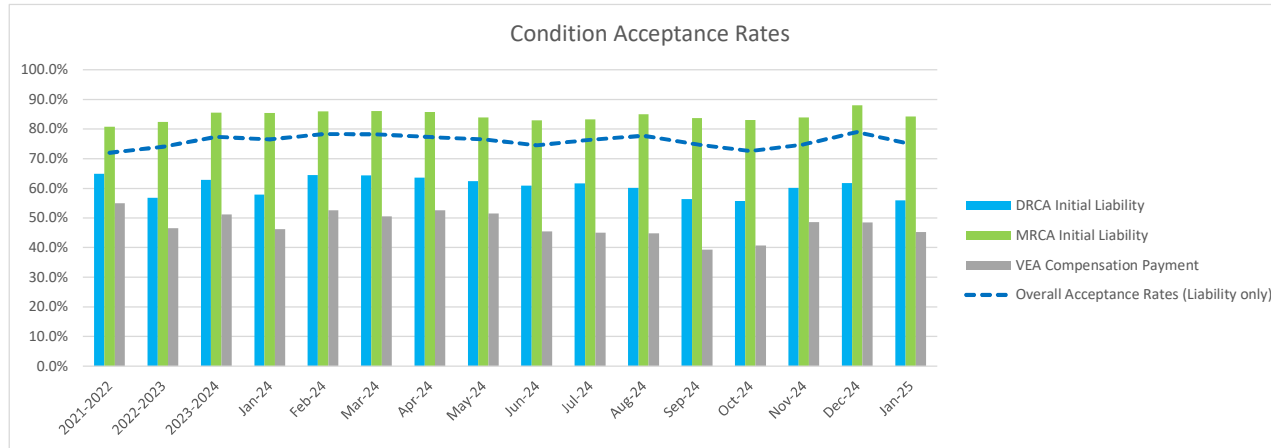
1. While a claim can be lodged with one or more conditions, each condition is determined separately.



ACCEPTANCE RATES

[Condition Acceptance Rates](#)

[Claim Acceptance Rates](#)



Condition Acceptance Rates	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	FYTD
DRCA Initial Liability	64.9%	56.8%	62.9%	57.9%	64.5%	64.4%	63.6%	62.5%	60.9%	61.6%	60.1%	56.4%	55.8%	60.1%	61.8%	56.0%	58.9%
MRCA Initial Liability	80.8%	82.4%	85.6%	85.4%	85.9%	86.1%	85.7%	83.9%	82.9%	83.2%	85.0%	83.7%	83.1%	83.9%	88.1%	84.3%	84.2%
VEA Compensation Payment	55.0%	46.6%	51.2%	46.2%	52.6%	50.6%	52.6%	51.6%	45.5%	45.1%	44.8%	39.3%	40.7%	48.6%	48.5%	45.2%	44.5%
<b>Overall Acceptance Rates (Liability only)</b>	<b>72.0%</b>	<b>74.0%</b>	<b>77.4%</b>	<b>76.5%</b>	<b>78.3%</b>	<b>78.2%</b>	<b>77.3%</b>	<b>76.5%</b>	<b>74.5%</b>	<b>76.4%</b>	<b>77.7%</b>	<b>74.8%</b>	<b>72.6%</b>	<b>74.8%</b>	<b>79.0%</b>	<b>74.9%</b>	<b>75.6%</b>

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.
4. If a condition is accepted under MRCA, it is required to be rejected under DRCA and/or VEA.

Claim Acceptance Rates	2021-2022	2022-2023	2023-2024	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	FYTD
VEA Application for Increase	67.7%	68.8%	62.2%	71.9%	61.4%	61.0%	59.8%	61.3%	69.5%	60.4%	69.6%	61.9%	65.9%	66.9%	66.1%	62.2%	63.0%
MRCA Permanent Impairment	84.6%	87.4%	87.9%	83.5%	87.5%	87.8%	87.9%	86.8%	88.4%	88.1%	89.8%	90.5%	88.0%	89.7%	92.2%	87.8%	89.5%
DRCA Permanent Impairment	47.4%	44.7%	40.6%	31.7%	38.9%	46.3%	44.6%	45.5%	42.0%	41.0%	47.1%	52.3%	41.6%	45.6%	64.6%	45.6%	48.0%
MRCA Incapacity	90.5%	96.7%	96.1%	91.3%	96.0%	97.9%	95.5%	95.0%	94.6%	97.8%	97.6%	95.1%	95.4%	93.4%	97.9%	88.1%	95.7%
DRCA Incapacity	85.5%	94.6%	93.4%	95.7%	100.0%	95.3%	92.5%	90.2%	83.3%	94.2%	82.8%	94.6%	87.5%	92.1%	94.9%	77.8%	90.5%
VEA War Widow	63.4%	63.4%	64.3%	60.6%	50.0%	60.0%	73.7%	56.6%	69.2%	63.0%	56.5%	64.1%	62.7%	70.7%	84.8%	48.3%	64.5%